



Practical Enterprise Integration

Andrew Elmore



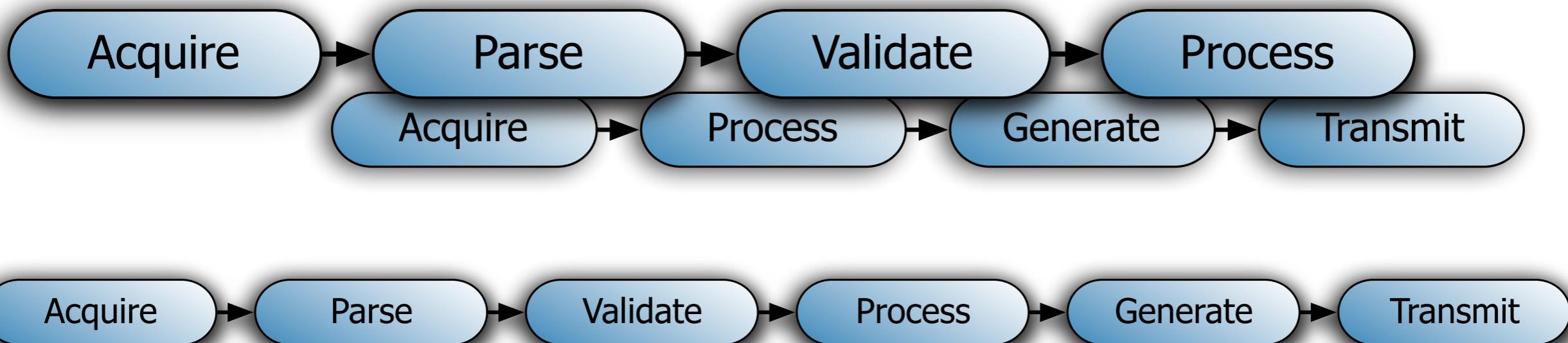
- **There are a large number of variables**
 - Transports - FTP, HTTP, TCP, SMTP, File, ZipFile, JMS, ...
 - Types - CSV, XML, Fixed Length, ...
 - Formats - SWIFT, HL7, EDIFACT, SS7, ...
 - External systems - each with their own interpretation of the above
 - Business rules - what can (and should) be received when
 - SLAs - processing times, cut-off windows, latency & throughput
- **Even better, they keep changing**
 - External systems evolve (== change their mind & introduce new bugs)
 - Standards evolve
 - New clients/partners need to be integrated
- **For many of us, these aren't our area of expertise**



- **Offload the problem where possible**
 - Don't write your own socket-handling code...
- **Solve each problem once**
 - Consistency minimises development time and makes it easier to hand over to the Ops team
- **Simplicity**
 - EI projects have a habit of generating their own complexity
 - Ensure additional complexity is really needed before you add it



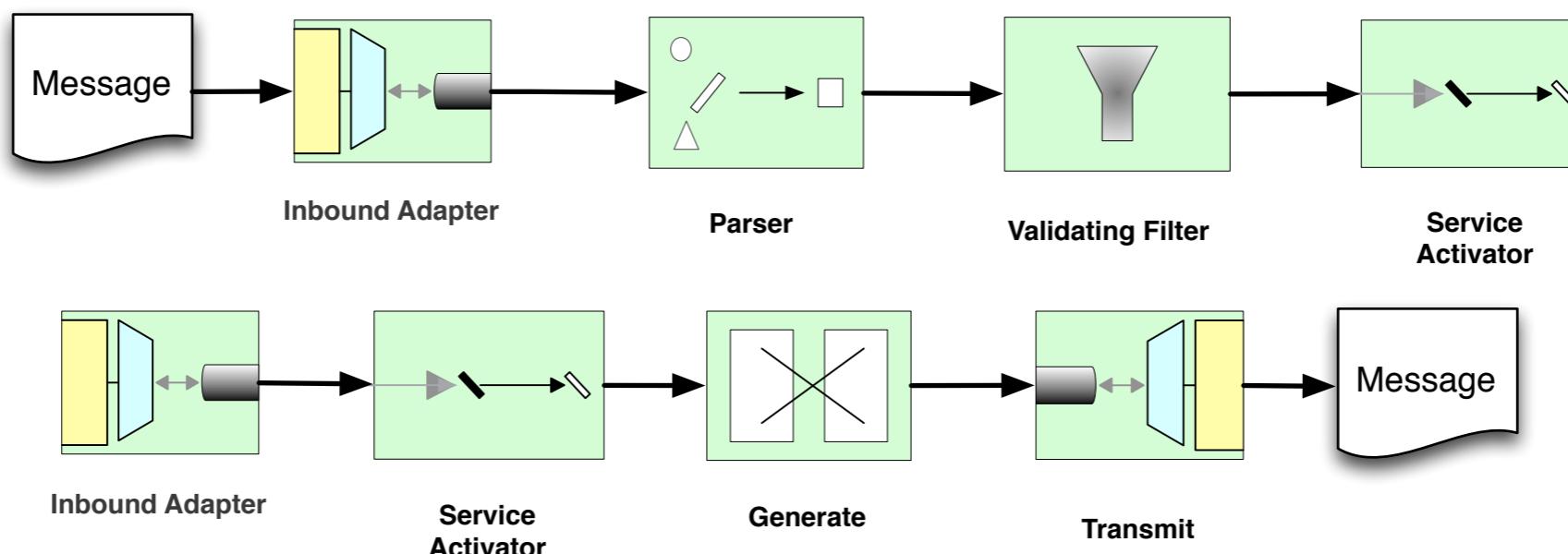
Starter EI Patterns



- We see these patterns repeatedly in every EI project
 - And usually multiple times in each project

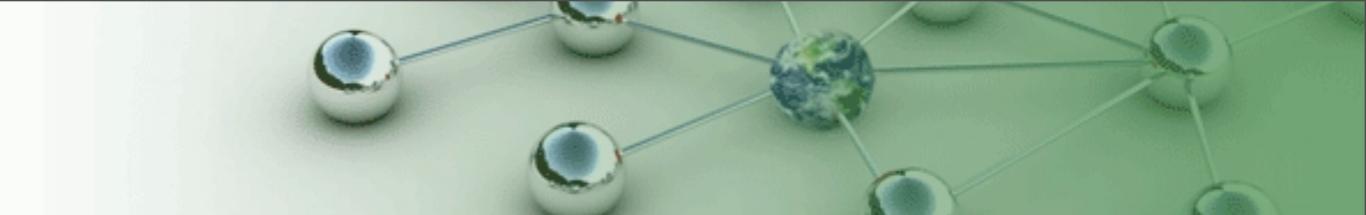


- These patterns are so well known they have been standardised.
 - The common blocks present in all EI projects

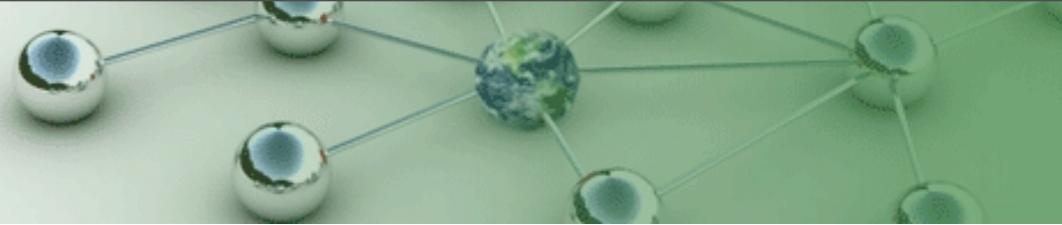


- Why should you structure your project this way?
 - It's easier to understand
 - These patterns are well-known and naturally describe common concerns
 - We can leverage tools to help us build them...
 - Promotes re-use

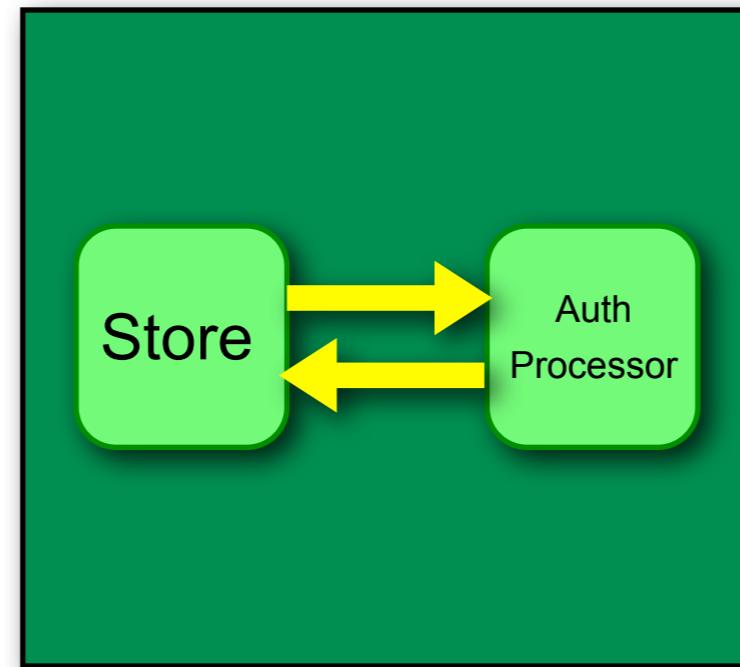
- Enterprise Service Buses
 - As lightweight as you want them to be
- Implement the patterns we've just seen
 - Spring Integration
 - Mule
 - Camel / Fuse
 - Synapse
 - ...
- Even better, most contain a wide range of transport adapters
 - File, (S)FTP, JMS, AMQP, SMTP, JDBC, TCP, Web Services, HTTP, ...



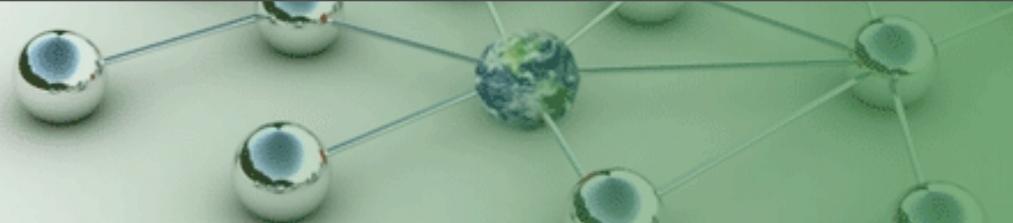
C24 A Simple Example



- The Challenge -
 - Run A & B on separate machines
 - ...without making any changes to either class



Disclaimer - just because you can doesn't mean you should!



- The AuthProcessor implements a service interface

```
public interface AuthorisationService {  
  
    /*  
     * processAuthRequest  
     * Attempt to validate and approve a request  
     */  
    public abstract AuthResponse processAuthRequest(AuthRequest req);  
  
    ...  
}
```

- The Store makes a call to the AuthorisationService

```
public class Store {  
  
    private AuthorisationService server;  
  
    public String authorisePurchase(...) {  
        AuthRequest req = ...  
        AuthResponse resp = server.processAuthRequest(req);  
  
        return resp.getCode() == ResponseCode.OK? req.getId() : null;  
    }  
}
```

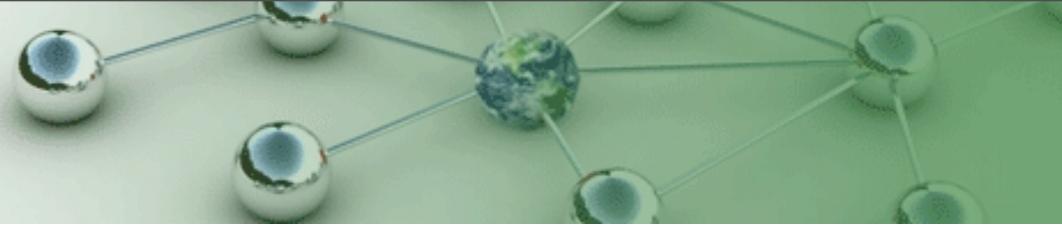


- Spring wires them together

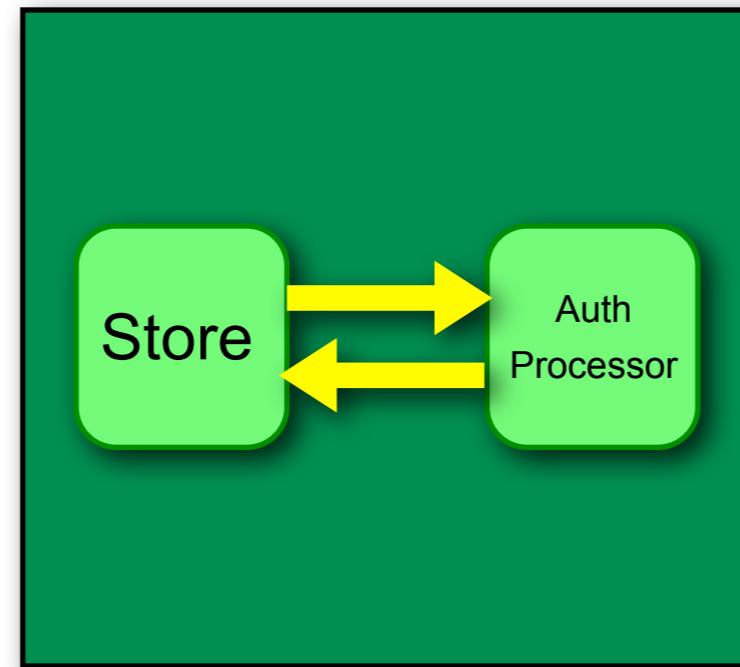
```
<beans:bean id="authProcessor"
  class="com.incept5.rabbitmq.server.AuthorisationProcessor"/>

<beans:bean id="client" class="com.incept5.rabbitmq.client.Store">
  <beans:property name="server" ref="authService"/>
</beans:bean>
```

C24 A Simple Example

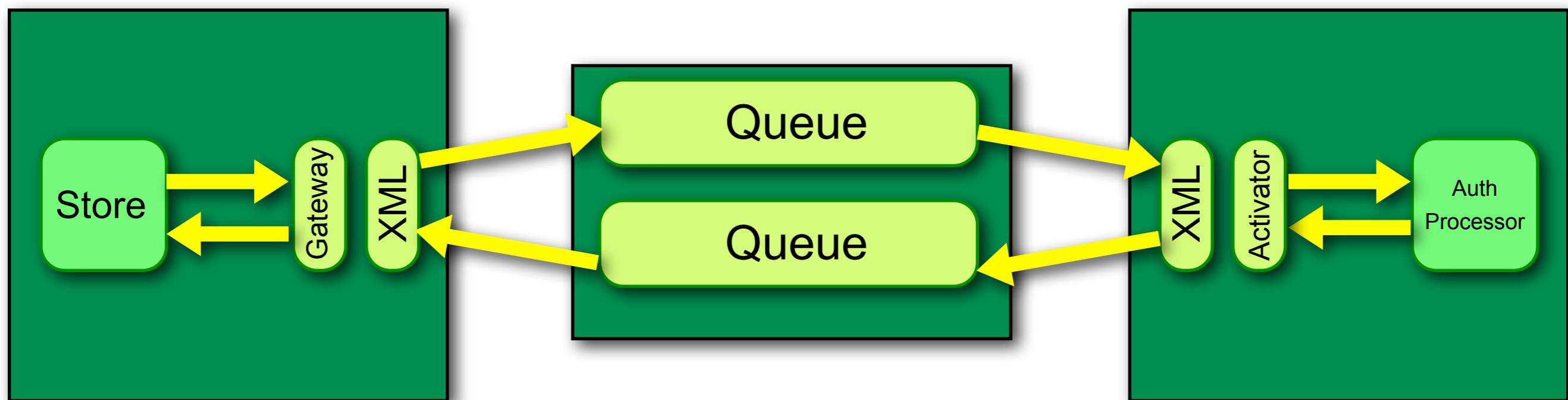


- The Challenge -
 - Run A & B on separate machines
 - ...without making any changes to either class

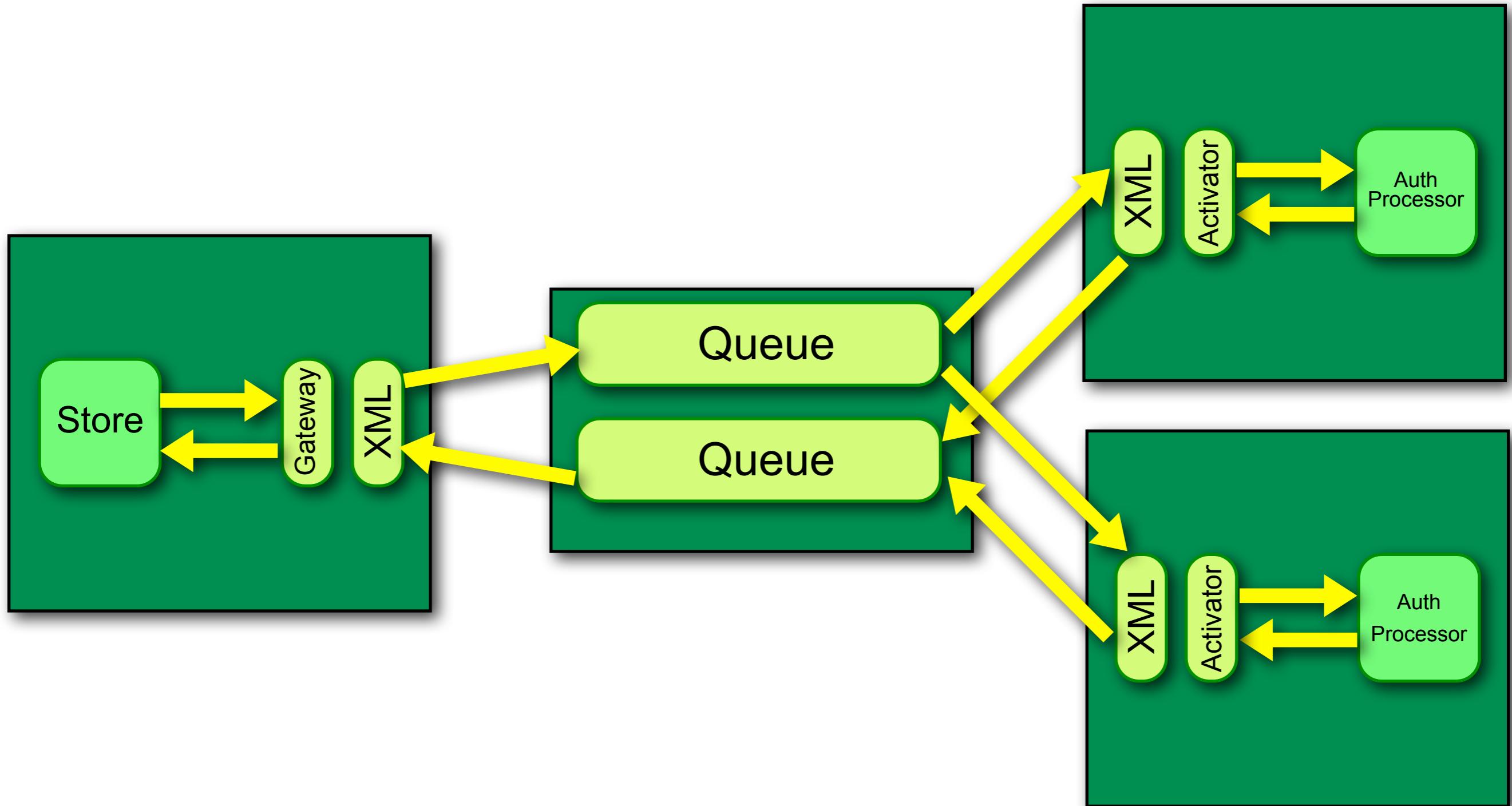


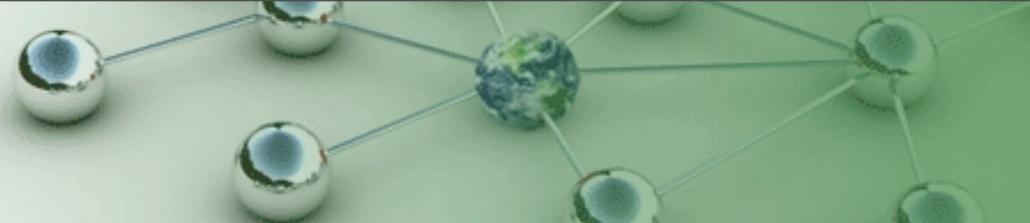
Disclaimer - just because you can doesn't mean you should!

C24 No-Code Remoting



C24 No-Code HA



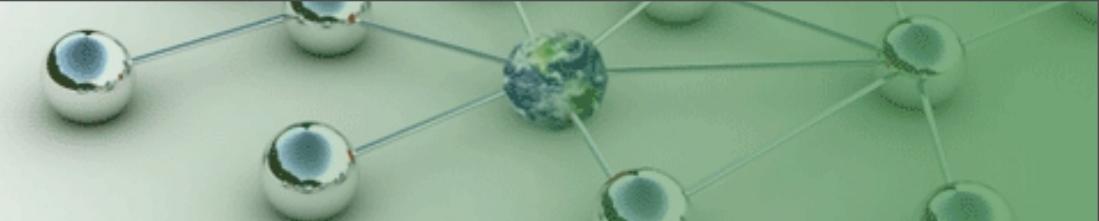


- Proxy the service interface

```
<gateway id="authService"
  service-interface="com.incept5.rabbitmq.model.AuthorisationService"
  default-request-channel="client.request.java"
  default-reply-channel="client.response.java"/>
```

- Convert the AuthRequest to an XML wire format

```
<!-- Request Handling -->
<chain input-channel="client.request.java" output-channel="client.request.xml">
  <int-c24:transformer
    transform-class="com.incept5.c24.transform.AuthRequestToXmlTransform" />
  <int-c24:marshalling-transformer sink-factory="xmlSinkFactory" output-type="STRING"/>
</chain>
```



- Send the message to the queue and wait for a response

```
<amqp:outbound-gateway
    request-channel="client.request.xml" reply-channel="client.response.xml"
    exchange-name="PurchaseRequests" routing-key="Europe" amqp-template="amqpTemplate"/>
```

- Transform the response XML to a Java object

```
<!-- Response Handling -->
<chain input-channel="client.response.xml" output-channel="client.response.java">
    <int-c24:unmarshalling-transformer
        source-factory-ref="xmlSourceFactory" model-ref="XmlElementResponseElement"/>
    <int-c24:transformer
        transform-class="com.incept5.c24.transform.XmlToAuthResponseTransform" />
</chain>
```

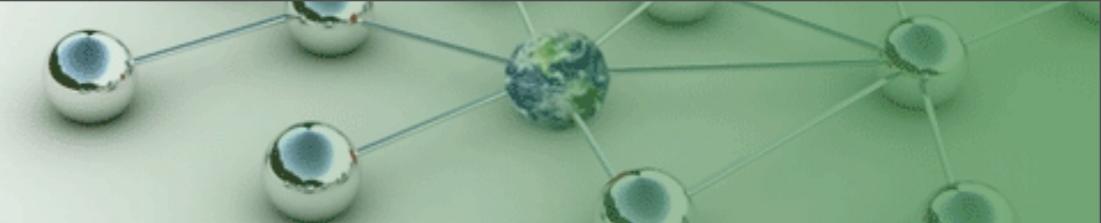


- Receive message from the queue

```
<amqp:inbound-gateway
    request-channel="receive.authrequest" reply-channel="reply.authresponse"
    queue-names="Europe" connection-factory="connectionFactory"
    error-channel="error.authrequest" channel-transacted="false"/>
```

- Parse XML and convert an AuthRequest

```
<!-- Request Handling -->
chain input-channel="receive.authrequest" output-channel="process.authrequest">
    <int-c24:unmarshalling-transformer
        source-factory-ref="xmlSourceFactory" model-ref="XmlElement"/>
    <int-c24:transformer
        transform-class="com.incept5.c24.transform.XmlToAuthRequestTransform" />
</chain>
```



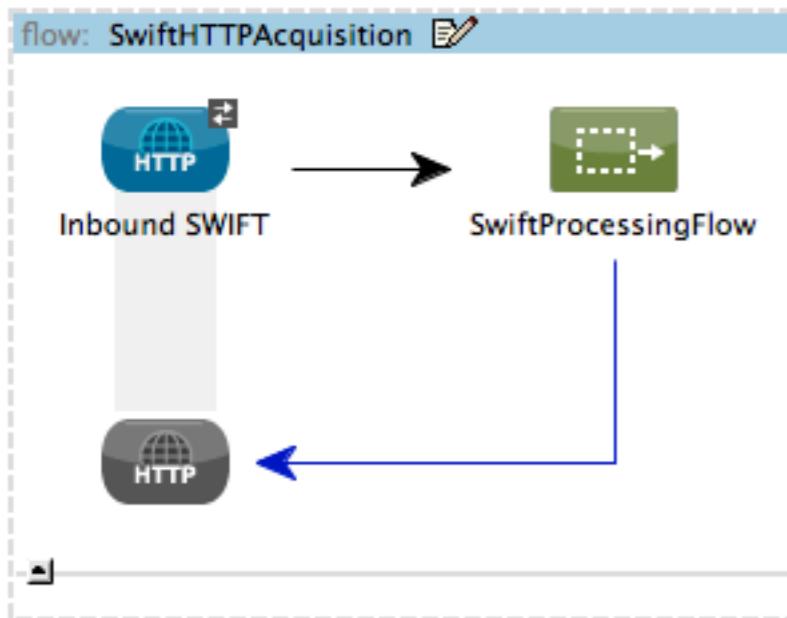
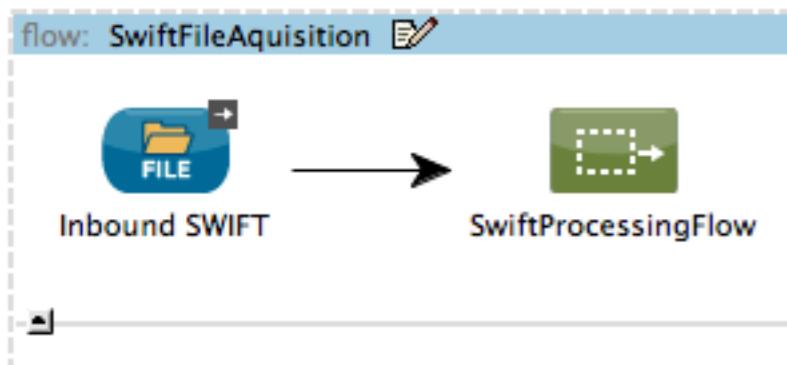
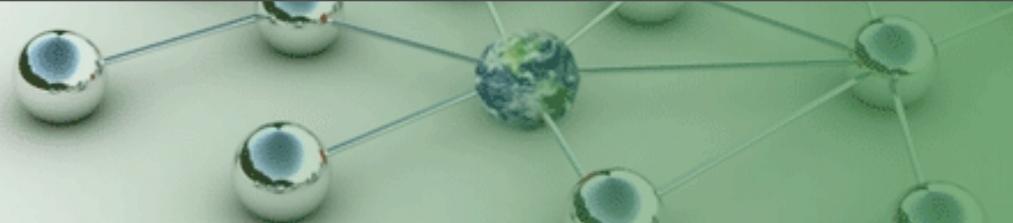
- Invoke the method on the AuthProcessor

```
<service-activator  
    input-channel="process.authrequest" output-channel="process.authresponse"  
    ref="authProcessor" method="processAuthRequest"/>
```

- Convert the AuthResponse to an XML wire format

```
<!-- Response Handling -->  
<chain input-channel="process.authresponse" output-channel="reply.authresponse">  
    <int-c24:transformer  
        transform-class="com.incept5.c24.transform.AuthResponseToXmlTransform" />  
        <int-c24:marshalling-transformer sink-factory="xmlSinkFactory" output-type="STRING"/>  
</chain>
```

C24 Mule Studio



C24 Configuration

The screenshot shows the Mule ESB studio interface with three flows defined:

- flow: SwiftFileAquisition**: Starts with an **Inbound SWIFT** component (FILE icon) and ends with a **SwiftProcessingFlow** component.
- flow: SwiftHTTPAcquisition**: Starts with an **Inbound SWIFT** component (HTTP icon) and ends with a **SwiftProcessingFlow** component. A blue arrow points from the output of this flow back to its input, indicating a loopback or self-call behavior.
- flow: SwiftProcessingFlow**: Starts with a **C24 Parser** component (Java icon) and ends with a **C24 Validating Filter** component.

A central dialog box titled "Endpoint Properties" is open for the **HTTP (Inbound Endpoint)**. The dialog includes tabs for General, Advanced, References, HTTP Settings, and Documentation. The General tab is selected, showing the following configuration:

- Display Name:** Inbound SWIFT
- Exchange Patterns:** request-response (selected radio button)
- Basic Settings:**
 - Enable HTTPS (disabled)
 - Enabling HTTPS will require configuring a **HTTPS Connector**.
 - Host:** localhost
 - Port:** 8081
 - Path:** SwiftMT541

At the bottom of the dialog are **Cancel** and **OK** buttons, and a help icon (question mark).

C24 Under the Hood



```
<mule xmlns="...">
```

```
  <flow name="SwiftFileAquisition" doc:name="SwiftFileAquisition">
    <file:inbound-endpoint path="/tmp/mule/in" doc:name="Inbound SWIFT">
      <file:filename-regex-filter pattern=".*.dat" caseSensitive="true"/>
    </file:inbound-endpoint>
    <flow-ref name="SwiftProcessingFlow" doc:name="SwiftProcessingFlow"/>
  </flow>
```

```
  <flow name="SwiftProcessingFlow" doc:name="SwiftProcessingFlow">
    <component doc:name="C24 Parser">
      <singleton-object class="biz.c24.io.mule.C24Parser">
        <property key="element" value="biz.c24.io.swift2012.MT541Element"/>
        <property key="encoding" value="UTF-8"/>
      </singleton-object>
    </component>
```

```
  ...
</mule>
```

Other wiring languages are available... Java, Scala, ...



- Acquire from a file

```
file.poll("directory").atFixedRate(1000) -->  
  
handle {m: Message[File] => println(m.getPayload().getCanonicalPath()); m} -->
```

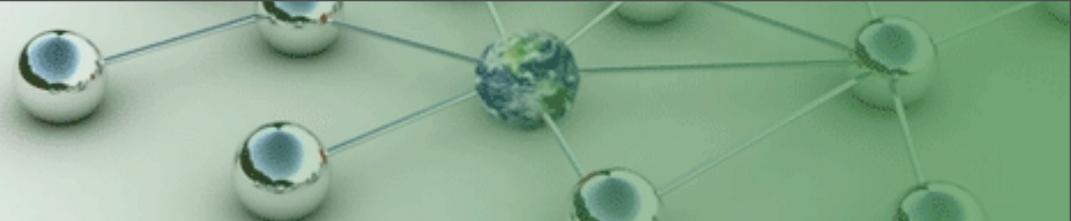
- Parse, validate & filter

```
transform.apply {m: Message[File] => parser.transform(m)} -->  
  
transform.apply {m: Message[ComplexDataObject] => validator.transform(m)} -->  
  
filter.apply {m: Message[ComplexDataObject] =>  
  m.getHeaders.containsKey("c24_valid")}.  
  additionalAttributes(exceptionOnRejection=true) -->
```





- Parse & validate as soon as possible
 - Reduces time spent processing invalid messages
 - The earlier we spot a problem, the easier to identify the source
- Most message formats are structurally simple
 - Writing a parser isn't hard...
- ...but there can be hundreds of messages
 - Each with its own nuances
 - Correct structure of a message is often content dependent
- Standards are written by people who don't have to implement them
 - C10: If field 23B contains the code SPRI, field 56a must not be present (Error code(s): E16). If field 23B contains one of the codes SSTD or SPAY, field 56a may be used with either option A or option C. If option C is used, it must contain a clearing code (Error code(s): E17)



51482eba-8d90-4f97-a2f0-633eeec56162,4810,2012-02-29T00:56:41 ← **Receipt Header**

51482eba-8d90-4f97-a2f0-633eeec56162,286,28,111.72 ←

51482eba-8d90-4f97-a2f0-633eeec56162,321,20,59.00 ←

51482eba-8d90-4f97-a2f0-633eeec56162,329,33,49.5 ←

51482eba-8d90-4f97-a2f0-633eeec56162,2,15,34.35 ←

51482eba-8d90-4f97-a2f0-633eeec56162,203,3,19.5 ←

a23107b4-4a2d-41dd-a81d-8e78d0821cc7,11710,2012-02-29T00:27:33

a23107b4-4a2d-41dd-a81d-8e78d0821cc7,286,14,55.86

a23107b4-4a2d-41dd-a81d-8e78d0821cc7,336,9,33.21

a23107b4-4a2d-41dd-a81d-8e78d0821cc7,354,3,8.61

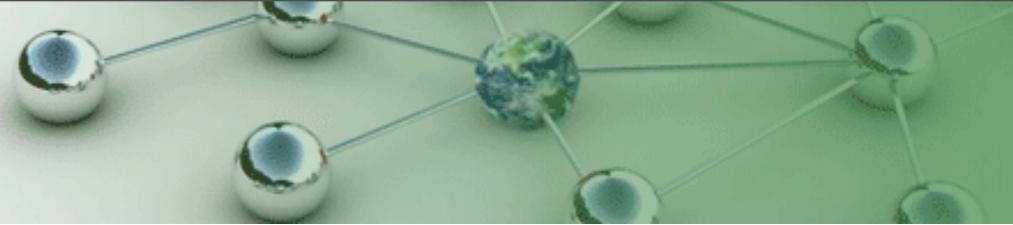
a23107b4-4a2d-41dd-a81d-8e78d0821cc7,320,7,24.43

a23107b4-4a2d-41dd-a81d-8e78d0821cc7,333,2,3.98

a23107b4-4a2d-41dd-a81d-8e78d0821cc7,2,10,22.90

a23107b4-4a2d-41dd-a81d-8e78d0821cc7,174,2,9.98

← **Receipt Items**



Steps

1. Import File
2. Target Directory
3. Profiles
4. Model Name & Target Namespace
- 5. Record Types**
6. ReceiptHeader
7. ReceiptItem

Record Types

C24 Integration Objects has analyzed your data and determined that it is composed of the following types of record. If this is correct, click 'Next' otherwise select the record types that you wish to change and modify their properties. Setting tick in header column updates column names of the next record type from values of the current record.

Name	Sample Data	Cardinality	Included	Header	Type
ReceiptHeader	79951b37-7af4-4e6a-a05b-a25fd99746c9,2204,2012-02-29T00:41:05	1..1	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Delimited
ReceiptItem	79951b37-7af4-4e6a-a05b-a25fd99746c9,258,4,23.48	1..*	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Delimited

[Advanced](#)[Merge Selected](#)[Split Selected...](#)[Reset Selected](#)[**< Back**](#)[**Next >**](#)[**Finish**](#)[**Cancel**](#)



Steps

1. Import File
2. Target Directory
3. Profiles
4. Model Name & Target Namespace
5. Record Types
- 6. ReceiptHeader**
7. ReceiptItem

ReceiptHeader

This screen lets you specify the syntax properties associated with each type of record found in your sample data

Delimiters

Delimiters appear for empty fields

Delimiter

,

2c



Preview – Column Data Types

ReceiptId (String)	CustomerId (long)	DateTime (Generic date)
79951b37-7af4-4e6a-a05b-a25fd99746c9	2204	2012-02-29T00:41:05

Selected Column Name

DateTime

Selected Column Data Type

Generic date

[Advanced Syntax Options](#)

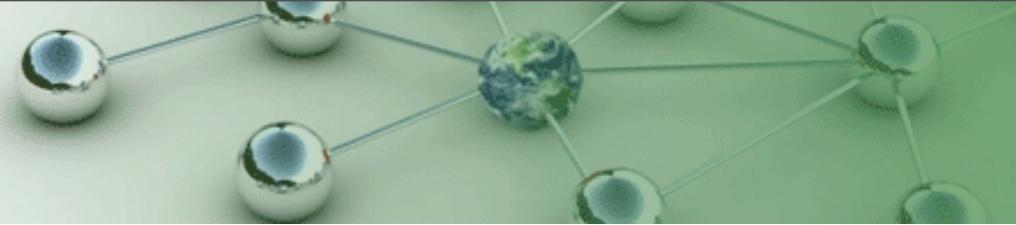
[Advanced](#)

[< Back](#)

[Next >](#)

[Finish](#)

[Cancel](#)


Steps

1. Import File
2. Target Directory
3. Profiles
4. Model Name & Target Namespace
5. Record Types
6. ReceiptHeader
- 7. ReceiptItem**

ReceiptItem

This screen lets you specify the syntax properties associated with each type of record found in your sample data

Delimiters

Delimiters appear for empty fields

Delimiter

Preview – Column Data Types

ReceiptId (String)	ProductId (long)	Quantity (long)	price (double)
79951b37-7af4-4e6a-a05b-a25fd99746c9	258	4	23.48
79951b37-7af4-4e6a-a05b-a25fd99746c9	242	4	21.6
79951b37-7af4-4e6a-a05b-a25fd99746c9	289	5	17.45
79951b37-7af4-4e6a-a05b-a25fd99746c9	281	1	3.99
79951b37-7af4-4e6a-a05b-a25fd99746c9	288	5	17.45
79951b37-7af4-4e6a-a05b-a25fd99746c9	280	1	3.4
79951b37-7af4-4e6a-a05b-a25fd99746c9	283	2	6.58
79951b37-7af4-4e6a-a05b-a25fd99746c9	338	4	11.96
79951b37-7af4-4e6a-a05b-a25fd99746c9	319	4	5.00
79951b37-7af4-4e6a-a05b-a25fd99746c9	341	4	11.96
79951b37-7af4-4e6a-a05b-a25fd99746c9	320	3	10.47

Selected Column Name

Selected Column Data Type

C24 Model

www.C24.biz

The screenshot shows the C24 Model application interface. The top bar displays the title "C24 Model" and the website "www.C24.biz". The main window is divided into several panes:

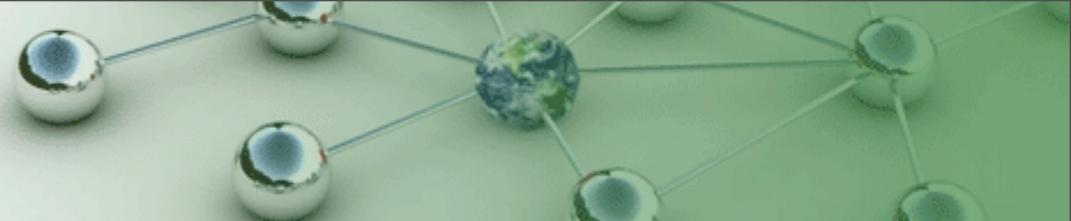
- 1: Project**: Shows a tree view of the project structure:
 - Test.iop
 - My iO Projects (/Users/andrew/Downloads)
 - ReceiptCSV.dod
 - Profiles
- Receipts**: A table view showing the components and their details:

Component	Type	Cardinality	Size
Receipts	Receipts	0 .. *	*
Receipt	Receipt	0 .. *	14 .. *
ReceiptHeader	ReceiptHeader	1	6
ReceiptId	ReceiptId (local)	1	1
CustomerId	CustomerId (local)	1	1
DateTime	DateTime (local)	1	1
ReceiptItem	ReceiptItem	1 .. *	8
ReceiptId	ReceiptId (local)	1	1
ProductId	ProductId (local)	1	1
Quantity	Quantity (local)	1	1
price	price (local)	1	1
- 2: Explorer**: Shows the file structure:
 - Native
 - ReceiptCSV.dod
 - File
 - Receipts
 - Receipts
 - Receipt
 - Records
 - ReceiptHeader
 - ReceiptItem
 - Receipt
 - Document Root
- Referenced** and **Built-in**: These sections are located at the bottom of the interface.



- Build in the GUI or via Ant & Maven tasks

```
/**  
 * ReceiptItem. <p/>  
 * This object is composed of the following <i>elements</i>:  
 * <ul>  
 * <li><b>ReceiptId</b> of type {@link java.lang.String} (1)</li>  
 * <li><b>ProductId</b> of type <code>long</code> (1)</li>  
 * <li><b>Quantity</b> of type <code>long</code> (1)</li>  
 * <li><b>price</b> of type {@link java.math.BigDecimal} (1)</li>  
 * </ul>  
 * <br><strong>Produced by C24 Integration Objects (http://www.c24.biz)</strong>  
 * @author C24 Integration Objects;  
 * @see biz.c24.retaildemo.model.csv.ReceiptItemClass  
**/  
  
public class ReceiptItem extends biz.c24.io.api.data.ComplexDataObject {  
  
    /**  
     * Gets the value of ProductId (1).  
     * @return The value.  
     **/  
    public long getProductId()  
    {  
        return this.productId;  
    }  
  
    /**  
     * Sets the value of ProductId (1).  
     * @param value The new value.  
     **/  
    public void setProductId(long value)  
    {  
        this.productId = value;  
        this.isproductIdSet = true;  
    }  
}
```



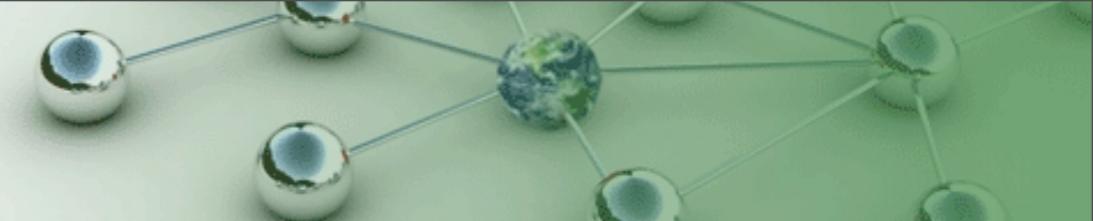
- We could have defined the model by
 - Explicitly creating it in Java
 - Describing it in the GUI
 - Importing an XSD, RelaxNG schema, a Java class, a CSV, ...
- Now we can parse them:

```
// Use String or InputStream or Reader or ...
InputStream stream = ...;
ReceiptElement element = ReceiptElement.getInstance();

Source source = element.getModel().source();
source.setEncoding("UTF-8");
source.setInputStream(stream);

Receipt msg = source.readObject(element);
```

Validating with iO



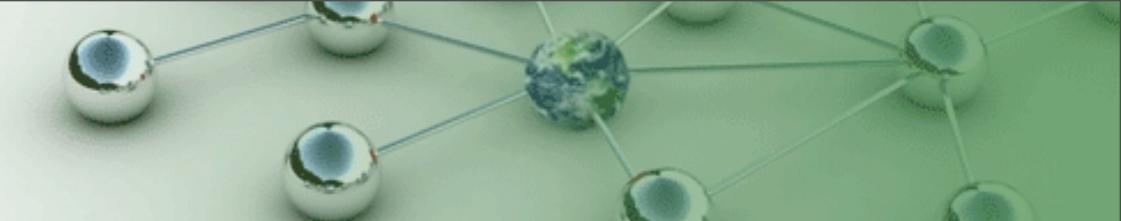
- Fail first - abort on first failure

```
ValidationManager mgr = new ValidationManager();
try {
    mgr.validateByException(msg);
    // It's valid, continue processing
    ...
} catch(ValidationException ex) {
    // Message is invalid. Hand off to error processing
    ...
}
```

- Or capture all errors within the message

```
ValidationManager mgr = new ValidationManager();
ValidationEventCollector vec = new ValidationEventCollector();
mgr.addValidationListener(vec);

if(mgr.validateByEvents(msg)) {
    // It's valid, continue processing
    ...
} else {
    // Message is invalid. Hand off to error processing
    vec.getFailEvents()...
}
```



- Resulting object is a Java Bean with getters and setters corresponding to the names in your model

```
msg.getReceiptHeader().getDateTime();
```

```
msg.getReceiptItems().length;
```

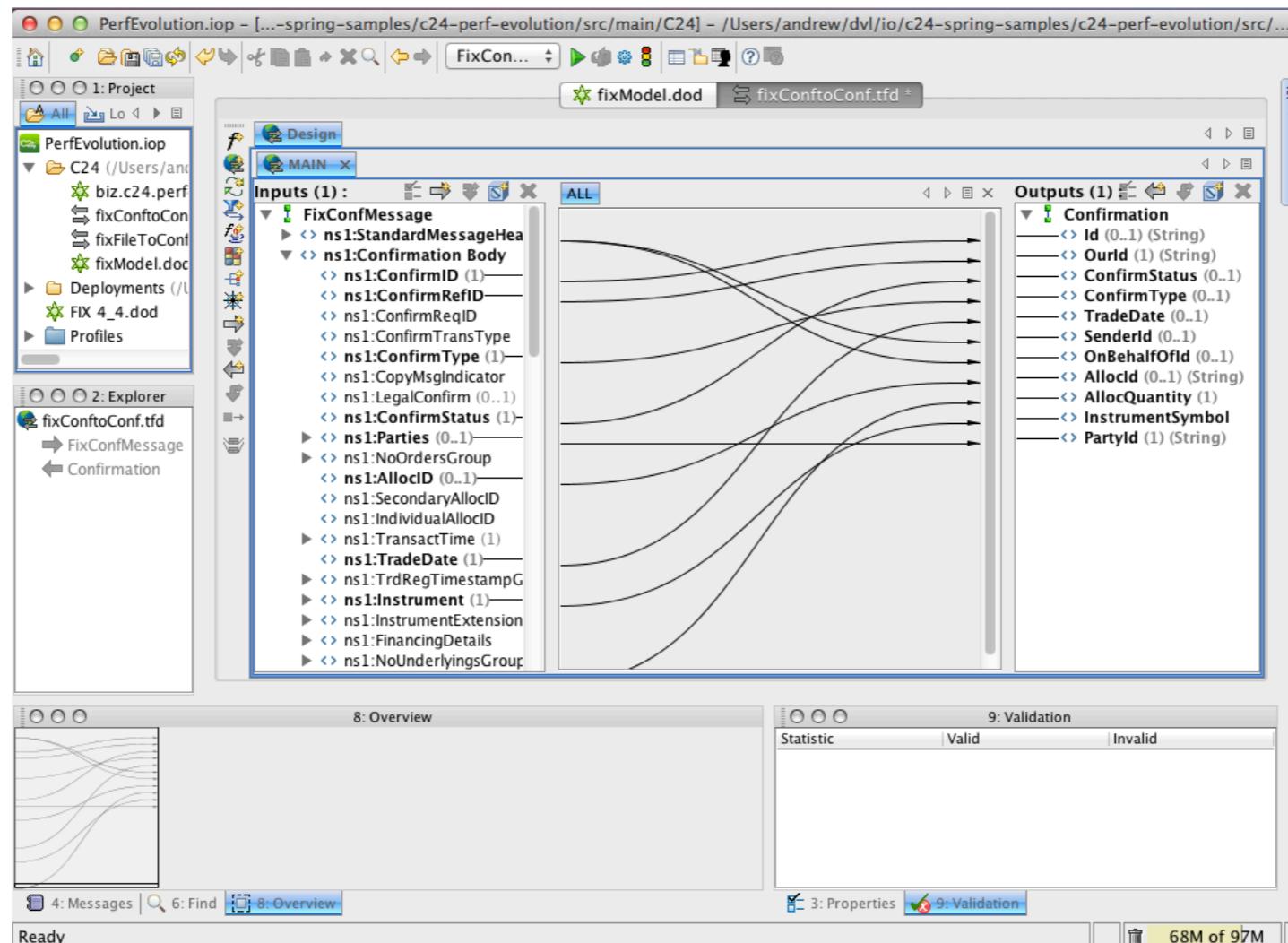
- Equally we query the object via XPath

```
I0XPath xPath = I0XPathFactory.getInstance("/ReceiptHeader/ReceiptID");  
String id = xPath.getString(msg);
```

- Results are strongly typed and we can search for individual results or anything matching the criteria



- Receiving the same message in different formats?
 - Normalise post-validation to reduce downstream duplication
- iO allows you to define transforms directly in Java, or it can do it for you



- Try to get a real set of messages / a real system to develop against
 - Simulators and handcrafted test messages usually lack the nuances of the real system
- Prepare for standards evolution
 - Ensure you have test systems and development time in place
 - ...or license the messages from someone else who will do the work for you



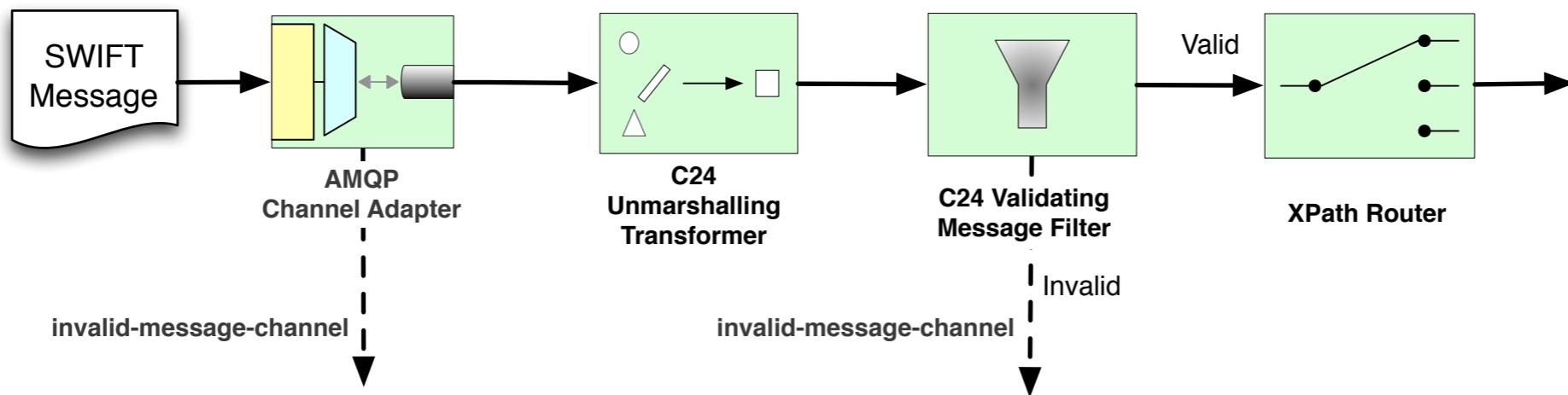
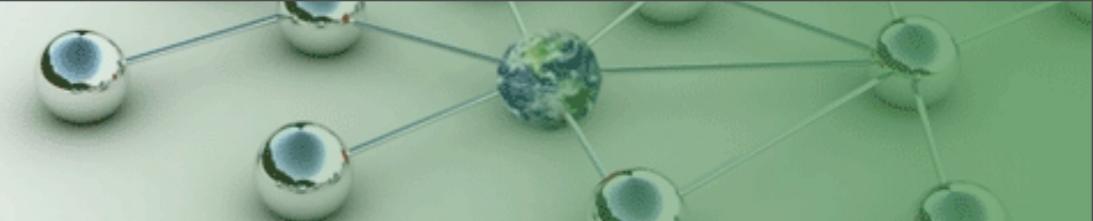




- What happens if we encounter an unexpected processing failure?
 - If it's a request-response process the caller might get the exception back
 - The message could be silently lost
- ESBs are great for catching errors and redirecting to an error queue
 - Ensure source message in original format is available
 - Include as much context as possible



C24 Spring Integration

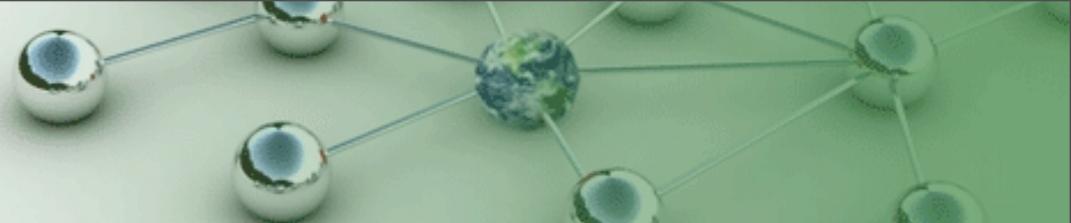


```
<!-- Consume messages from the queue -->
<amqp:inbound-channel-adapter channel="parse-message-channel"
    queue-names="SwiftMessages"
    connection-factory="rabbitConnectionFactory"
    error-channel="invalid-message-channel"
    prefetch-count="100"/>
```

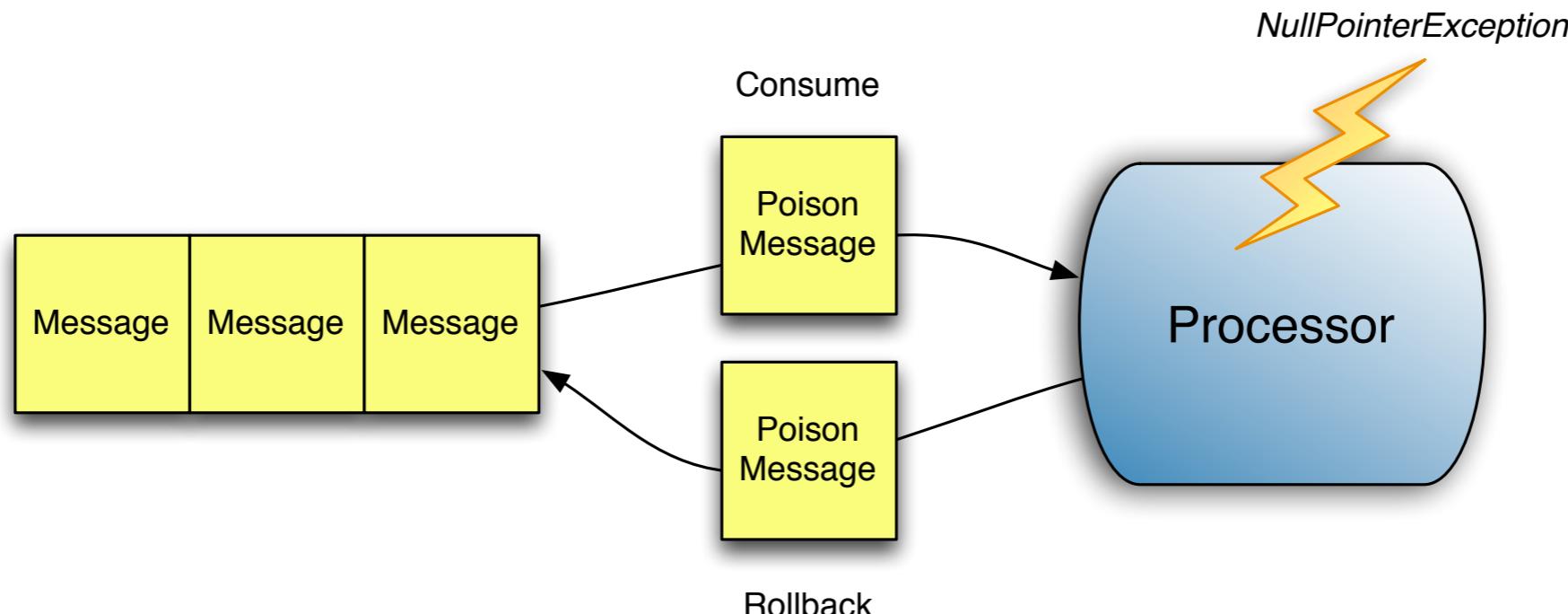
```
<chain input-channel="parse-message-channel" output-channel="process-valid-channel">
    <int-c24:unmarshalling-transformer
        model-ref="swiftMessageModel" source-factory-ref="textualSourceFactory"/>
    <filter ref="c24Validator" discard-channel="invalid-message-channel"/>
</chain>
```

```
<int-c24:xpath-router
    input-channel="process-valid-541-channel" xpath-statement="//Block1/SeqA/...>
```

Poison Messages



- Not all poison messages intentionally malicious
 - Anything you fail to handle properly can cause lock-up



- Distinguish between
 - Transient failure - someone else will successfully process it
 - Permanent failure - message cannot be processed
- Ensure either
 - Anything that causes failure moves message to an error queue and commits the source, or
 - Implement a retry count - once a message has failed N times it goes to the error queue

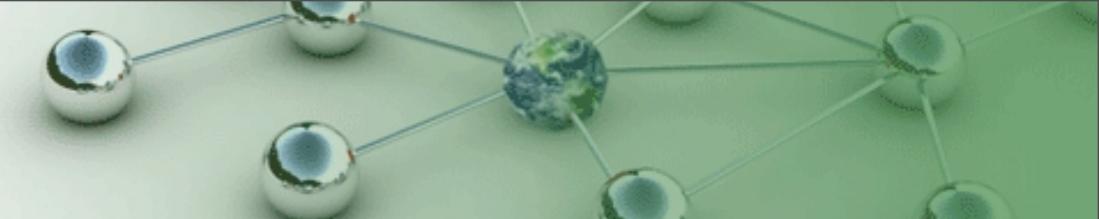


- **Ensure security of sensitive message contents**
 - Regulated for some content (e.g. PCI-DSS)
- **Message contents can be implicitly persisted to disk**
 - Intermediate message brokers might write to disk for reliability or to manage RAM usage
 - OS might swap memory out to disk
- **Sensitive data should be encrypted**

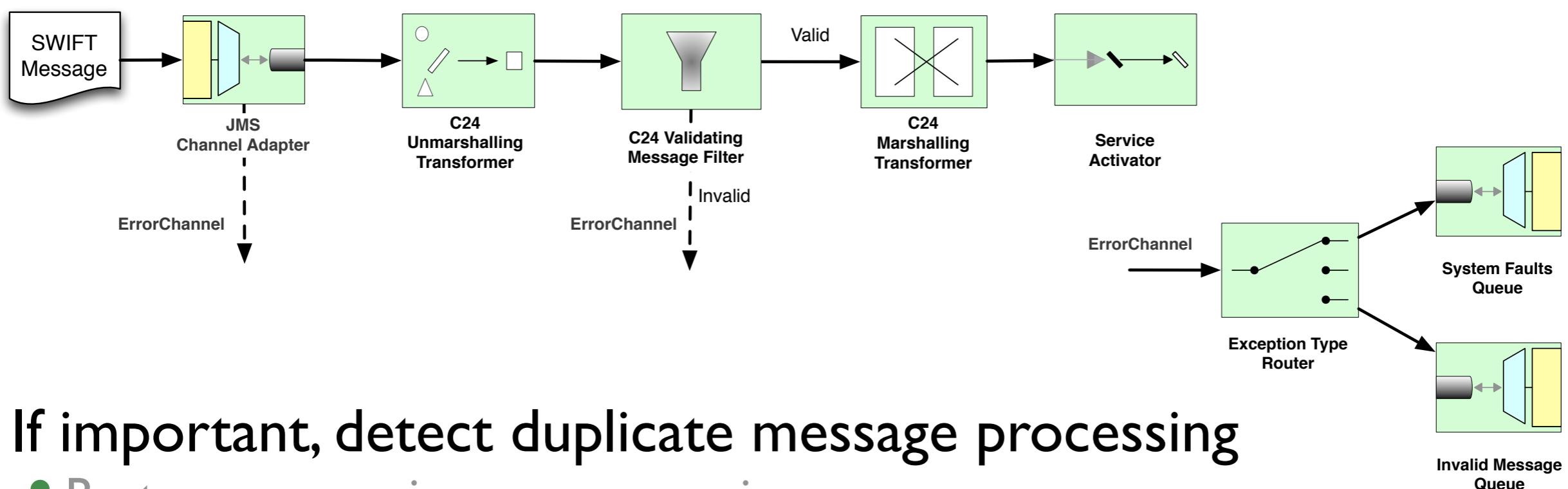


- We can override both parsing and formatting:

```
public class CardPan extends GenericStringDataType {  
  
    @Override  
    public Object parseObjectExternal(String str, ParsePosition pp) {  
        // We receive PANs encrypted. Decrypt using HSM  
        String plaintextPan = hsm.decrypt(str);  
  
        // Handle errors  
        ...  
  
        return plaintextPan;  
    }  
  
    @Override  
    public String formatObjectExternal(Object obj) {  
        String pan = obj.toString();  
  
        // We always mask the PAN before displaying it  
        String maskedPan = pan.replaceAll("[0-9]", "*");  
  
        return maskedPan;  
    }  
}
```



- Ensure each flow has a catch-all error flow
- Ensure that flow ‘commits the transaction’ from the source’s perspective



- If important, detect duplicate message processing
 - Best case scenario - pre-processing
 - Aim for idempotent services





- **Monitoring**
 - Ensuring system is performing within tolerance
- **Alerting**
 - Warn of (impending) violations & problems
- **Forecasting**
 - Predict future traffic volumes
 - Proactively manage capacity



- While the metrics are business-specific, the measurement is often common
 - How many messages are we receiving from X an hour?
 - When did we last receive a message from X?
 - How do today's traffic volumes compare with historical levels?
 - How much capacity do we have left in the system?
 - What is our average processing time per message?
- As our logic is flow-based, it is easy to insert a component at key points to tally message flow
 - Individual message stats can be measured too - enrich the headers with relevant information
- Strive for the same measurements & controls on every flow
 - Consistent systems are easier to operate

C24 Metrics for Free

- Some ESB implementations already contain basic stats and control features

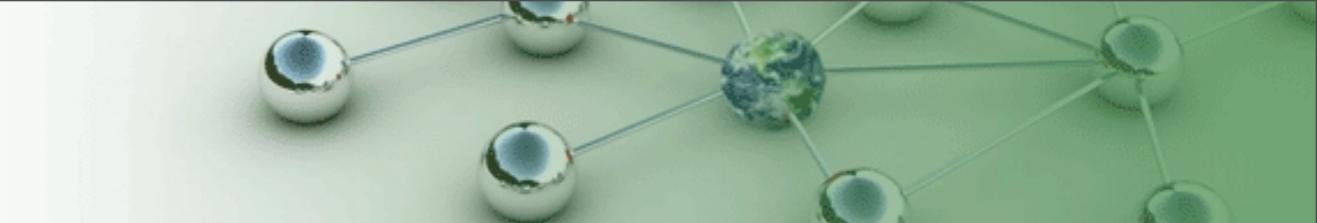
The screenshot shows two windows of the JBoss Seam MBeans Browser. The left window displays the 'Attributes' tab for the 'DataLoader (pid 8912)' MBean. The right window displays the 'Operations' tab for the same MBean.

Attributes Tab (Left Window):

Name	Value
MaxSendDuration	185.0
MeanErrorRate	0.0
MeanErrorRatio	0.0
MeanSendDuration	0.286956819219992
MeanSendRate	7.780400143524821
MinSendDuration	0.0
SendCount	2002
SendErrorCount	0
StandardDeviationSendDuration	0.4523412464682659
TimeSinceLastSend	238.107

Operations Tab (Right Window):

Operation	Type	Method	Parameters
start	void	start	()
stop	void	stop	()
reset	void	reset	()
isRunning	boolean	isRunning	()
getMessageCount	int	getMessageCount	()



- Spring Integration

```
<!-- Export our SI components stats over JMX -->
<jmx:mbean-export default-domain="biz.c24.dataloader" server="mbeanServer"/>

<bean id="mbeanServer" class="org.springframework.jmx.support.MBeanServerFactoryBean">
    <property name="locateExistingServerIfPossible" value="true"/>
</bean>
```

- Mule

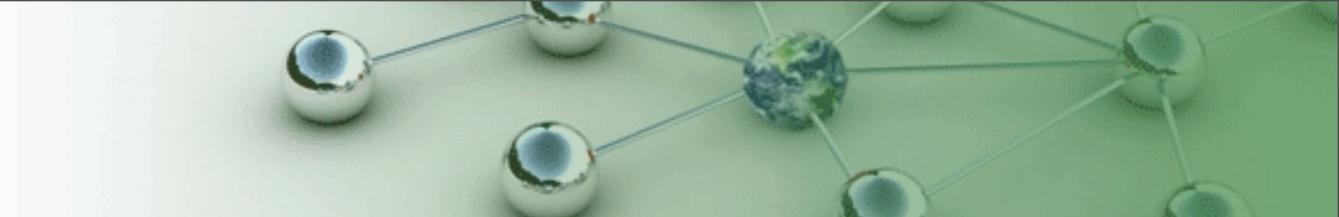
```
<management:jmx-default-config .../>
<management:jmx-server .../>
```

Component Name	GreeterUMO	ChitChatUMO	muleManagerComponent
Component Pool Max Size	5/5	5/5	5/5
Component Pool Size	0	0	0
Thread Pool Size	8	8	8
Current Queue Size	0	0	0
Max Queue Size	0	0	0
Avg Queue Size	0	0	0
Sync Events Received	50	50	0
Async Events Received	0	0	0
Total Events Received	50	50	0
Sync Events Sent	50	50	0
Async Events Sent	0	0	0
ReplyTo Events Sent	0	0	0
Total Events Sent	50	50	0
Executed Events	50	50	0
Execution Messages	0	0	0
Fatal Messages	0	0	0
Min Execution Time	16	0	0
Max Execution Time	62	47	0
Avg Execution Time	3	2	0
Total Execution Time	170	124	0
In Router Statistics			
Total Received	50	50	0
Total Routed	50	50	0
Not Routed	0	0	0
Caught Events	0	0	0
By Provider			
	httpEndpoint: 50	endpoint.vm.chitchatter: 50	
Out Router Statistics			
Total Received	50	0	0
Total Routed	50	0	0
Not Routed	0	0	0
Caught Events	0	0	0
By Provider			
	endpoint.vm.chitchatter: 50	1394906	1394750
Sample Period	1394928	1394906	1394750





- All flows discussed so far are message-based
 - Visit the C24 stand to talk about batch-processing too...
- Unless we have ordering requirements we can simply cluster horizontally
 - ...or add a thread pool to our inbound adapter
- If we do have detectable sequencing
 - Hold out-of-sequence messages in a (durable) store
 - Server that processes blocking message also processes all stored & unblocked messages



- Unless you have significant asynchronous waits (e.g. IO) it is generally simpler to use a single thread to process each message
 - Crossing thread boundaries will break transactionality
- Avoid locking & transactions
 - Typically hundreds of times faster
 - Prefer optimistic locking and compensation
- Idempotent services make this easier
 - May be required in a distributed system anyway



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