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# Mobile at scale

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@amnbletochange



# Spotify

**Founded 2006**

**75M+ Users**

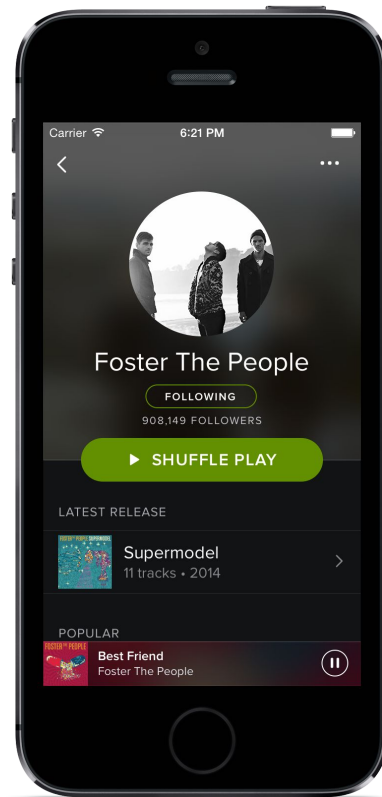
**2+ Billion user playlists**

**58 Countries**

**1500+ employees**

# Spotify Mobile apps

- ▶ Majority of our users
- ▶ Offline capable
- ▶ 30+ developers on each platform
- ▶ 1000+ changes in each release



# Building a small app



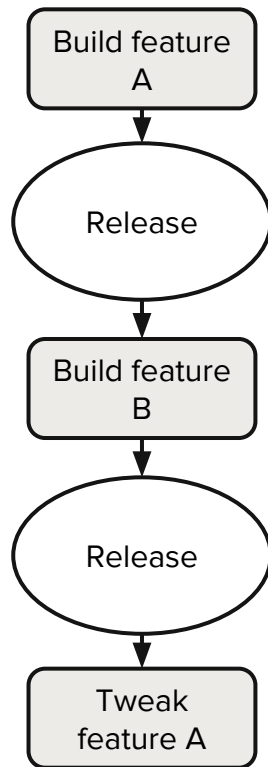
# One team

“The mobile team”

# Linear development

The team has capacity for one or two features at a time.

Release when ready.



# Constant pressure

Just need to get feature x out and all will be great...



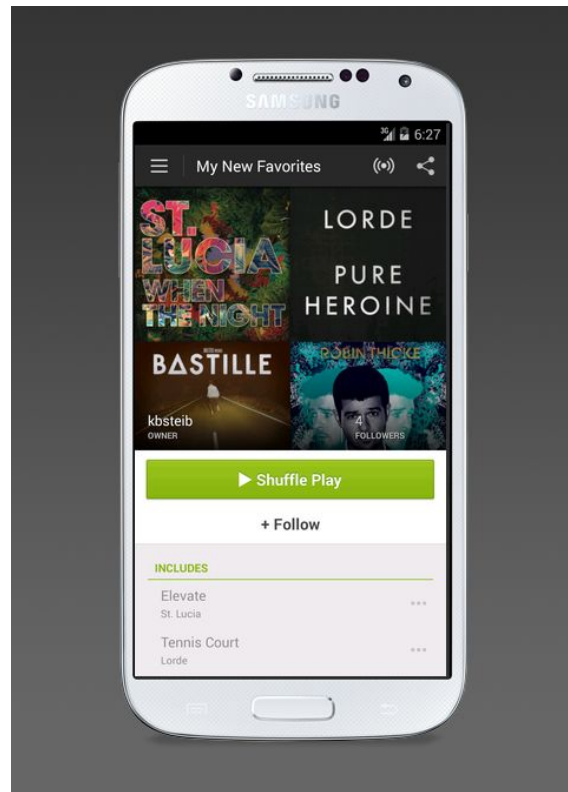
# Shifting priorities

“We know x is almost done but right now we really need to work on Y”

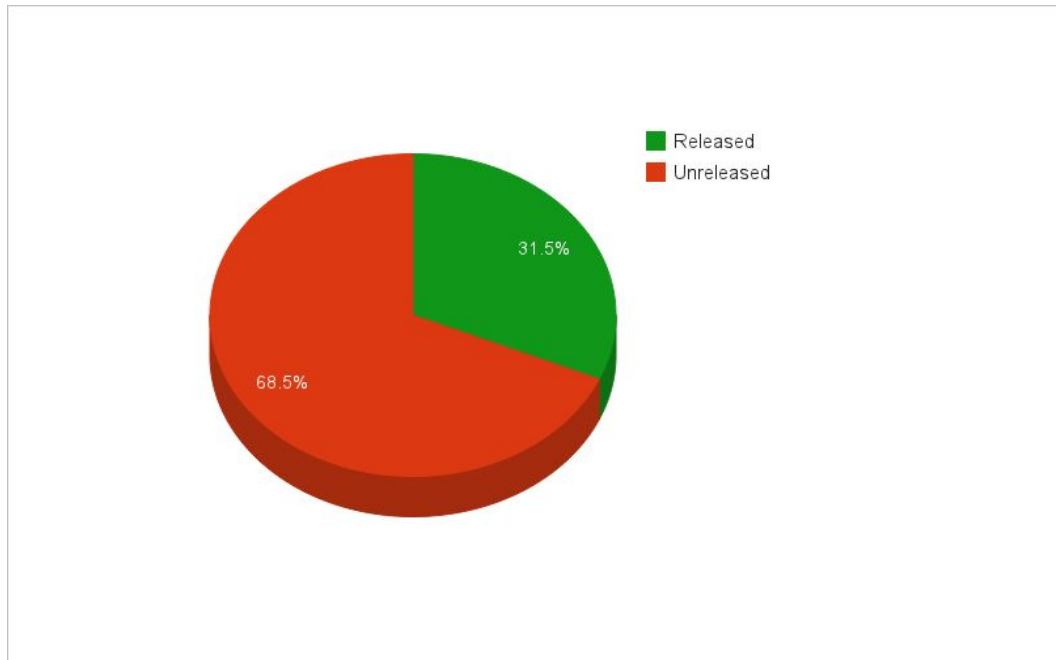
**What about quality?**

# We used to be here

- ▶ Unknown, varying quality
- ▶ Manual tests
- ▶ Unpredictable releases
- ▶ A lot of abandoned work in progress



# Half a year of work



# There are solutions

- Agile
- Clear prioritization
- Continuous integration
- Feature flags
- Focus on testing and test automation

**We implemented some  
of these**

and also started thinking about....

# Building a big app



# Multiple teams

How do we organize them?

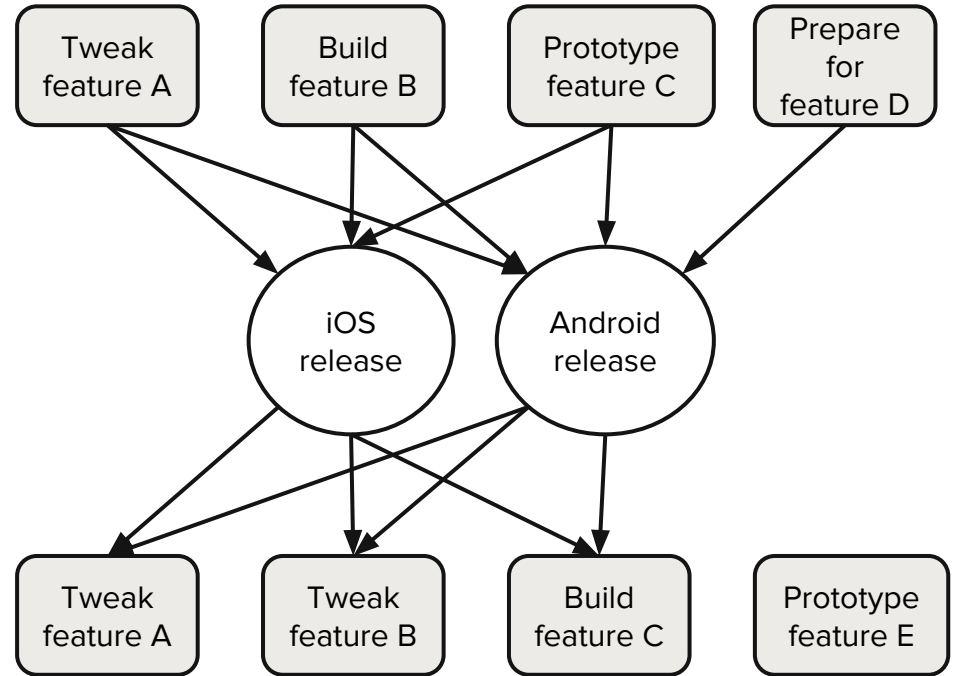


# Parallel development

Teams have capacity for multiple features.

Synchronization.

Division of work



# Dependencies

With multiple teams and division of work they start to depend on and block each other

# System design

“Organizations which design systems are constrained to produce designs which are copies of the communication structures of these organizations” - Conway's law

**What about quality?**

# We have spent some time here

- Duplication of work
- Regression
- Teams blocking on each other
- Bloat
- Navigation items named after our teams

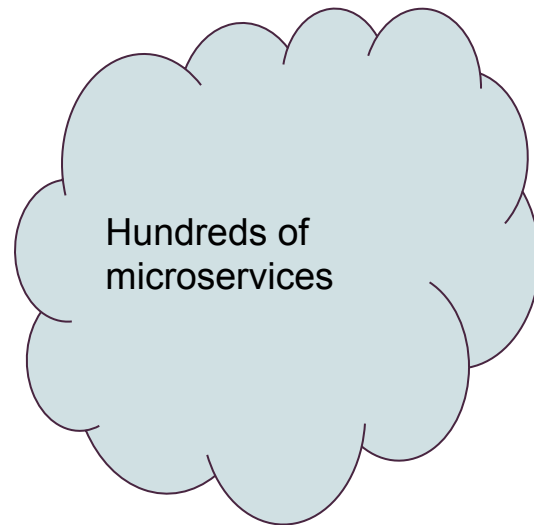
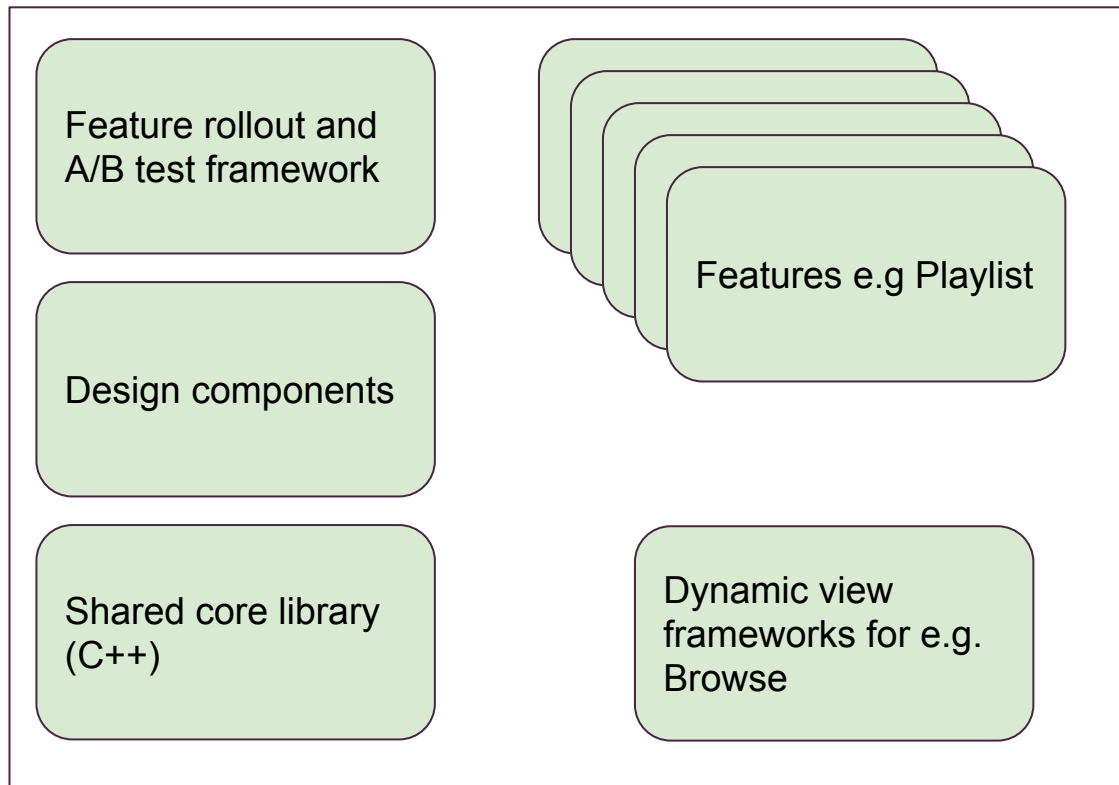


**There are solutions**

# Building the Spotify app



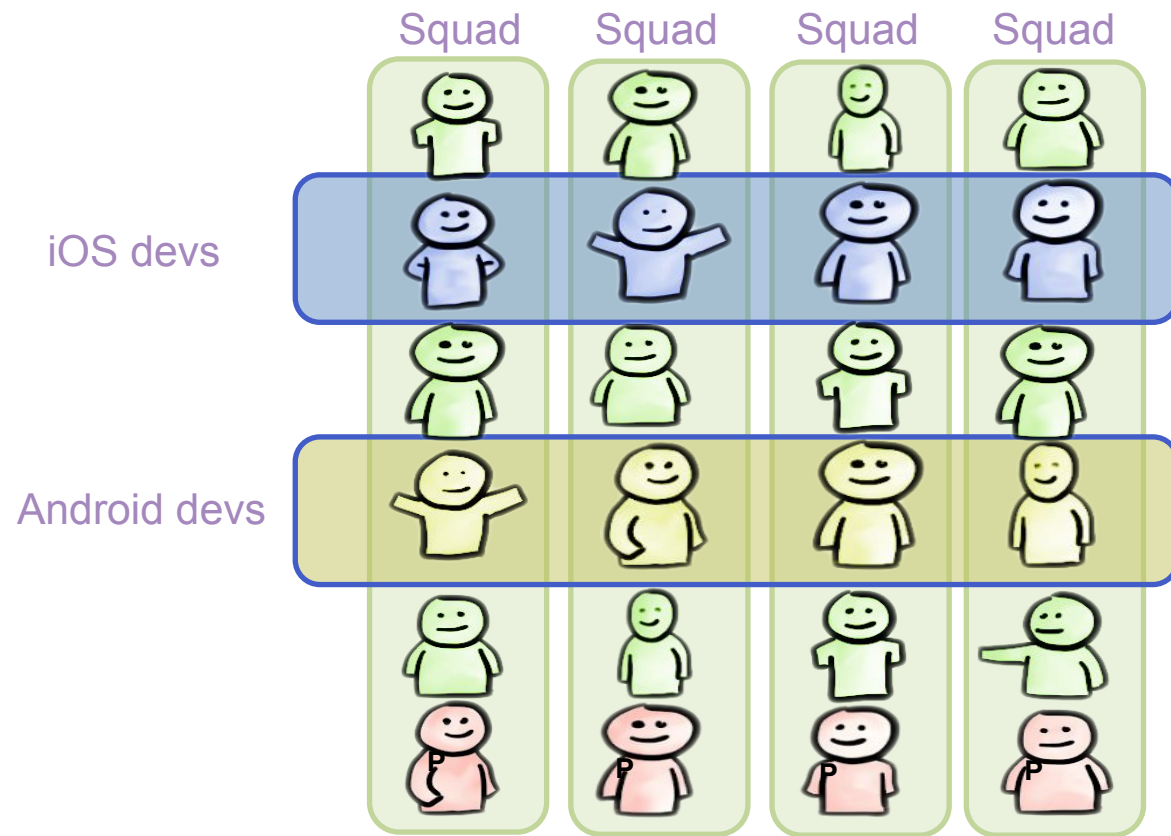
# What it is





# Built by autonomous feature teams

Aligned through design, product and quality guidelines



# Successes

- **Solves a lot of synchronization**
- **Fast - teams seldom block on each other**
- **Feature parity across platforms**
- **Autonomy -> happy developers**

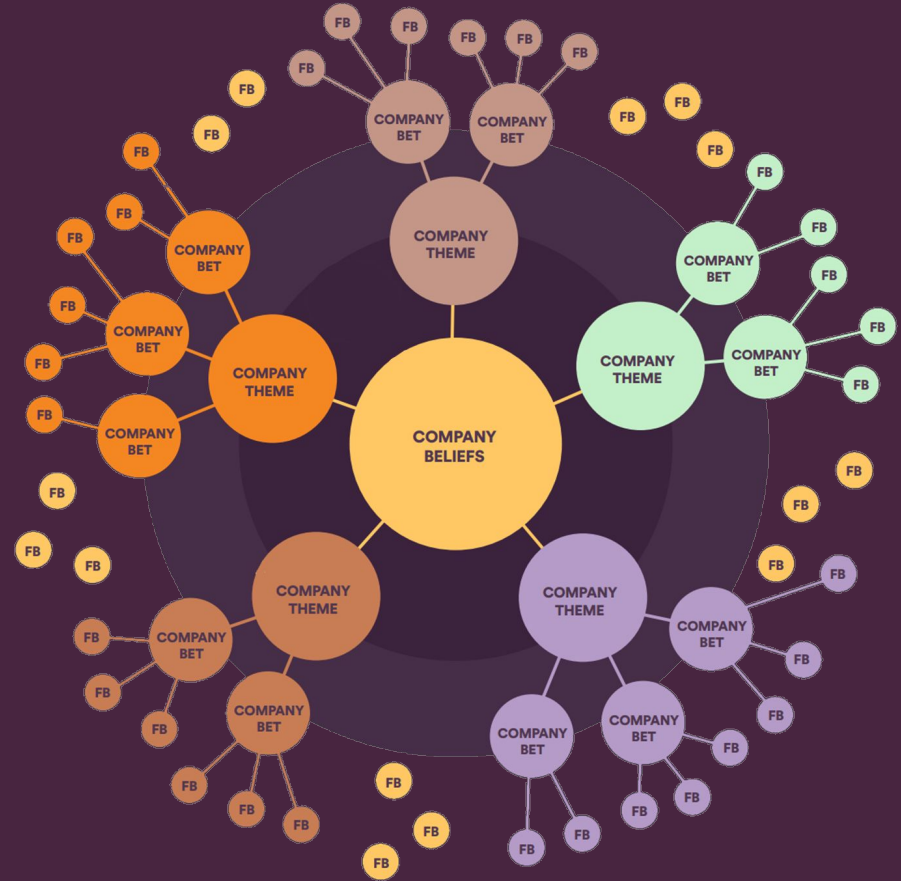
# Failures we have learned from

- **Hard to execute on big projects**
- **Suboptimization**
- **Inconsistent design**
- **One squad -> one view -> one navigation item**
- **Rewrite surprise**
- **Duplication**

# Alignment



# On priorities



# On design



**On quality**



## Through strict release rules

**For a year we spent about a third of our mobile capacity building continuous integration tools and infrastructure.**

**We (aim to) ship every two weeks with strict quality rules. If a feature is not release ready it is disabled.**

# Rules are not top down

**We fail, we discuss, we decide on new rules to follow.**

**It is not strong managers who come up with and enforce rules. It is strong squads and guilds who agree on best practices.**

## We accept some duplication

- ▶ **We believe autonomy and simplicity is more important than trying to synchronize all efforts.**
- ▶ **We treat duplication similar to optimization. Fix it when we need to.**
- ▶ **It is often easier merge two or three working solutions into a great one than trying to build a generic one from the start.**

A young couple is shown from the chest up, sitting in the back of a car. They are both smiling and have their arms raised in the air. The woman, on the left, has long brown hair and is wearing red-rimmed sunglasses and a colorful patterned scarf. The man, on the right, has long dark hair and a beard, wearing dark sunglasses. The background is bright and slightly out of focus, showing greenery and a clear sky, suggesting a sunny day at an outdoor event like a festival. The text "In practice" is overlaid in white on the left side of the image.

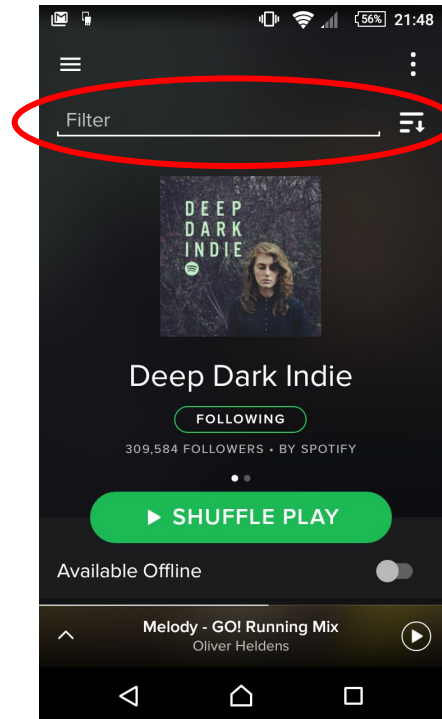
**In practice**



# Feature example

## Playlist filter and sorting

Assume we did not have this feature, what would implementation look like from start to finish.



# Mission

“Help users find things in big playlists”

# Squad planning meeting

- **Where does filter logic go?**
  - UI layer, C++ layer, backend
- **What is the user experience?**
  - Input from product & design
- **How do we test?**
  - AB versions
  - Lead platform
- **Who will implement?**
- **Who do we depend on?**

*The squad should have the people and skills to own all these points.*

# Implementation

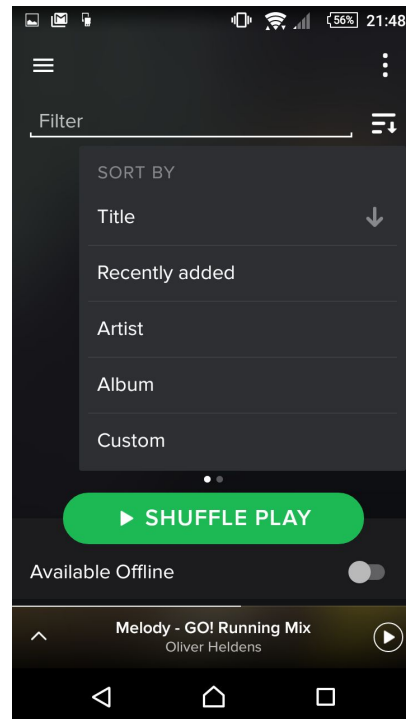
- ▶ Agile process - specifics decided by squad with help from agile coach.
- ▶ Sync through stand ups and daily collaboration.
- ▶ Designer and product owner heavily involved.





# Development

- ▶ Start by creating flags for AB-testing and rollout.
- ▶ Build feature behind flags.
- ▶ Continuous integration.



# Quality

- All code is reviewed
- Unit tests for all code, run pre-merge
- Automated tests run pre- and post merge.
- Manual QA in squad for all steps.
- Employee testing before rollout
- Gradual rollout (both clients and features)
- Feature and client metrics monitored constantly

# Deployment

- ▶ **Client release branches cut every 2 weeks.**
- ▶ **Release branches stabilizing 0-10 days.**
- ▶ **Incremental rollout starts as soon as there are no blockers on release branch.**
- ▶ **Nightly builds from master to employees.**



**TLDR**





*Please*

# Remember to rate session

*Thank you!*



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