

Architecture War Stories

Fun Stories from an Architect's Life

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GOTO Berlin 11/07/2014

Ground Rules

No offense – just lessons learned

Most systems are in production

Still, many {managers | users | admins} are happy

Less can be more

Customer care, accounting & billing

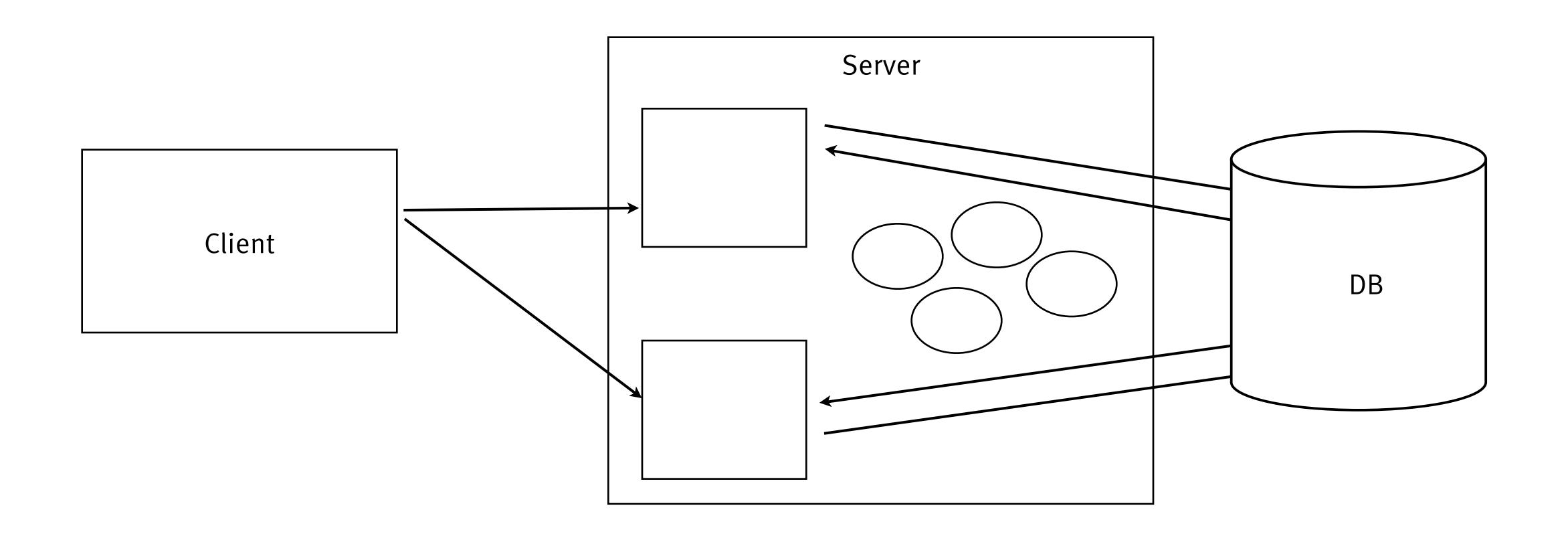
Large-scale big-bang replacement effort

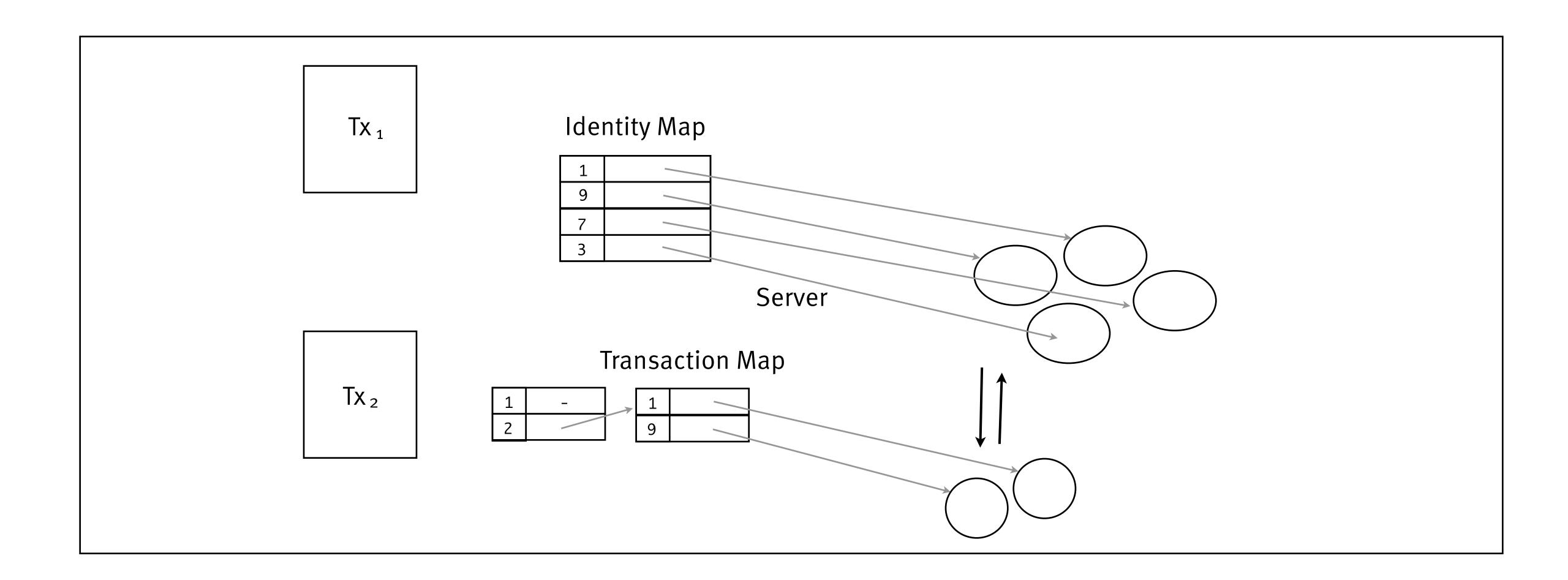
> 150 developers

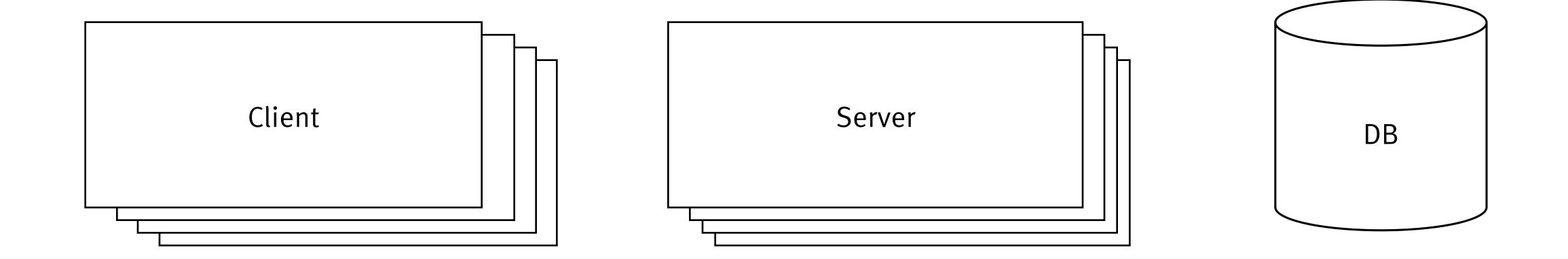
> 20 architects/framework devs

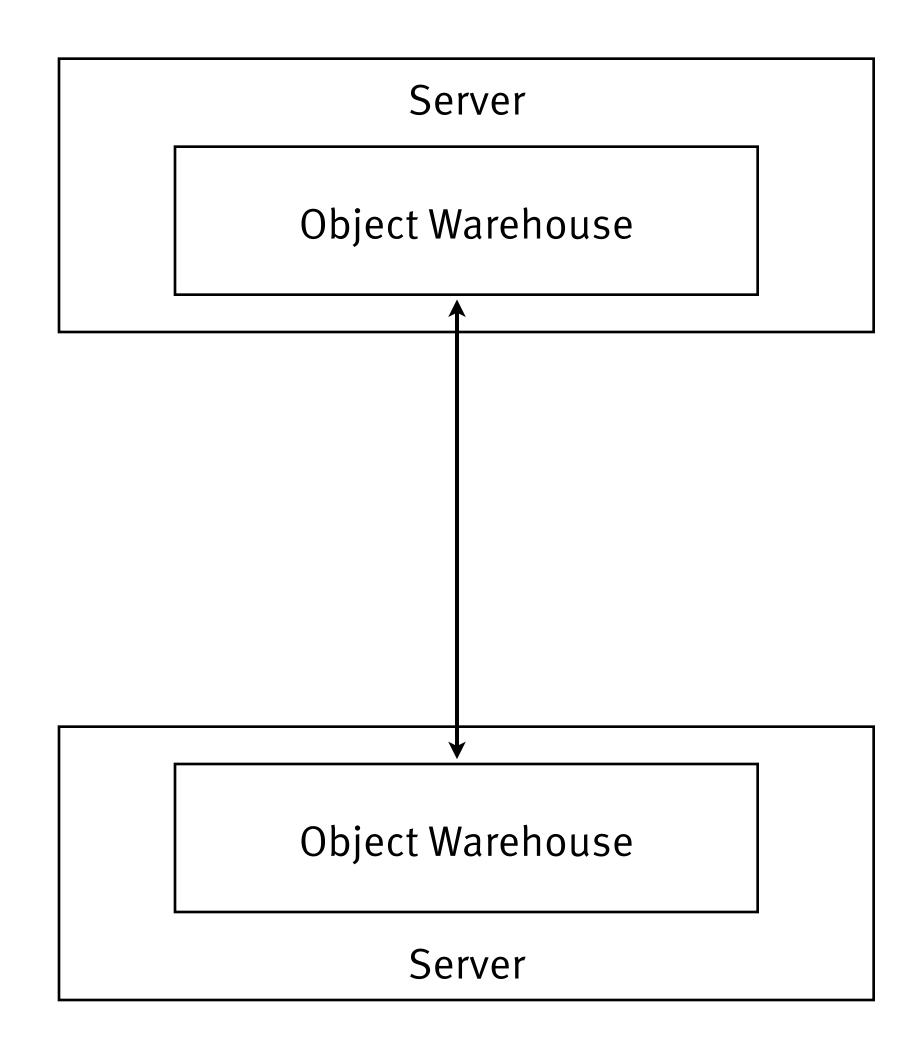
Java, Swing, CORBA, Oracle

Custom persistence framework





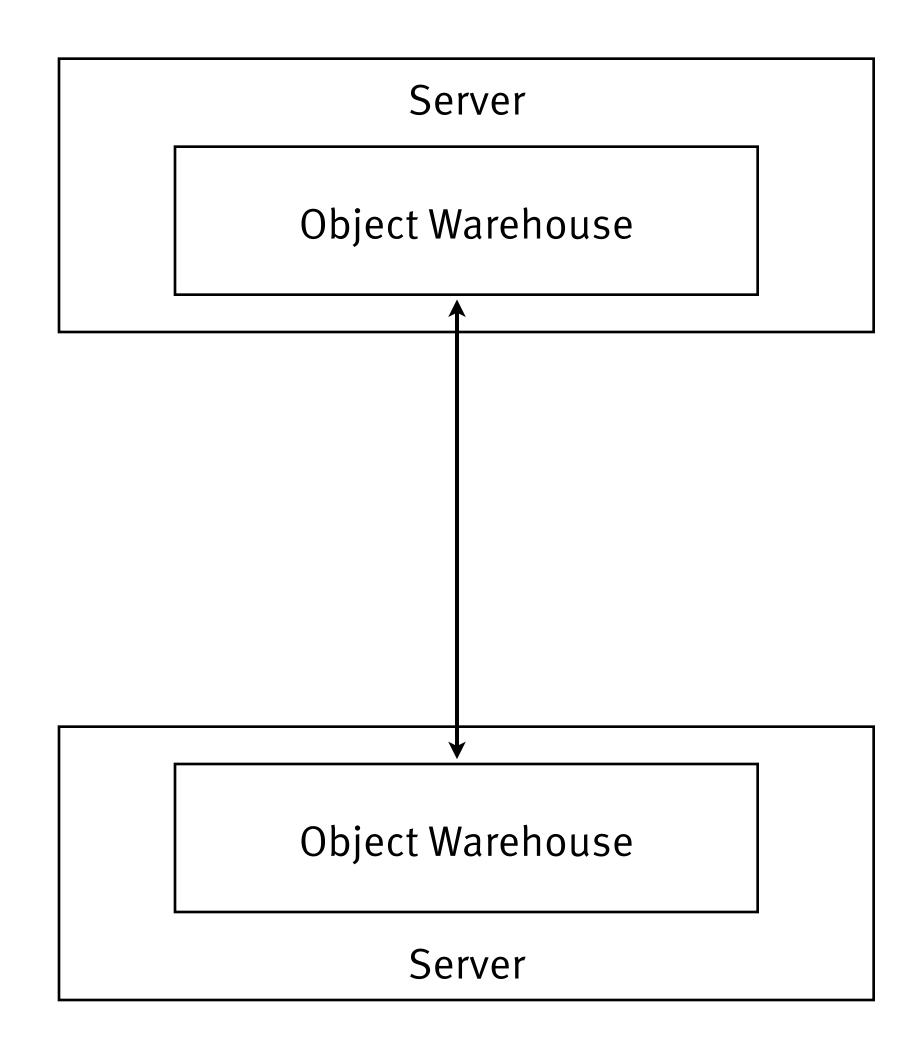


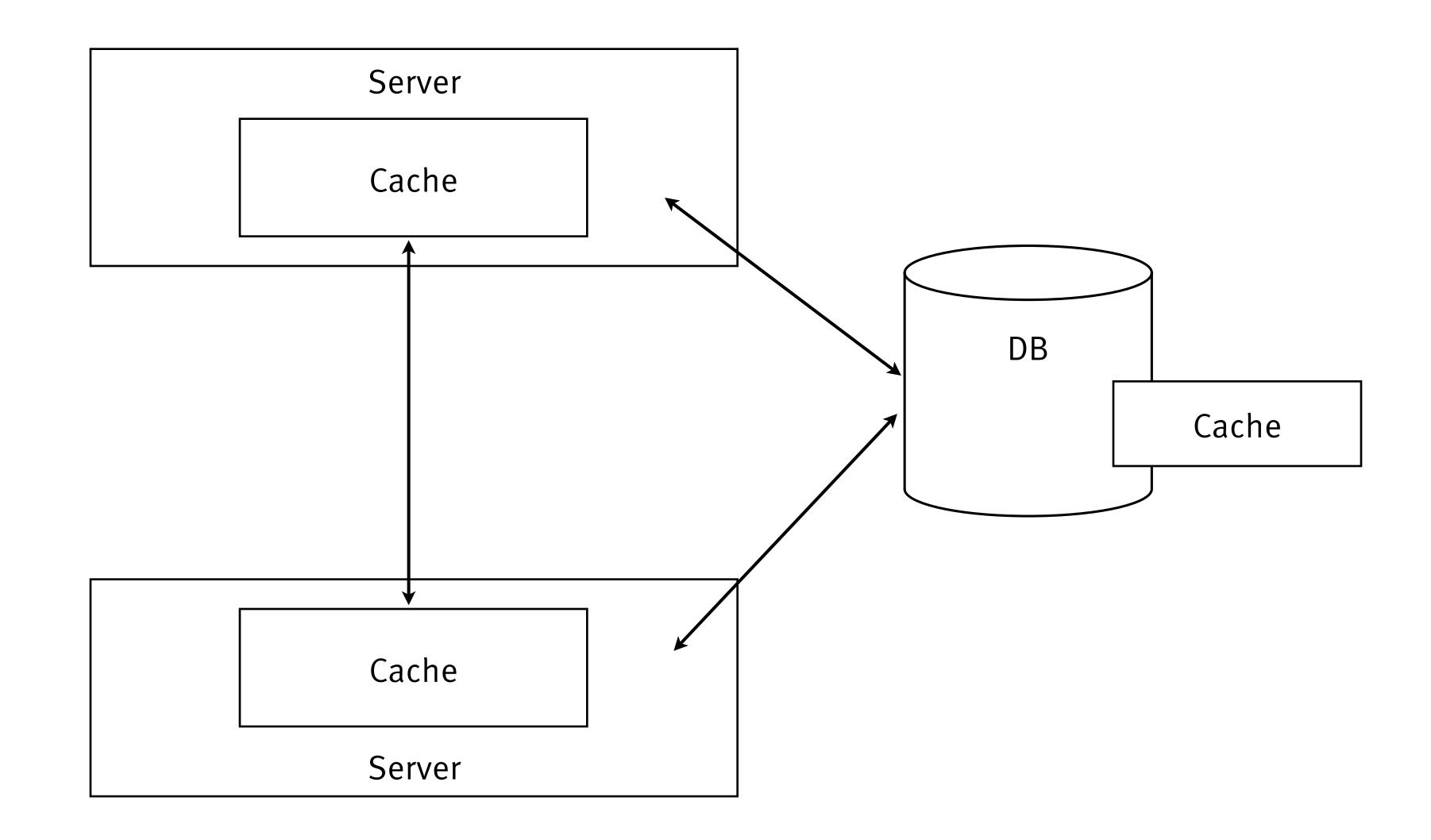


Global synchronization? 2 PC?

Cache notifications? Events?

Transaction locality? Client Affinity?





Lessons learned

Don't cache the cache

In distributed systems, application state is your enemy

If it's "sophisticated", you probably shouldn't be doing it

Development ≠ production

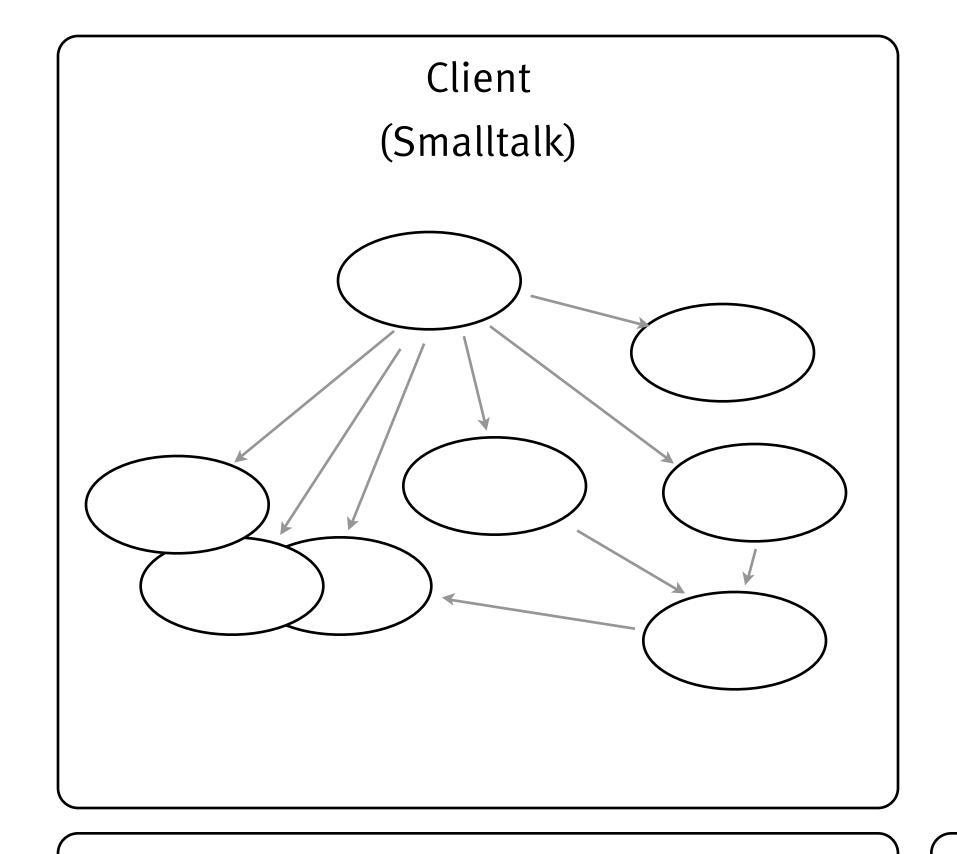
Data Complications

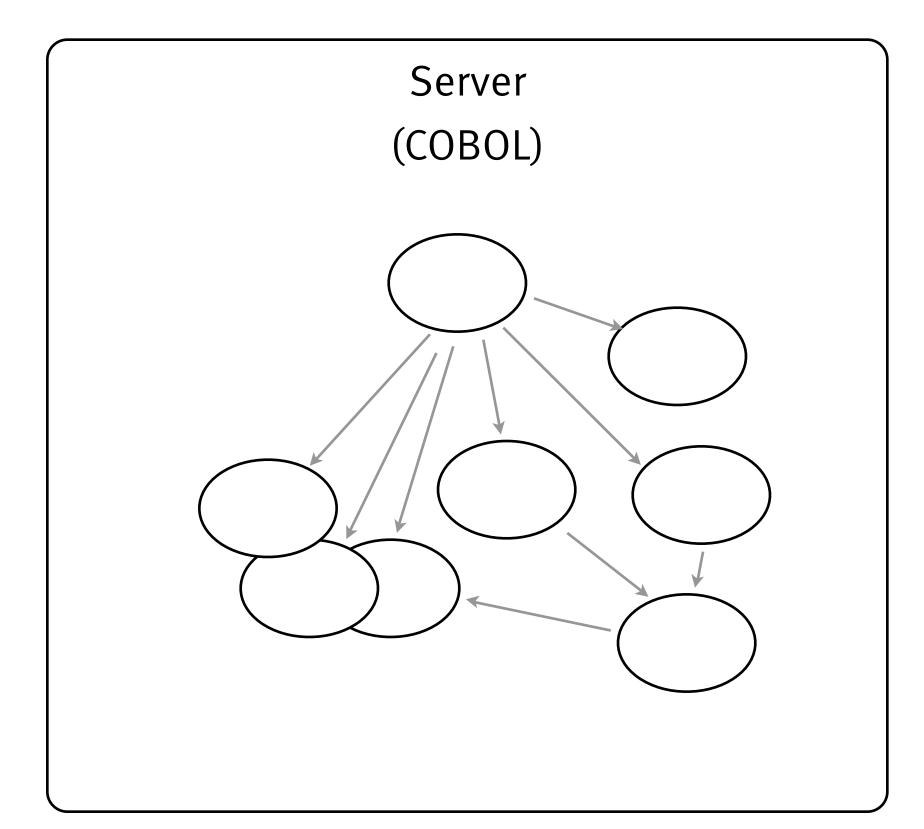
Insurance system

Maintenance 1000 person months/year

Smalltalk, COBOL, C, IMS, DB2

Homegrown COBOL 00 system

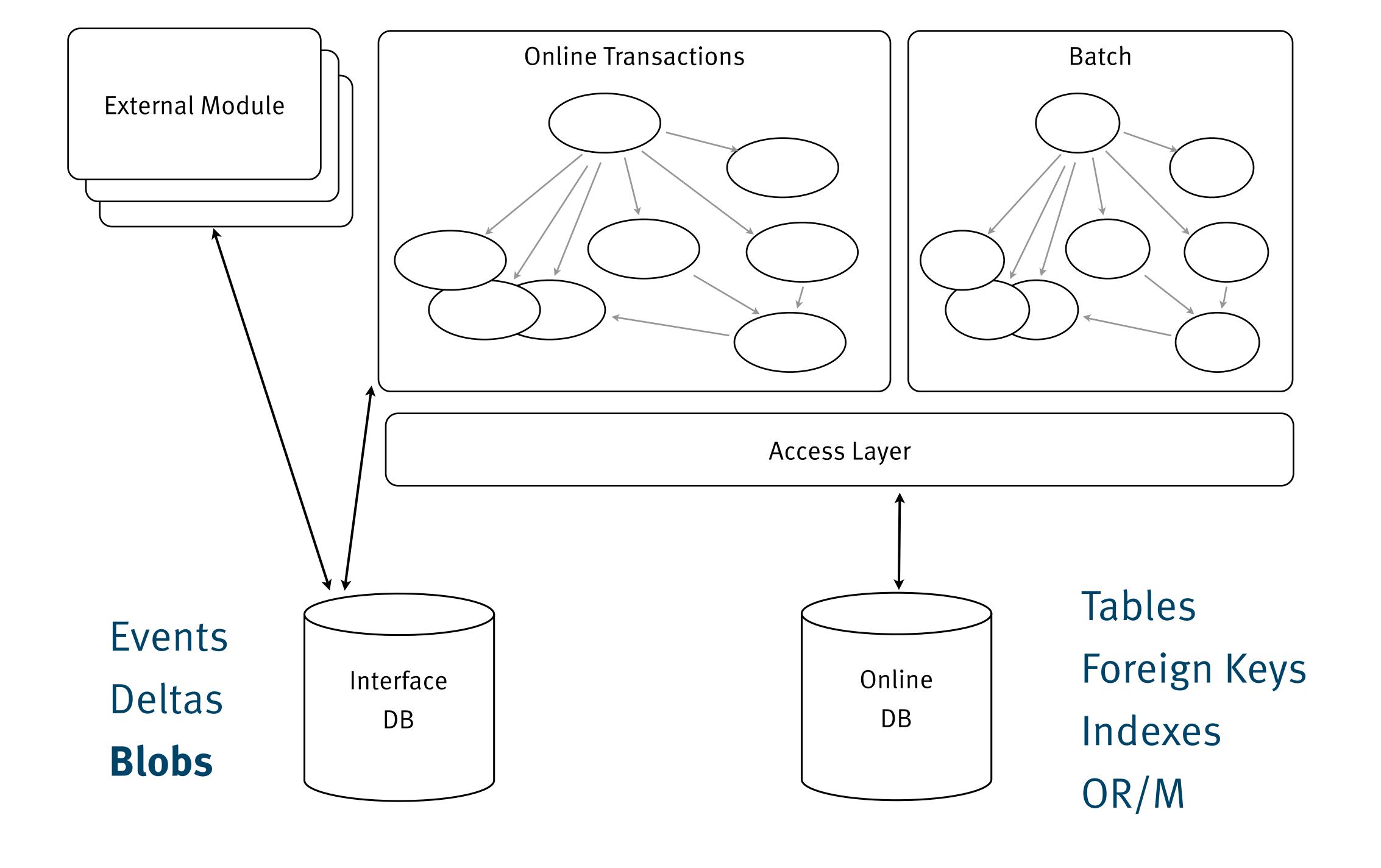




Broker

Gateway

Transaction Manager



Migration



Lessons learned

Data should be free of code dependencies

The longer you store it, the simpler it needs to be

Beware of smelly blobs

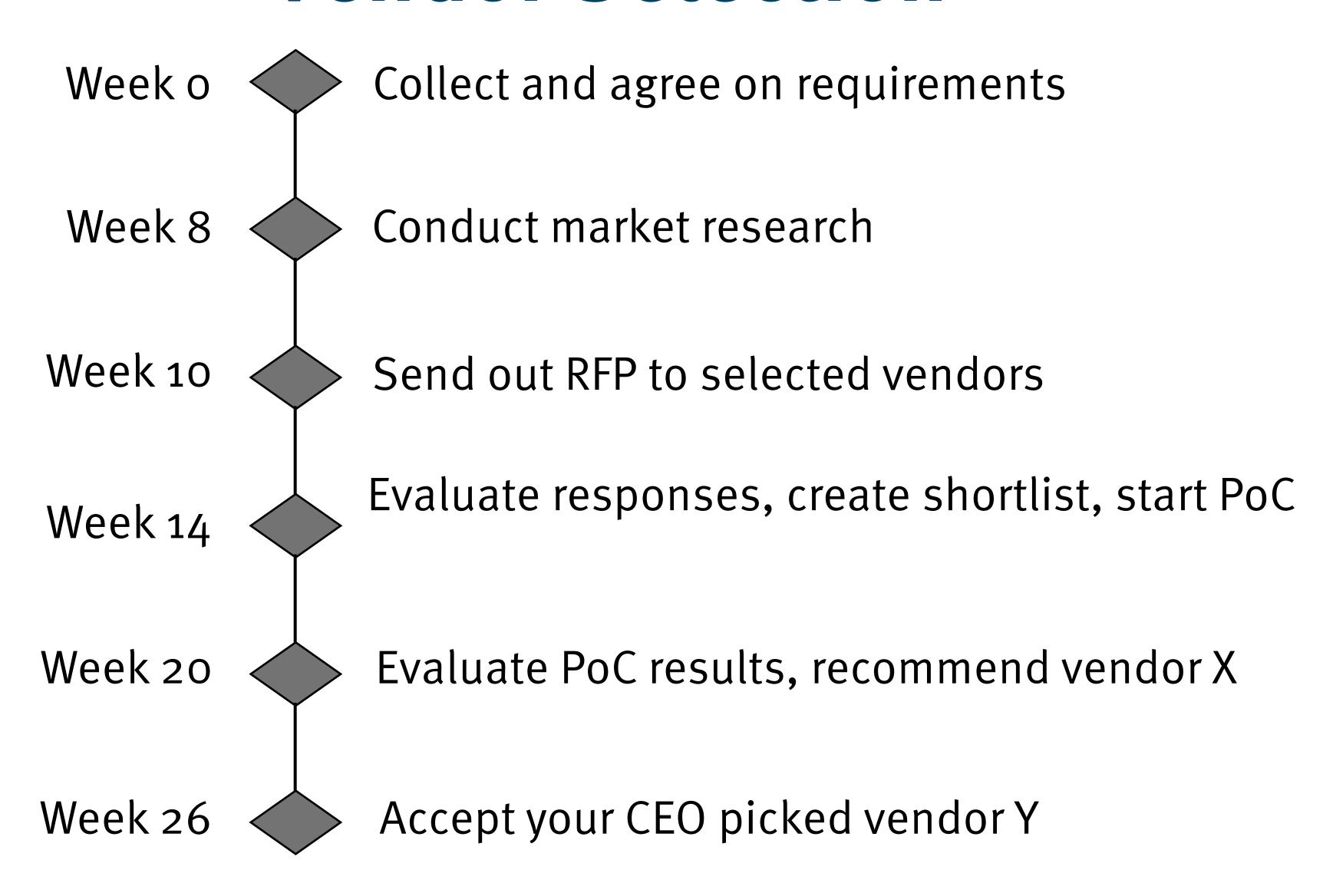
Evaluating Yourself to Death

Strategic health care platform

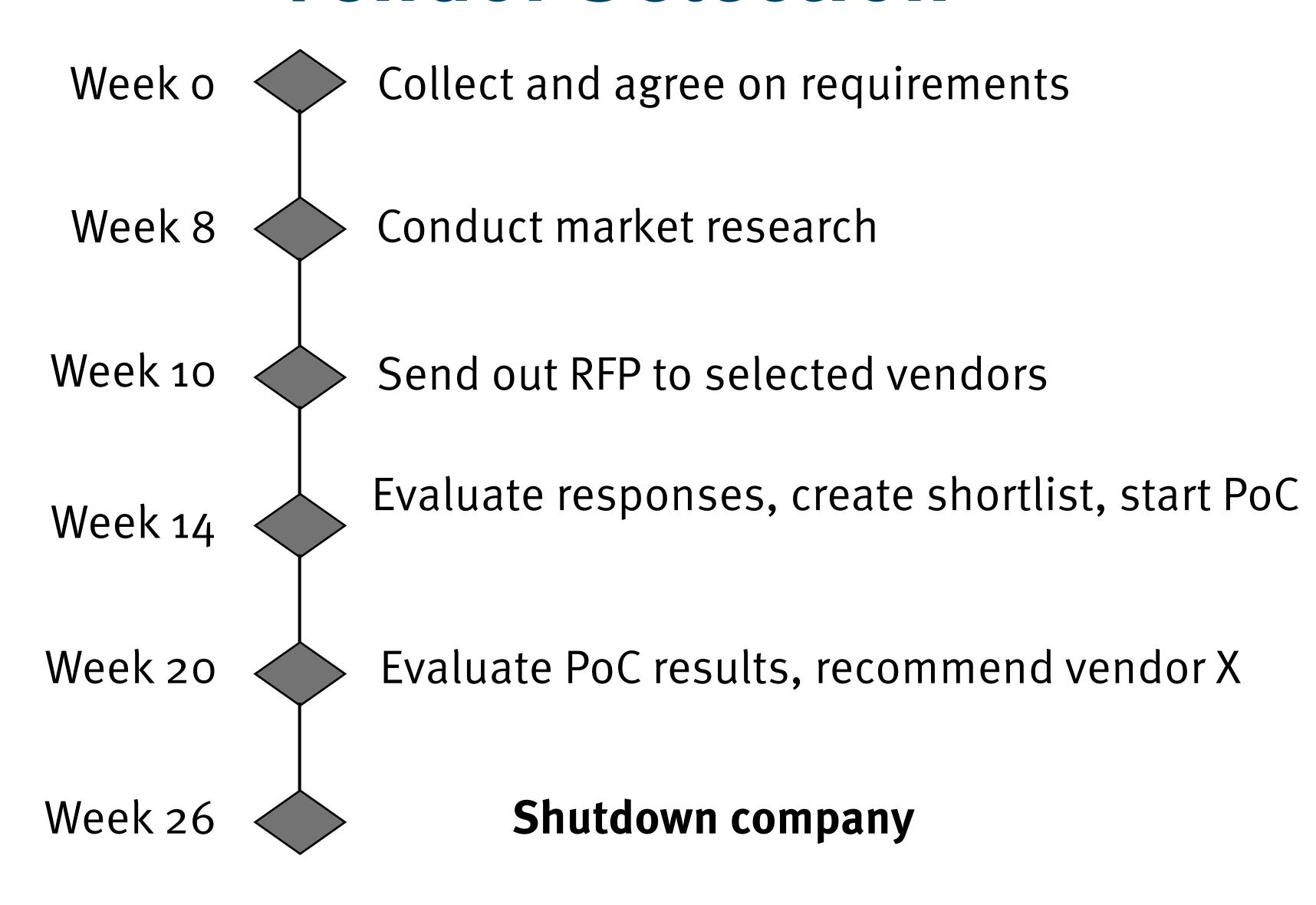
Architecture team 20+10 people

Build foundation for 800+ person year effort

Vendor Selection



Vendor Selection



Lessons learned

Just do it

Better ask for forgiveness than permission

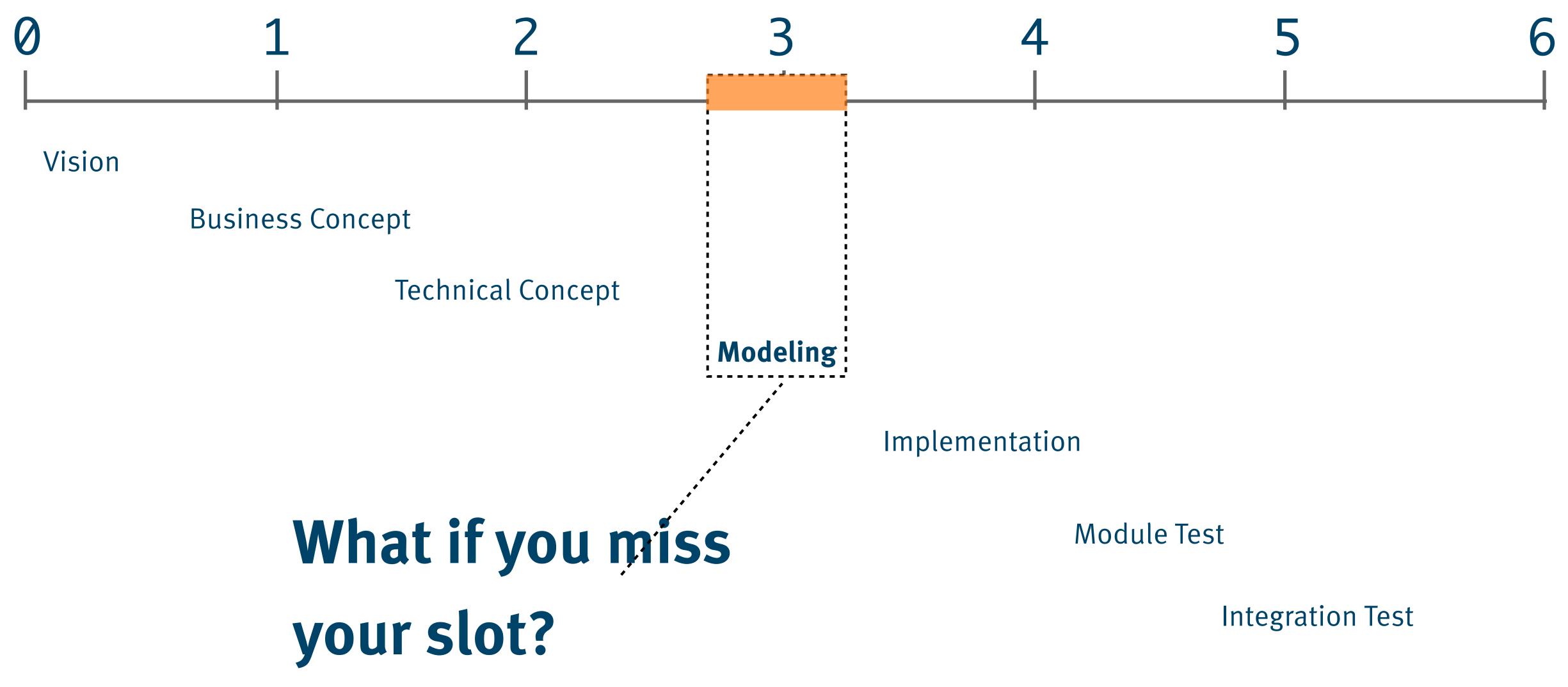
Your system WILL be dynamic

Large-scale insurance system

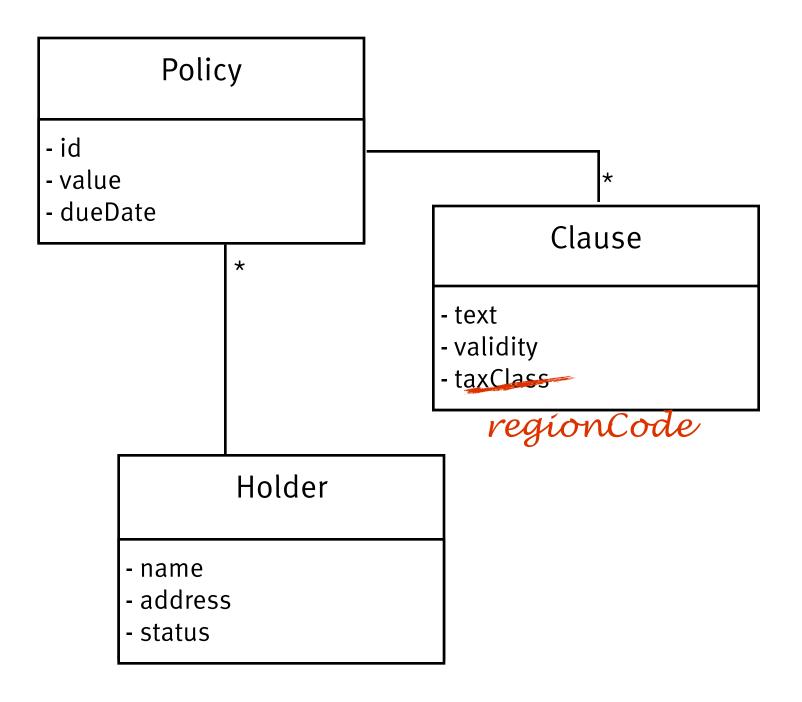
Model-driven development

> 100 developers

2 Releases/year



Rollout



Model Name	New Name (Meaning)	Description	Release Introduced
taxClass	regionCode	•••	10.3
•••			

Lessons learned

Centralized responsibility hurts

Faced with too much rigidity, a way around the rules will be found

Just because you're used to it doesn't mean it's acceptable

Formalism and Common Sense as Orthogonal Concepts

Telecommunications OSS platform

Support new devices without code changes

> 100 developers

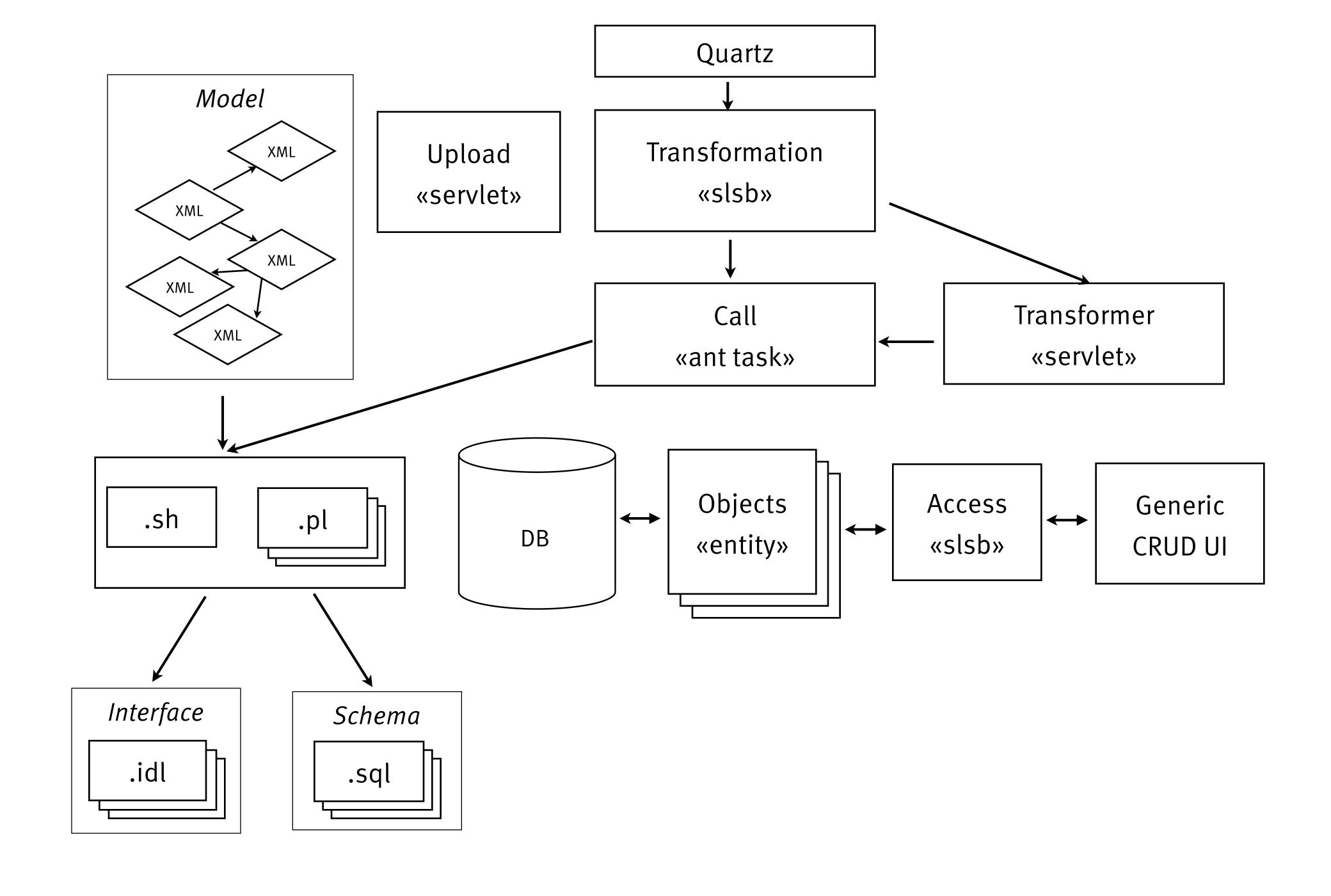
> 3 countries

Warning

((Meta) meta) models) are a perfect means to waste time, on a highly inspiring intellectual level, without any results for years

Highly complex methodology, tool support, agreement processes

Consultants with exclusive pricing strategies



Lessons learned

If it makes you want to scratch your eyes out, you might not want to do it

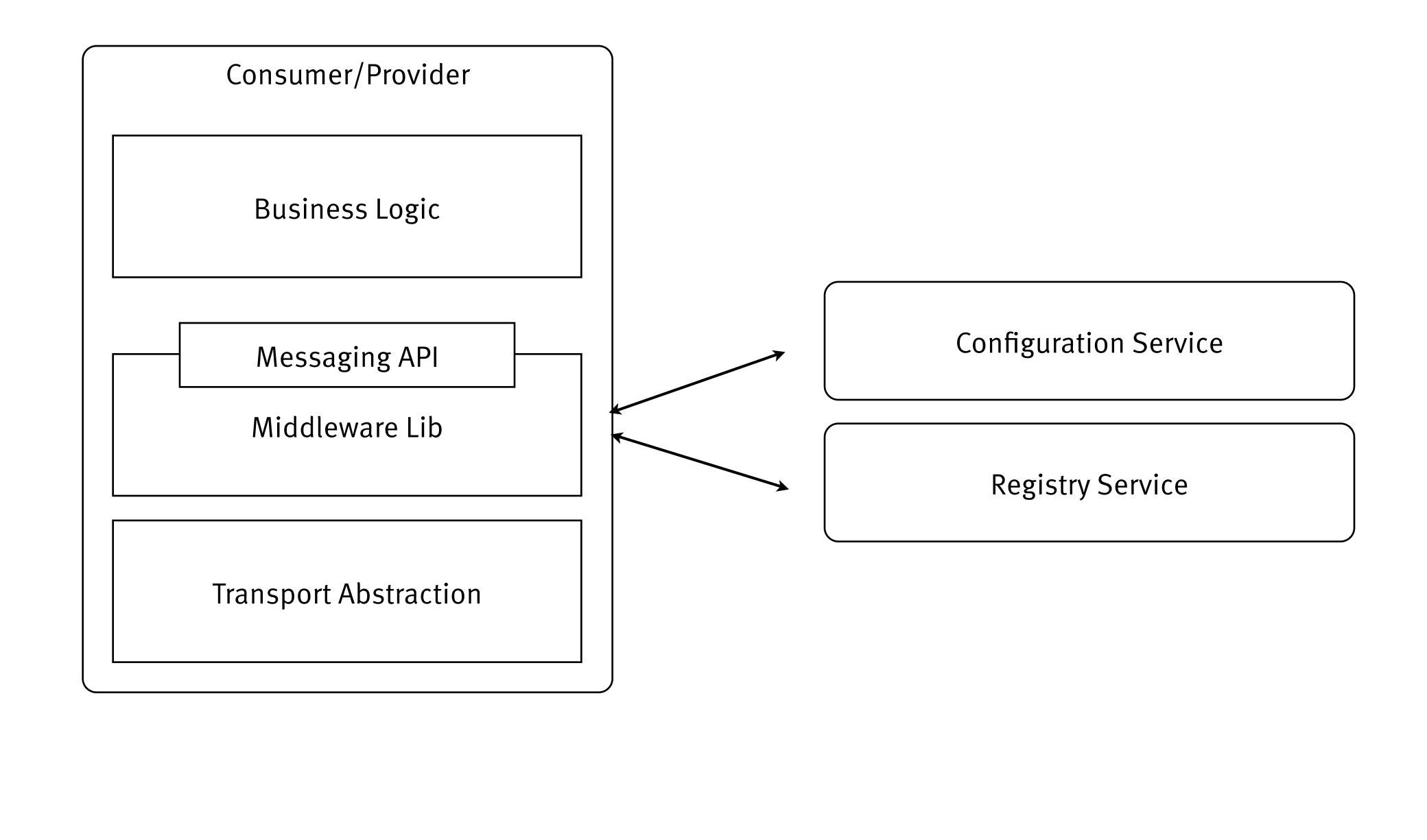
Sometimes constraints need to be fought

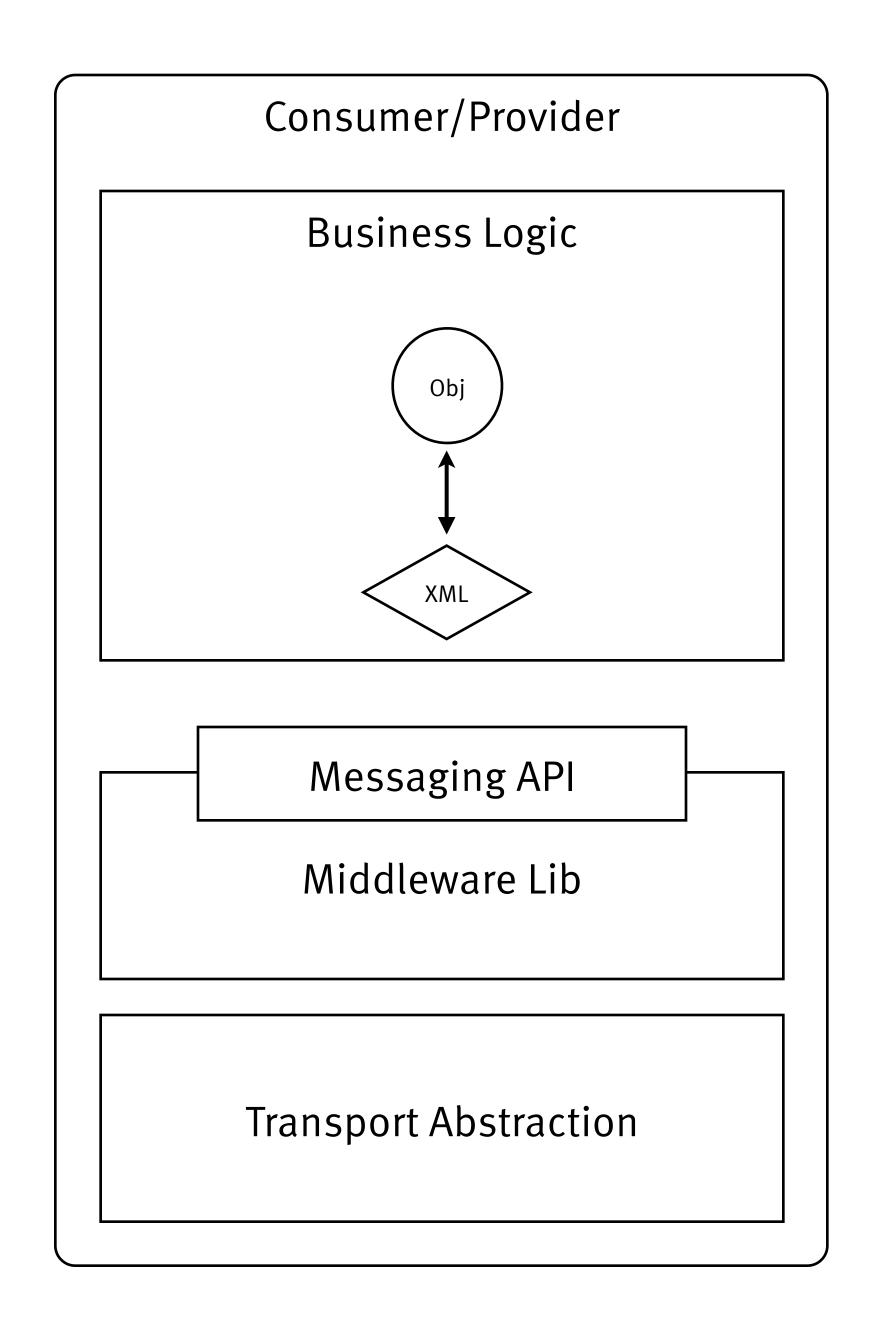
Beware all things "meta"

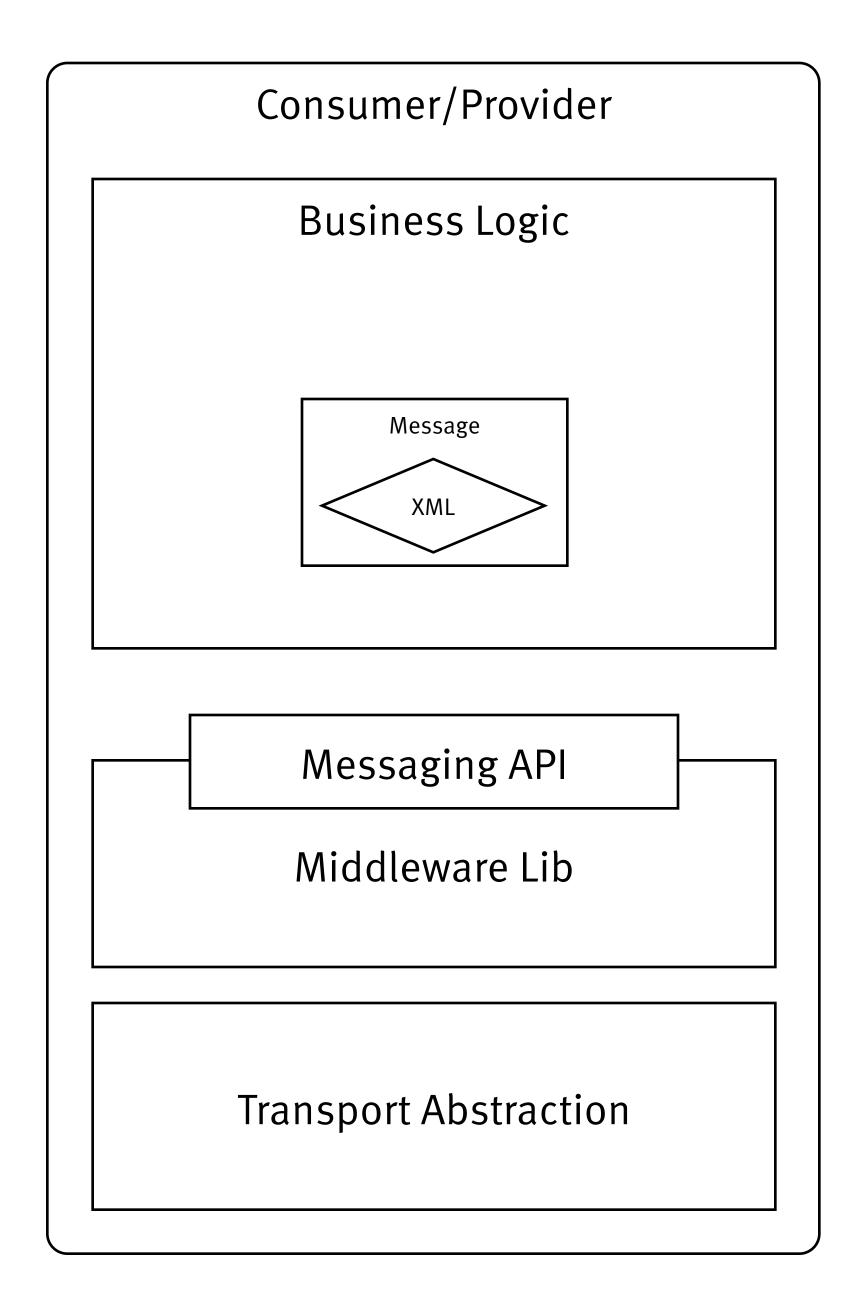
The Perils of Being Smart

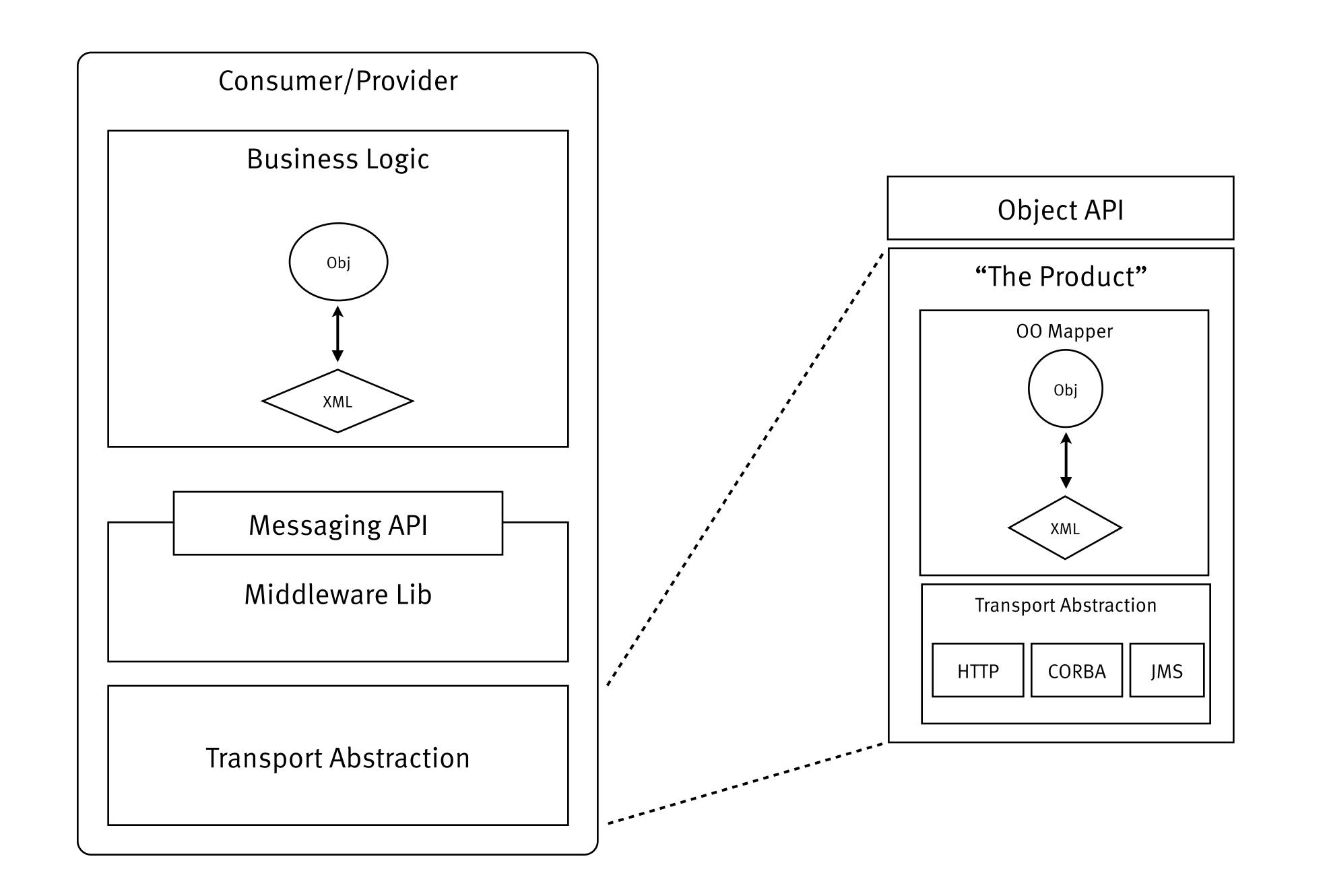
Complex enterprise-wide SOA effort

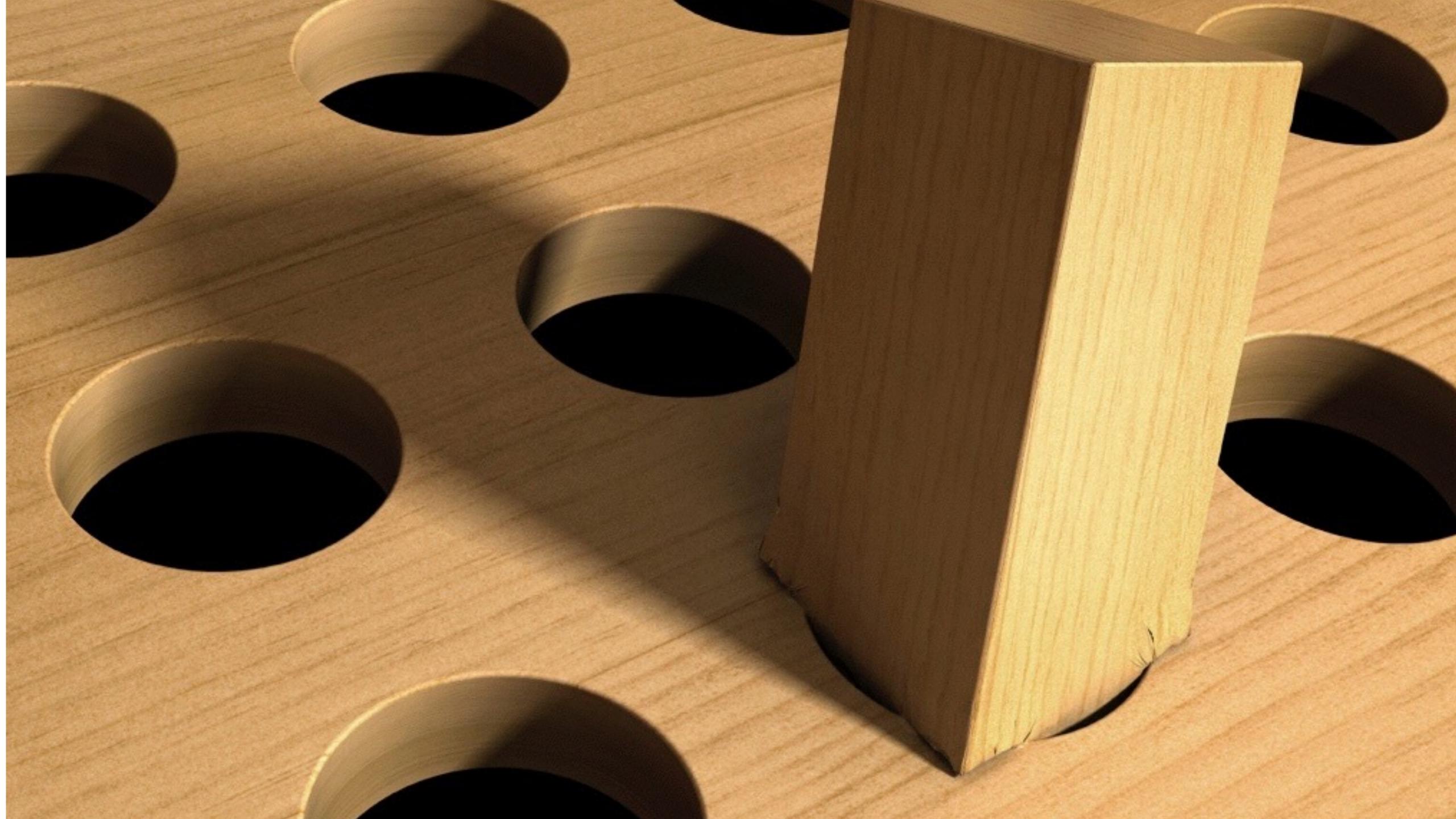
Custom-built "lightweight" middleware

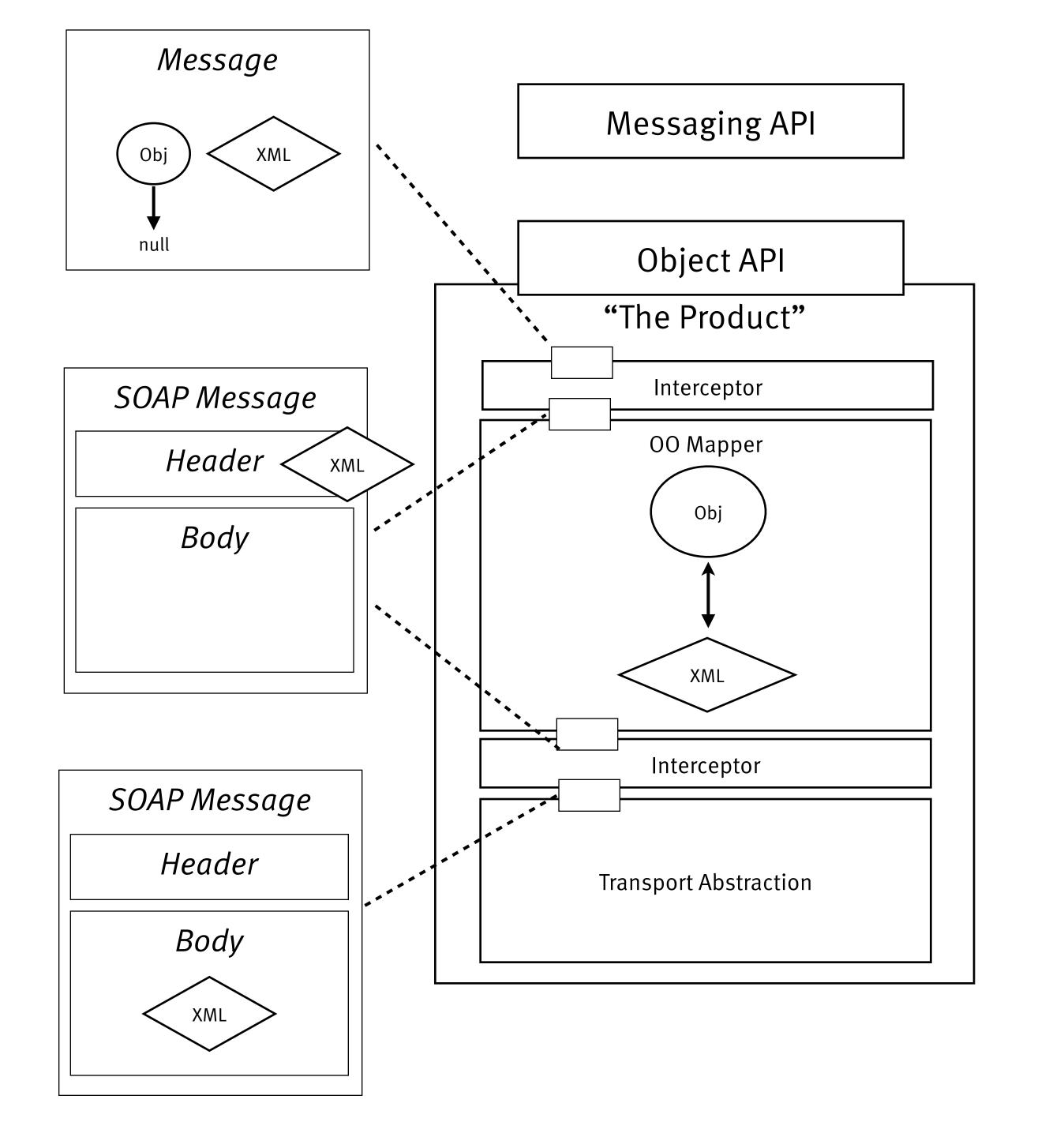












Lessons learned

Fight the madness

Tunneling is the root of all evil

Don't be too smart

Non-extensible Extensibility

Context

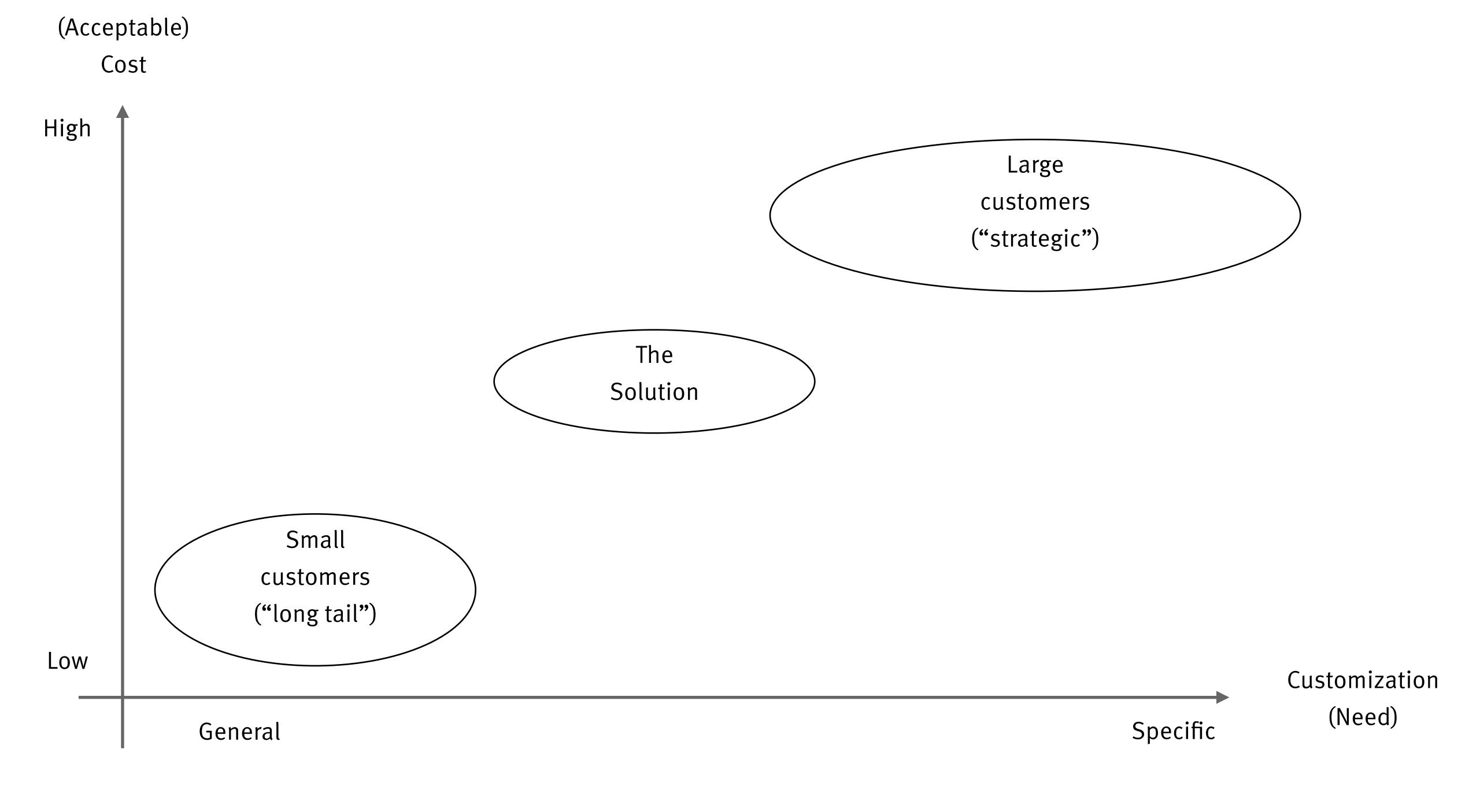
E-Commerce (retail) provider

Global customer base

Catalog/CMS/Shop/Fulfillment

Multi-tenant

Highly customizable



Lessons learned

Don't be all things to all people

Sometimes specific code is preferable

Saying "no" might help

Summary

Never-ending supply of {war stories | catastrophes | disasters} seems guaranteed

Advice:

1. Give Feedback

2. Reflect

3. Iterate

Q8A

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