

software pilots

**TRIFORK.**

# Kanban Kickstart Geeknight

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# Agenda

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- Introduction + Advertisement (15 min.)
- A Couple of War Stories
- The 5 Principles of Kanban
- Real Life Experiences
- Break: Sandwich and Networking
- More Real Life Experiences
- Discussion Topics



# What I Won't Cover

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- Kanban's Origins
- Kanban principles In-depth
- A Detailed Comparison of Scrum vs. Kanban



# GOTO; Cph Conference

- Cool Products, Technical Tracks, Architecture
- Agile
  - Mærsk Case Study, Agile Games, David Snowden
- Lean
  - Benjamin Mitchell, Don Reinertsen, (Jesper Boeg)
- Agile UX
  - Chris Nodder, Janne Jul Jensen (Winner of 2 Danish App Awards)
- DevOps/Continuous Delivery
  - Patrick Debois



# Trifork A/S

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- Agile Coaching and Training
  - Scrum, Kanban, Lean, XP....
- Software development:
  - Public, Mobile, Security and Finance
- Technical Training
  - Mobile, Java, .Net....
- Conferences
  - GOTO and QCon



# Popular Agile Training

- 1 day in-house Kanban Introduction
- Kanban Kickstart
  - 1 day Kanban Introduction, kickstart + follow up
- 1 day Scrum introduction
- Agile Review
- CSM, CSPO
- New: Kanban 2 day Training
  - March 8-9 Copenhagen
  - April week16



# In general

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- Who are we?
- Let me know if you have questions
- Please help me remember the break 😊
- You Will Get the Slides



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# A COUPLE OF WAR STORIES



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# 1: THE CLASSICAL KANBAN EXAMPLE, OPERATIONS



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## 2: ORGANIZATIONAL RESISTANCE



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# 3: SUBOPTIMIZATION



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# 4: A MATURE AGILE TEAM



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# KANBAN PRINCIPLES



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# 1. PRINCIPLE VISUALIZE WORKFLOW

# Visualize Workflow



Inbox	specification	Breakdown	Development			Code review	Test locally	Test on Staging	Release
			Planned	In progress	Done				

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## 2. PRINCIPLE LIMIT WORK IN PROGRESS

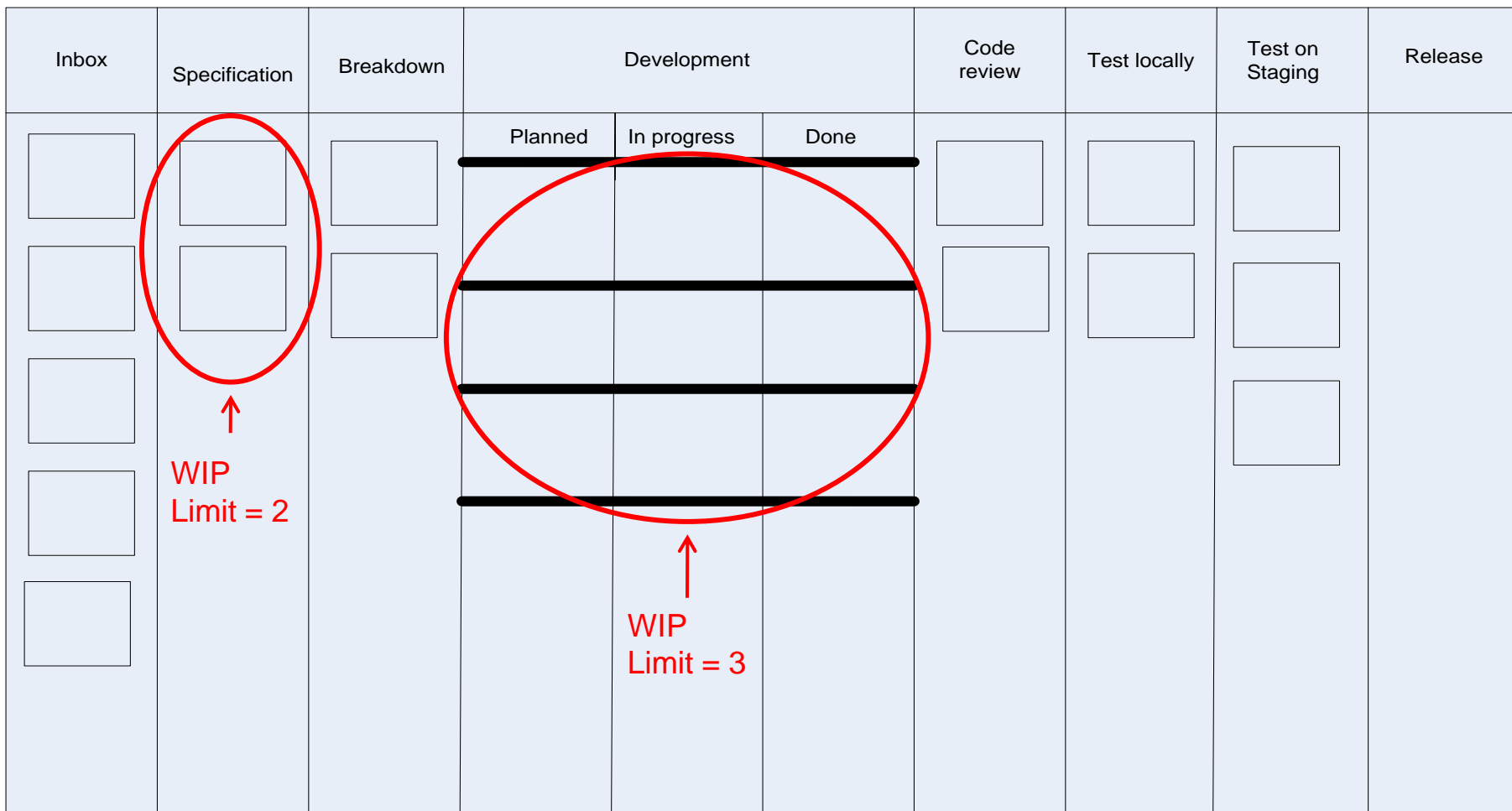




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# WHAT IS WIP IN SOFTWARE?

# Limit Work in Progress



# Capacity Constrained System



- You can never overload a Kanban pull system!



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## 3. PRINCIPLES: MAKE POLICIES EXPLICIT



# Make Explicit Policies Visual

Inbox 5	Specification 2 In progr. Done	Ready for Development 2	Development 3 Planned In progress Done			Code review 2 In progr. Done	Test locally 2 In progr. Done	Test on Staging 2 In progr. Done	Release
<p>Write Start Date</p>	<p>Accept Criteria!</p>	<p>Plan pairing</p>		<p>Refactor TDD</p>		<p>Cover: Unittest Int.. Test Code Coverage Depl. issues</p>	<p>Tester and Product Owner need 10 min. preparation</p>	<p>Only Core Functionality</p>	<p><b>Released:</b> -Remove tickets -Write end date -Review deploy - Update CFD, Defect rate and Cycle time</p>

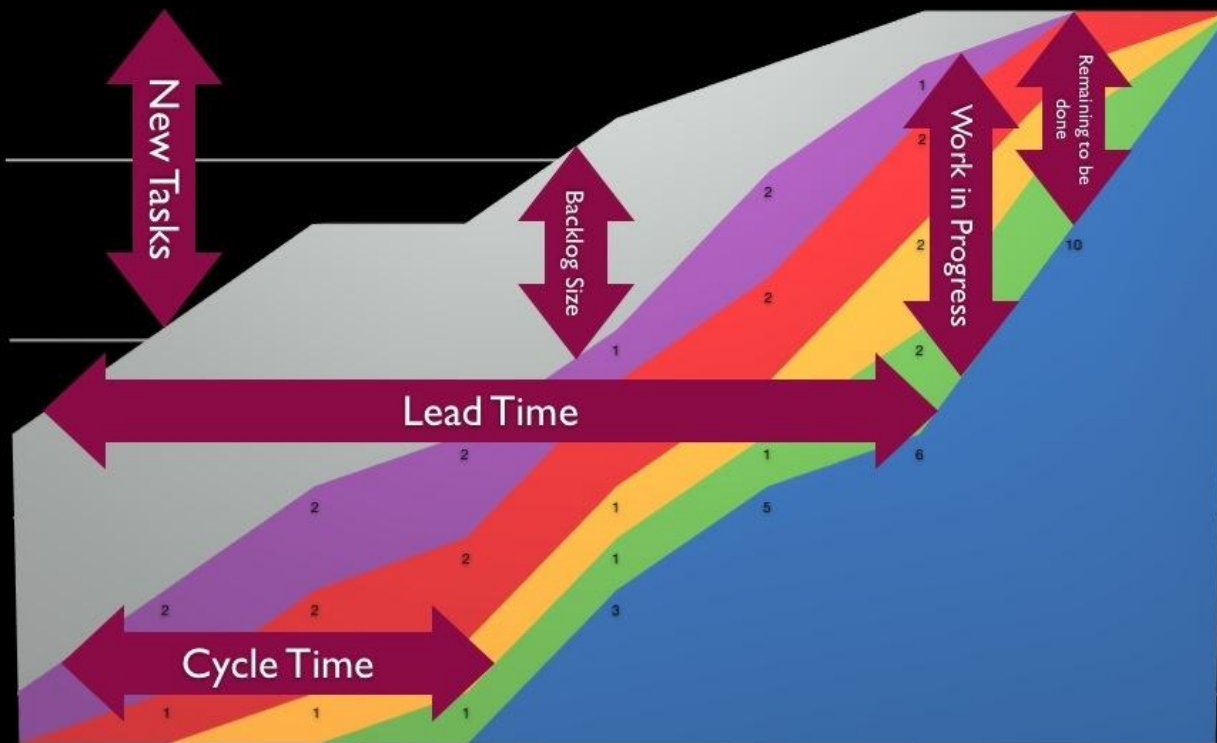
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# 4. PRINCIPLE MEASURE AND MANAGE FLOW

# Cumulative Flow Diagram



## How to Read a Cumulative Flow Diagram



■ Deployed ■ Ready to Deploy ■ Ready for Approval ■ In Testing ■ In Progress ■ Ready to Start





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# 5. PRINCIPLE IDENTIFY IMPROVEMENT OPPORTUNITIES



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# WHEN USED RIGHT POLICIES AND METRICS WILL DRIVE CHANGE

# Identify Improvements

Inbox	Specification	Breakdown	Development			Code review	Test locally	Test on Staging	Release (Every Tuesday)
			Planned	In progress	Done				
		Plan pairing				Remember: Unittest Int.. test Coverage Depl. issue	Tester and PO need 10 min. preparation		

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**”KANBAN IS LIKE GETTING A  
SHRINK FOR YOUR  
PROCESS”**

**- JAN OLOFSSON**

# Kanban Principles Overview



1. Visualize Workflow
2. Limit Work-In-Progress
3. Make Policies Explicit
4. Measure and Manage Flow
5. Identify Improvement Opportunities



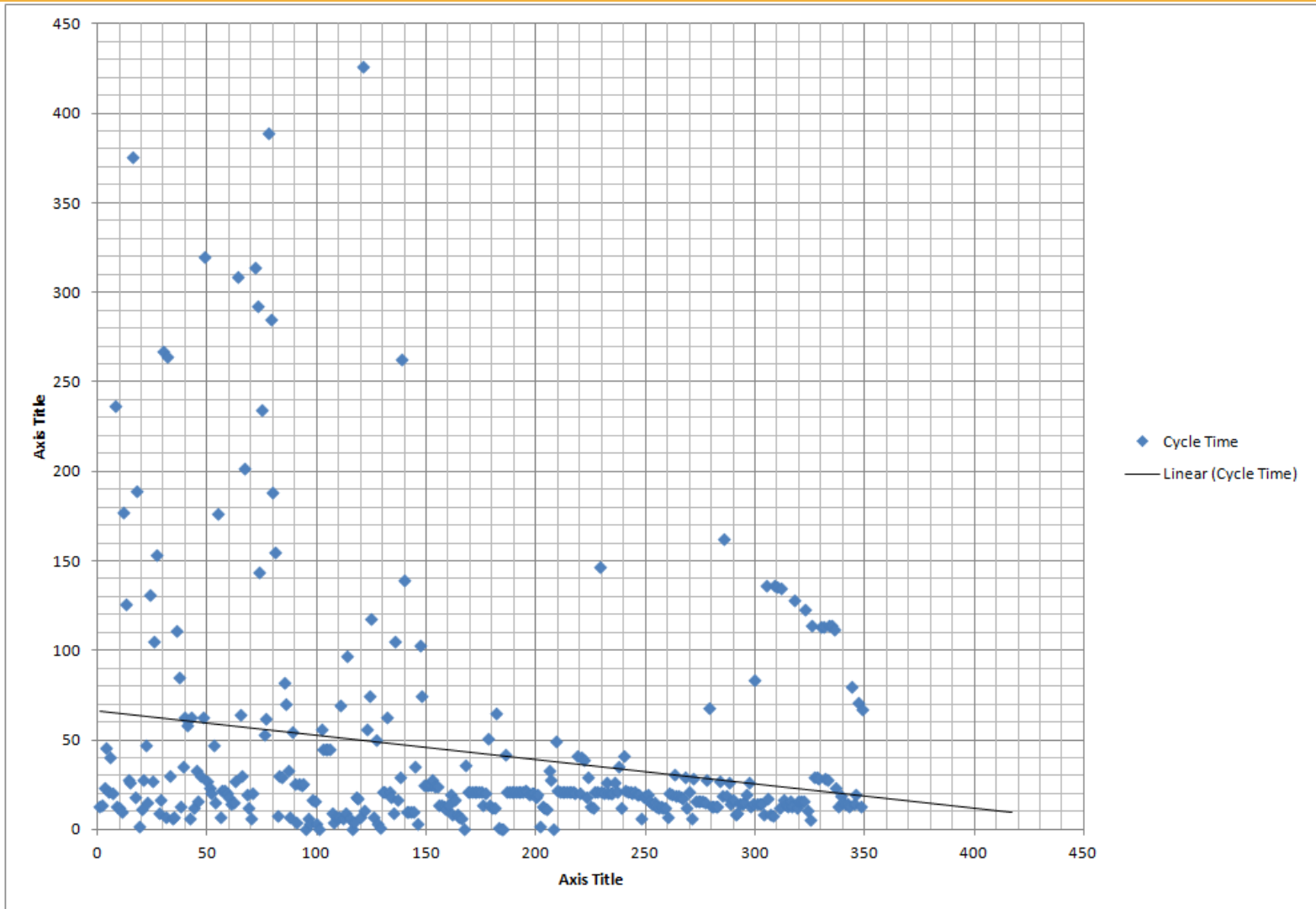
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# REAL LIFE EXPERIENCES



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# FOCUSSING ON FLOW HELPS!







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# YOU WILL BECOME MORE AGILE



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# A "DRIVER" HELPS



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**YOU NEED BOTH THE "WHY"  
AND THE "HOW"**

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# CHANGE MANAGEMENT IS STILL HARD 😊



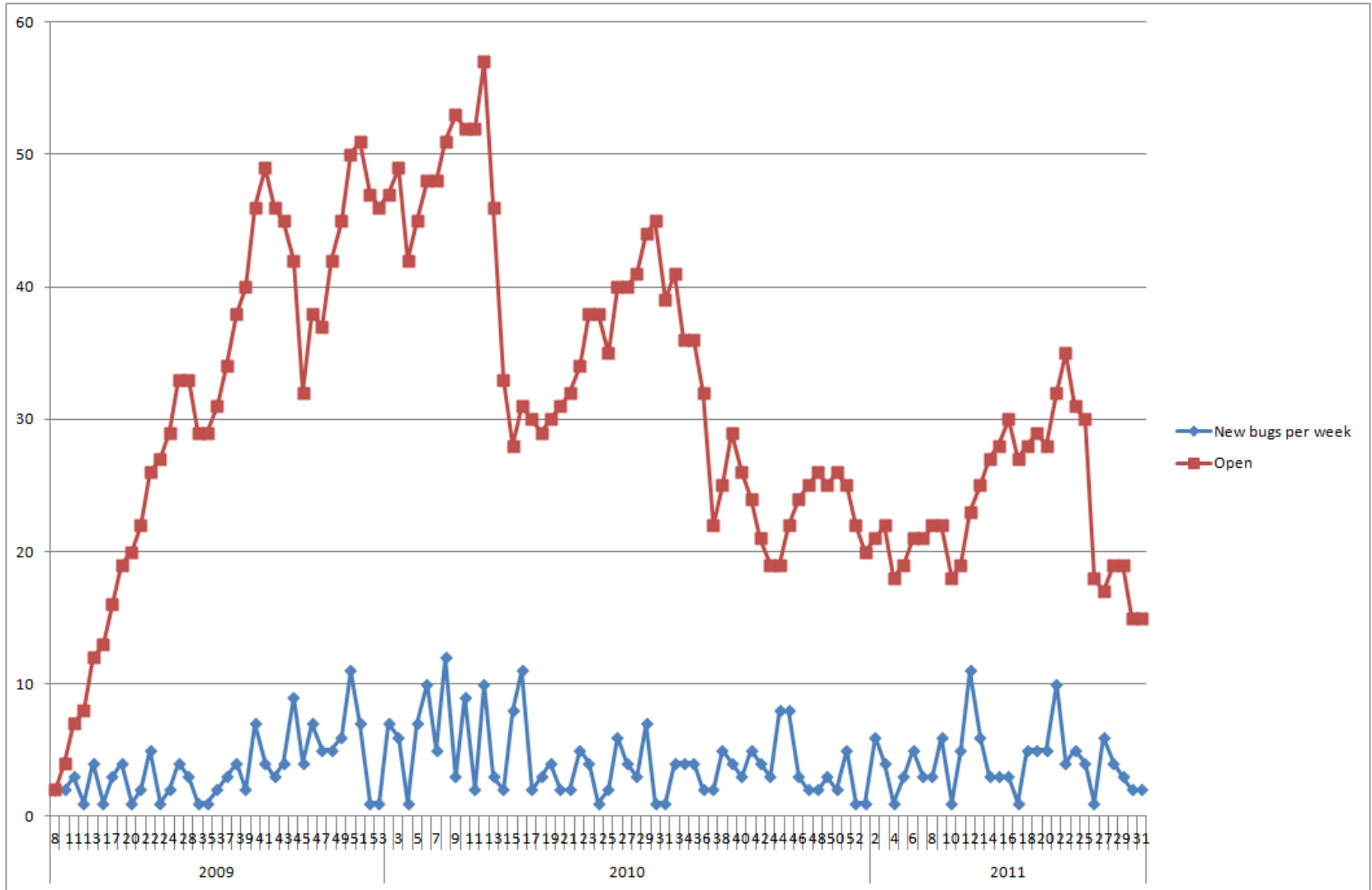
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# UNCOACHED INITIATIVES FAIL!



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# QUALITY FOCUS HELPS. BUT YOU NEED PATIENCE





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**DON'T WORRY ABOUT A  
LACK OF FOCUS!**

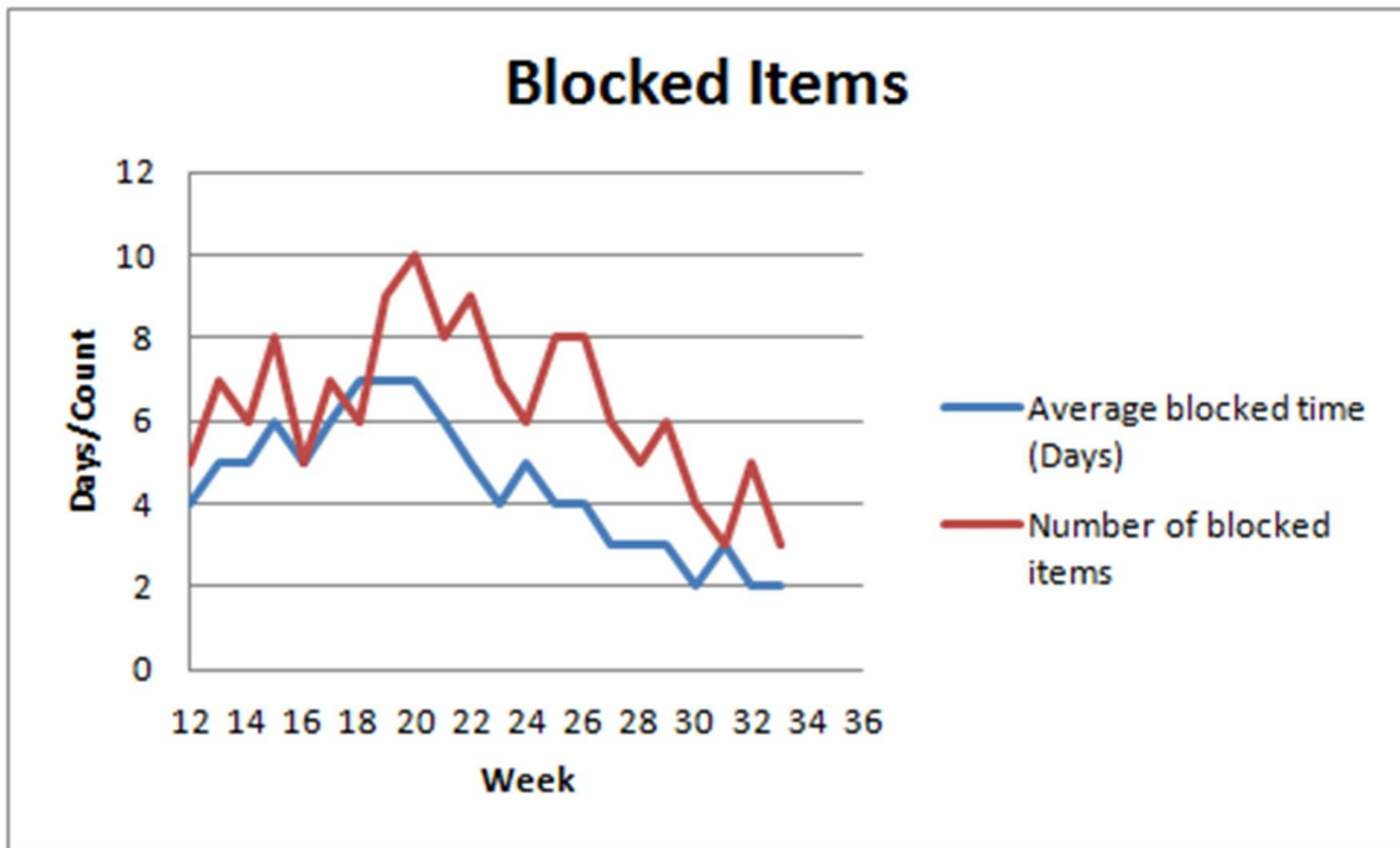




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**GETTING PEOPLE TO THINK  
ABOUT THE ENTIRE VALUE  
STREAM IS HARD!**

# Blocked Items



# Don't Forget the Vision!





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**DON'T WORRY ABOUT  
PEOPLE USING KANBAN AS  
AN EXCUSE TO REVERT TO  
FORMER PRACTICES**



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**PEOPLE WILL COPY  
WHATEVER YOU SHOW  
THEM!**



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# PLUG-IN AGILE STILL DOES NOT WORK!



# Most Failures

- - fall into one of the following categories
  - No management commitment
  - No crisis
  - Management wants it but does not live it
  - No autonomy
  - People focus only on the mechanics



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# DISCUSSIONS