Where is the Quality in Agility?

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So Jesper said...

“Some people who have been working with Agile for a long time still have not grasped the basics”

“Can you talk about Quality?”
What do we mean by Quality?

“Well-crafted software”

“Hit the original estimates”

“Hit all the KPIs”
What do we really mean?

“You’ll know it when you see it”
A Quality product

Compelling user empathy

Appropriate attention to the NFRs

Easy to deploy, manage, diagnose, fix

Pleasing to work with

*Sympathetic* architecture
Is this a quality car?

http://www.flickr.com/photos/kumbarov/5485436343
Quality is how well a solution achieves its purpose
Agile is...

People & interactions *over* Process & tools

Collaboration *over* Contract negotiation

Working software *over* Documentation

Adapting to change *over* Following a plan
Agile is...

...*adapting* to change

...*living with* uncertainty
How we do Agile

Process & tools over people & interactions

Contract negotiation over collaboration

Documentation over Working software

Following a plan over Adapting to change
Agile is not...

...following an Agile Methodology

...having Agile accreditation

...turning the Gantt chart 90 degrees

...eliminating uncertainty
Quality vs...

...the Product Backlog

...the deadline

...the budget
How can we *assure* Quality?

“Quality Assurance”... but that’s *testing*!

– Behaviour
– Assumptions
– In the wild
How can we *flex* Quality?

Completeness of solution

Ease of adaptation

Ease of management
So what are our options?

Accept **uncertainty**

Think in **options**

Keep your eye on the **goal**
Agile is Quality

Let’s get back to Agile
Questions?

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