

Where is the Quality in Agility?

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So Jesper said...

“Some people who have been working with Agile for a long time still have not grasped the basics”

“Can you talk about Quality?”

What do we mean by Quality?

“Well-crafted software”

“Hit the original estimates”

“Hit all the KPIs”

What do we **really** mean?

“You’ll know it when you see it”

A Quality product

Compelling user *empathy*

Appropriate attention to the NFRs

Easy to deploy, manage, diagnose, fix

Pleasing to work with

Sympathetic architecture

Is this a quality car?



<http://www.flickr.com/photos/kubarov/5485436343>

Quality is how well a solution
achieves its purpose

Agile is...

People & interactions *over* Process & tools

Collaboration *over* Contract negotiation

Working software *over* Documentation

Adapting to change *over* Following a plan

Agile is...

...adapting to change

...living with uncertainty

How we do Agile

Process & tools *over* people & interactions

Contract negotiation *over* collaboration

Documentation *over* Working software

Following a plan *over* Adapting to change

Agile is not...

...following an Agile Methodology

...having Agile accreditation

...turning the Gantt chart 90 degrees

...eliminating uncertainty

Quality vs...

...the Product Backlog

...the deadline

...the budget

How can we *assure* Quality?

“Quality Assurance” ... but that’s **testing!**

- Behaviour
- Assumptions
- In the wild

How can we *flex* Quality?

Completeness of solution

Ease of adaptation

Ease of management

So what are our options?

Accept **uncertainty**

Think in **options**

Keep your eye on the **goal**

Agile *is* Quality

Let's get back to Agile

Questions?

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