# The Startup Hangover: Supporting 15 mil users

Phil Calçado \_ SoundCloud @pcalcado

http://philcalcado.com

# onai!



i'm phil.







#### define:analogy





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a·nal·o·gy /əˈnaləjē/ •)

Noun: 1. A co

- A comparison between two things, typically on the basis of their structure and for the purpose of explanation or clarification.
- A correspondence or partial similarity.

Synonyms: similarity - resemblance - likeness - parity - parallel

More info » Wikipedia - Dictionary.com - Answers.com - Merriam-Webster

Wednesday, May 23, 12



#### Customs (Prohibited Imports) Regulations 1956

Statutory Rules 1956 No. 90 as amended

made under the

Customs Act 1901

#### 4W Importation of cat or dog fur

(1) In this regulation:

authorised person means a person authorised in writing by the Minister for this regulation.

cat fur means the pelt or hair of an animal of the species Felis catus.

cat or dog fur product means a product or other thing that consists, wholly or partly, of cat fur or dog fur.

dog fur means the pelt or hair of an animal of the species Canis familiaris.

- (2) The importation into Australia of cat fur, dog fur or a cat or dog fur product is prohibited unless:
  - (a) permission to import the goods has been granted under subregulation (3) and is in force; and
  - (b) the permission is produced to the Collector.
- (3) The Minister, or an authorised person, may, on application, grant a permission, in writing, for the importation of cat fur, dog fur or a cat or dog fur product.

Object-Oriented Programming:
An Objective Sense of Style

K. Lieberherr, I. Holland, A. Riel

161 Cullinane Hall, College of Computer Science Northeastern University, 360 Huntington Ave., Boston MA 02115

We introduce a simple, programming language independent rule (known in-house as the Law of Demeter<sup>TM</sup>) which encodes the ideas of encapsulation and modularity in an easy to follow form for the object-oriented programmer. You tend to get the

# lawofnature



#### law of nature



#### Greenspuns Tenth Rule Of Programming

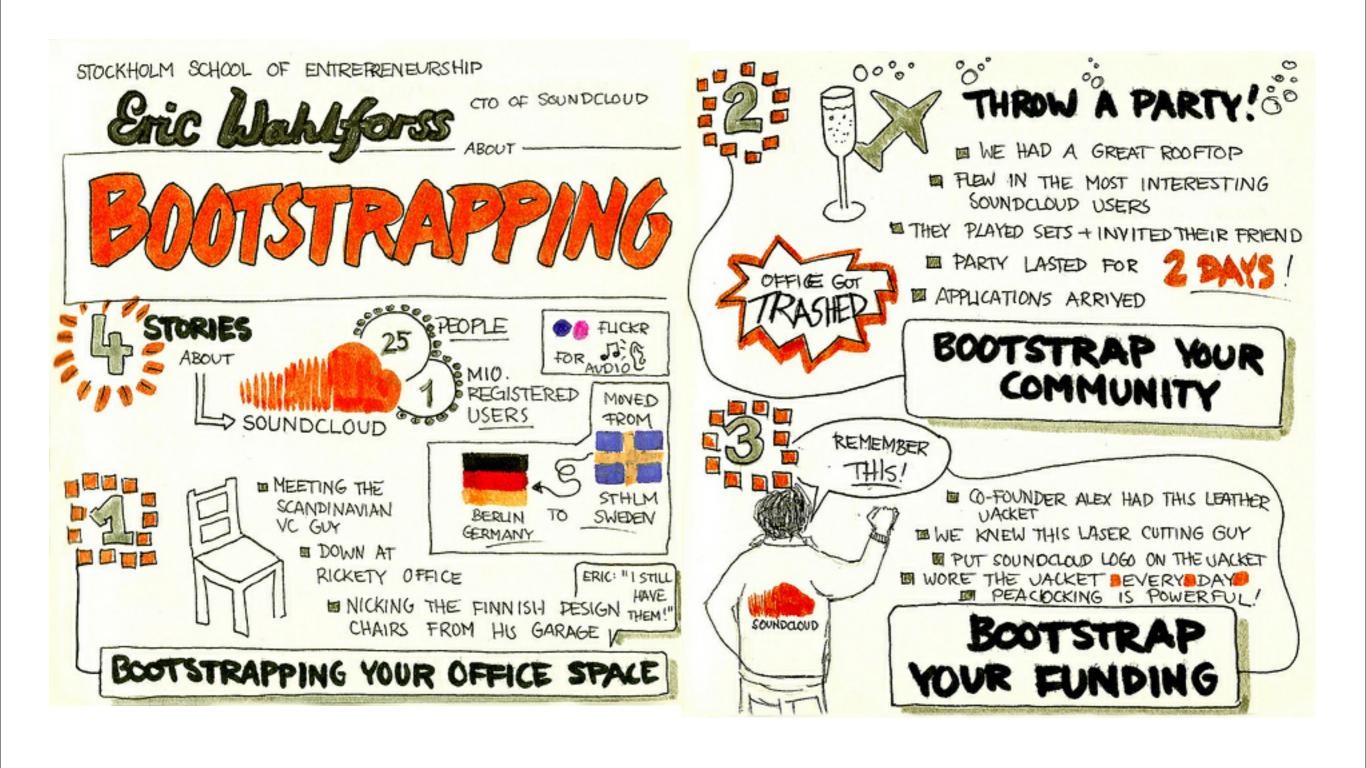
This is a humorous observation once made by <a href="PhilipGreenspun">PhilipGreenspun</a>:

Any sufficiently complicated C or Fortran program contains an ad-hoc, informally-specified, bug-ridden, slow implementation of half of <a href="CommonLisp">CommonLisp</a>.

http://philip.greenspun.com/research/

RobertMorris?'s addendum: "Including Common Lisp."





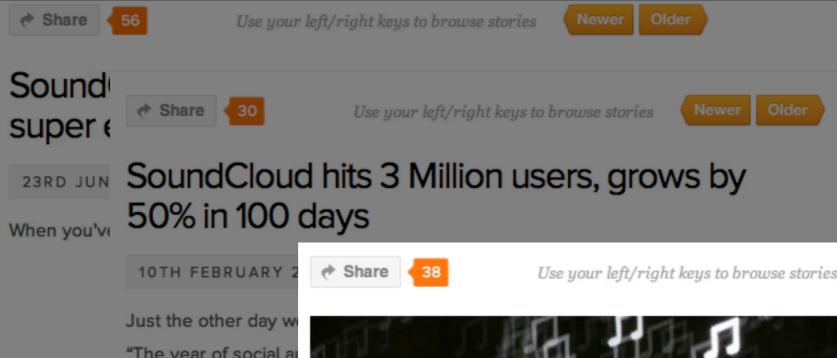
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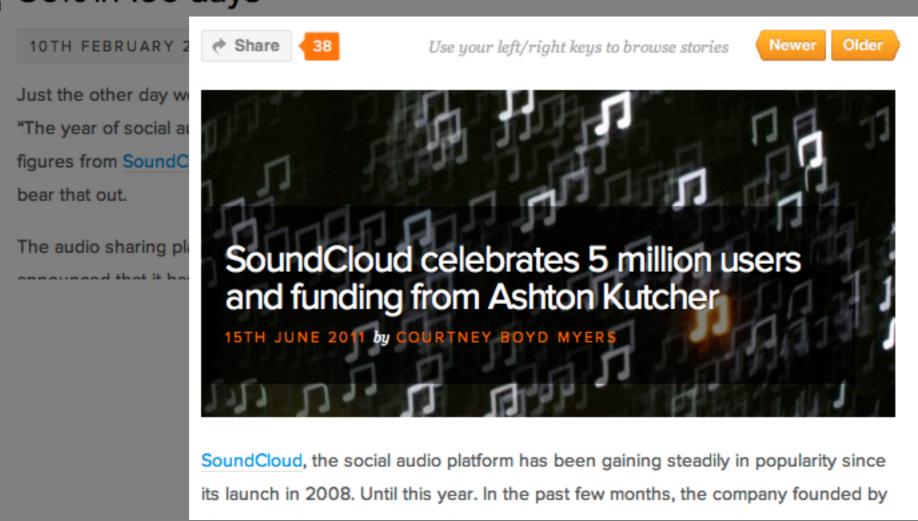
#### SoundCloud: share your rocking tunes in a super effective way (invites)

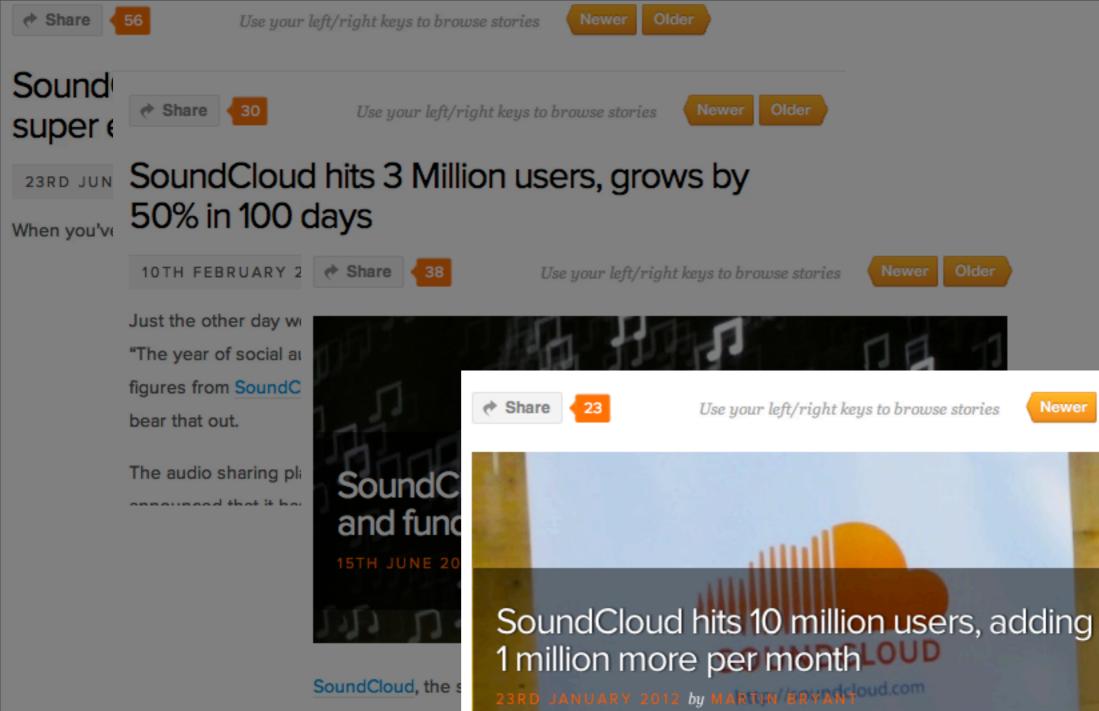
23RD JUNE 2008 by ERNST-JAN PFAUTH

When you've read the interview with Media Futurist Gerd Leonhard a couple of





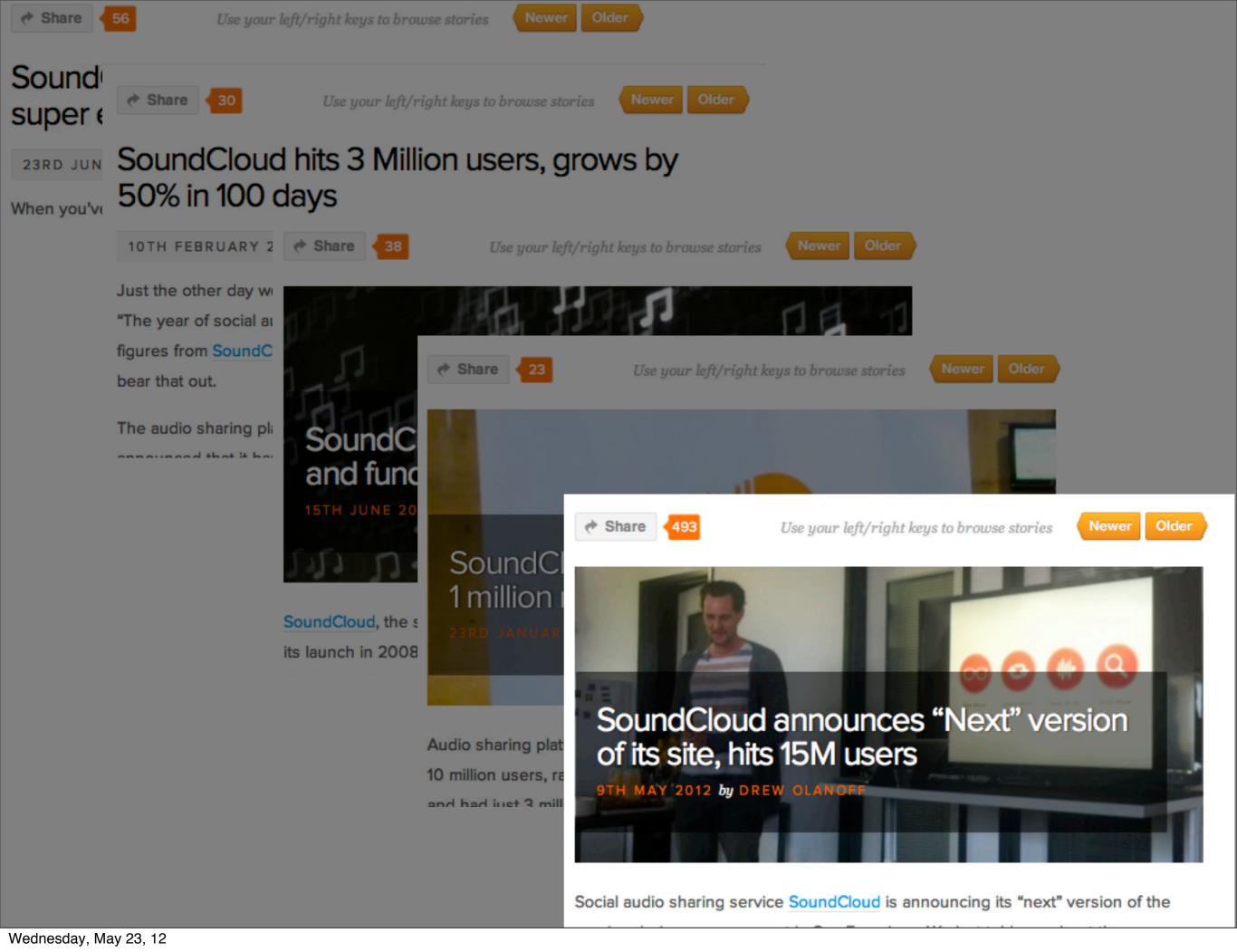




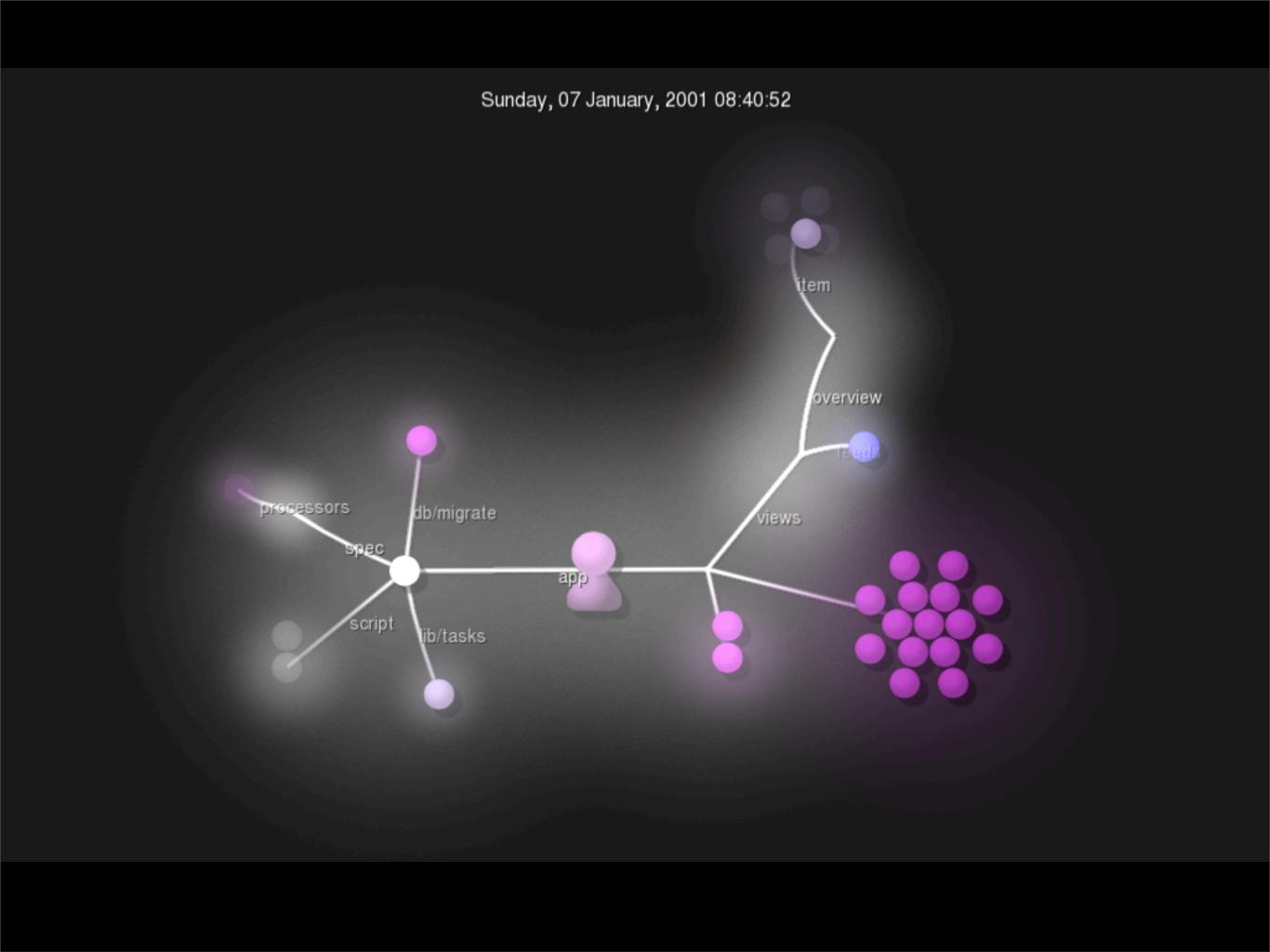
its launch in 2008

Audio sharing platform SoundCloud has announced that it has signed up a total of 10 million users, rapid acceleration in takeup for the startup which launched in 2008 and had just 3 million users in February 2011

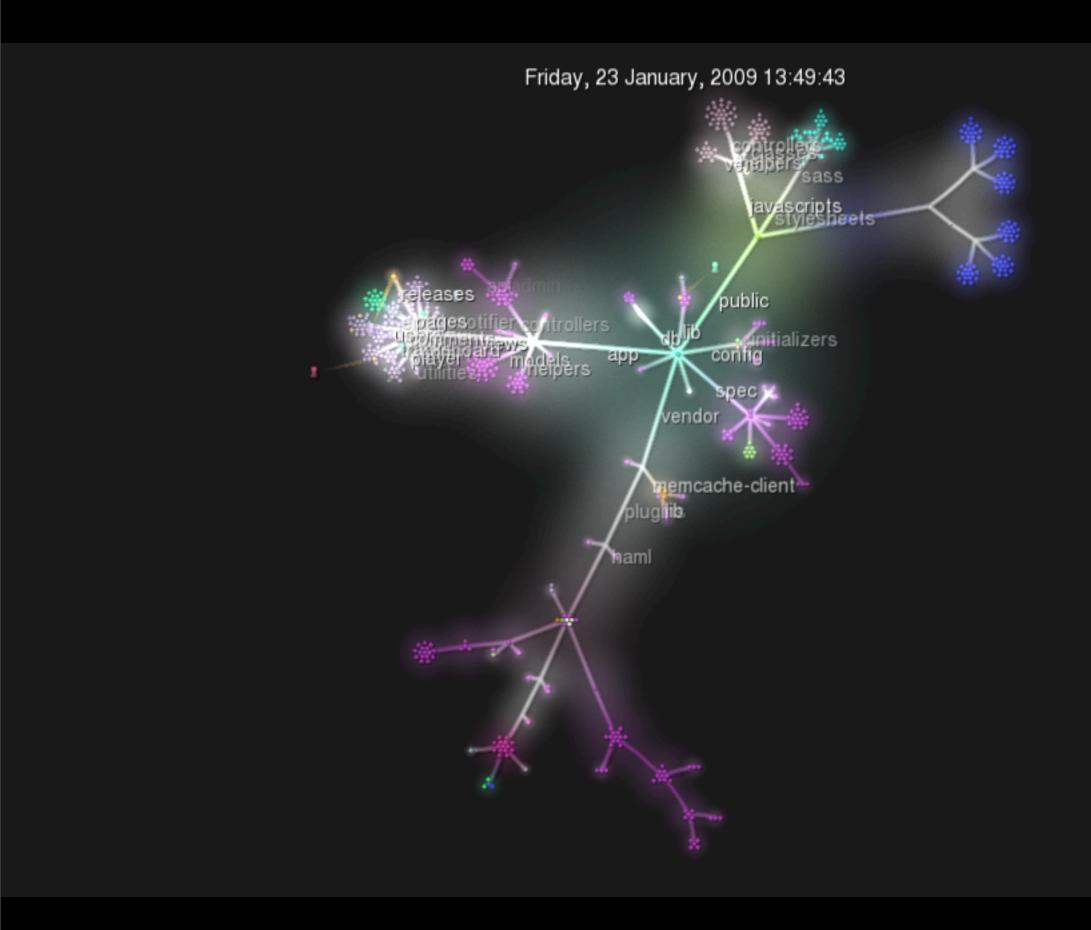
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# how to survive?



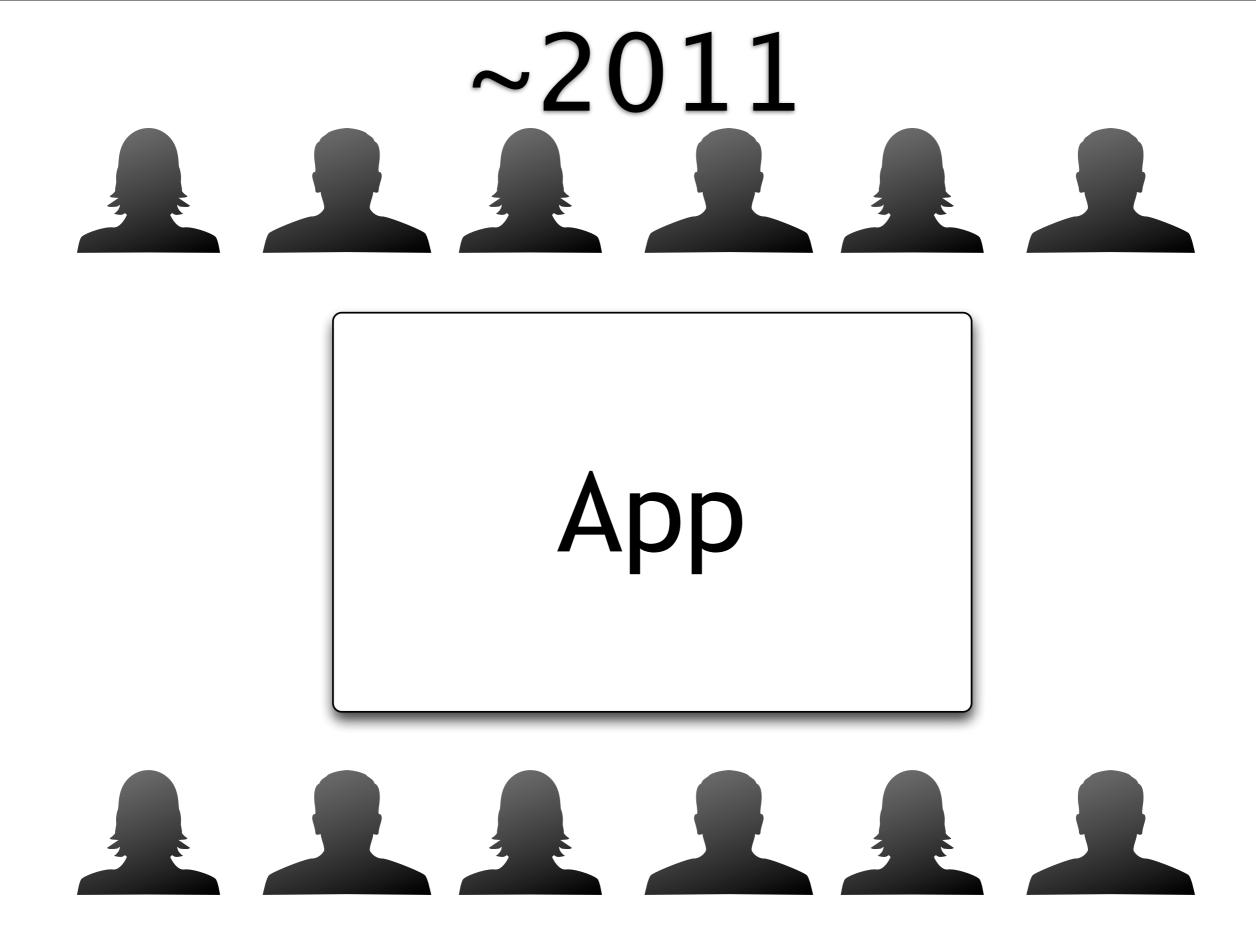
#### Wednesday, 29 October, 2008 17:33:54 controllers endrisses elements basic pages javascripts sass racks stylesheets images public арр config controllers initializers spec nvoonments helpers views



#### ~2008







#### law of nature

#### **How Do Committees Invent?**

Melvin E. Conway

Copyright 1968, F. D. Thompson Publications, Inc. Reprinted by permission of Datamation magazine, where it appeared April, 1968.

#### Conclusion

The basic thesis of this article is that organizations which design systems (in the broad sense used here) are constrained to produce designs which are copies of the communication structures of these organizations. We have seen that this fact has

# no point in fighting nature



Service A





Service B



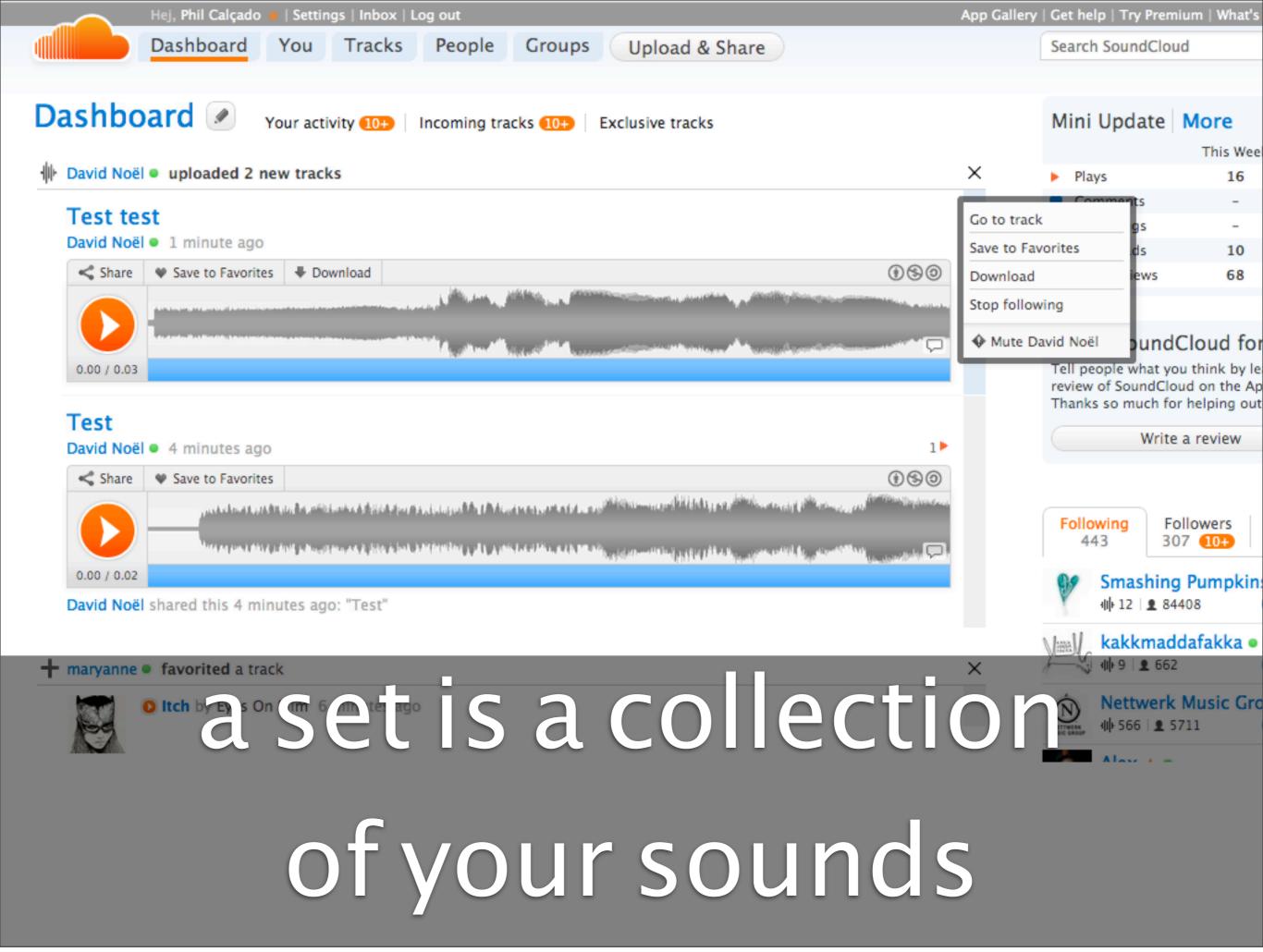


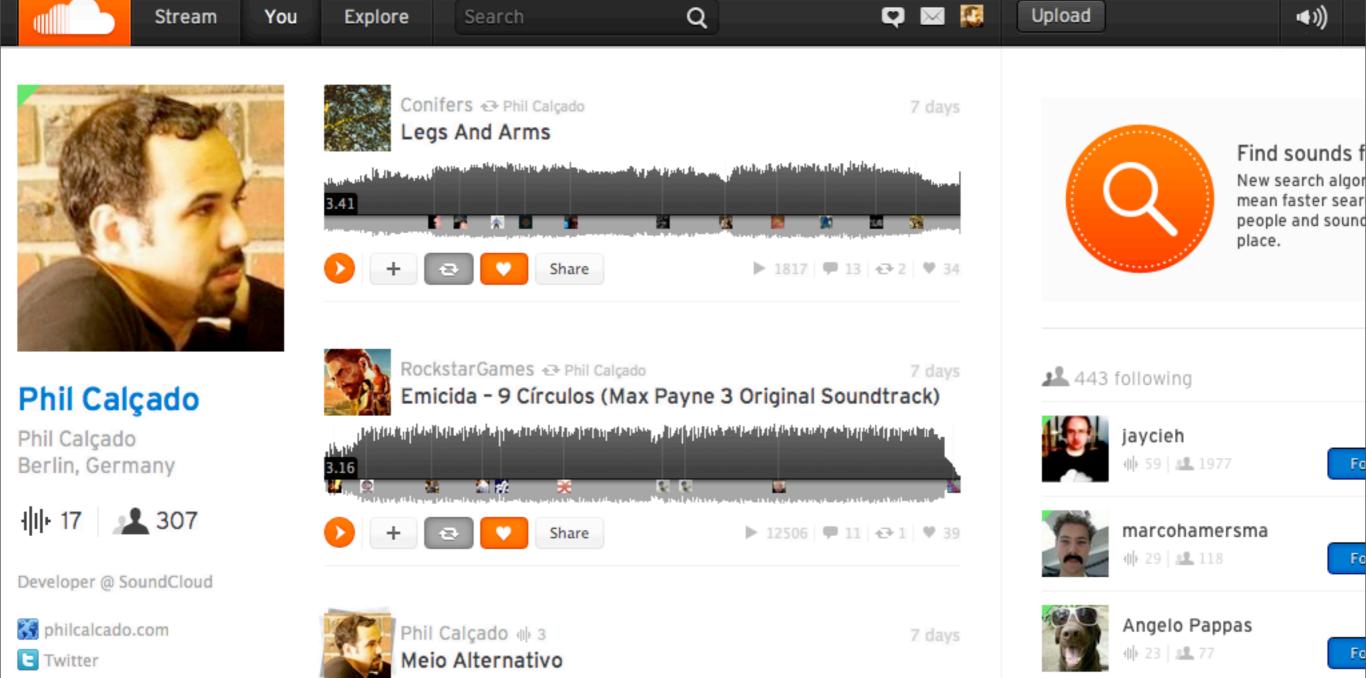
Service C



teams are built around goals, not systems

# making layers explicit







#### sounds to a set

os Last.fm

**Songkick** 

# application layer vs. domain layer

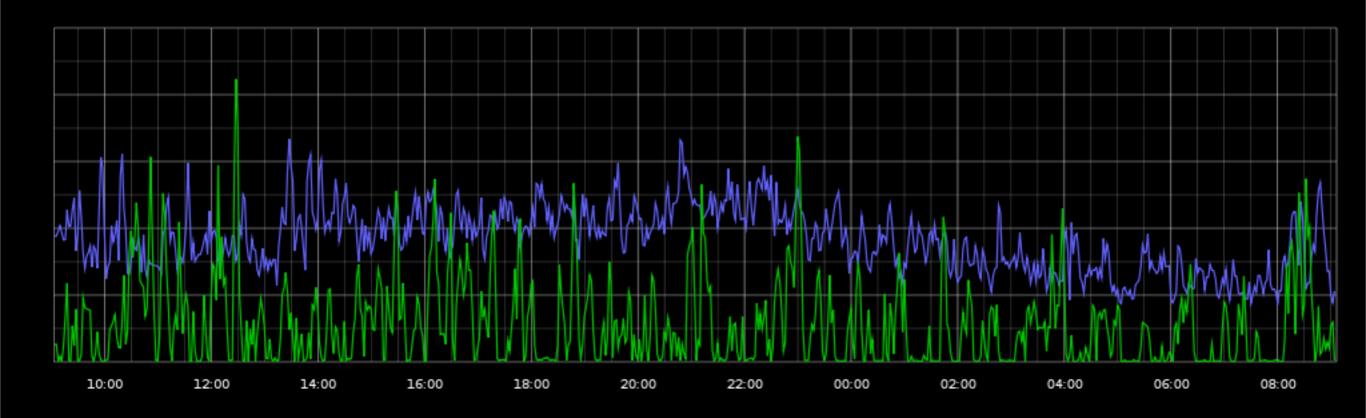
#### teams are end\_to\_end

"lateral hires"
to a team

you built it?
you support it

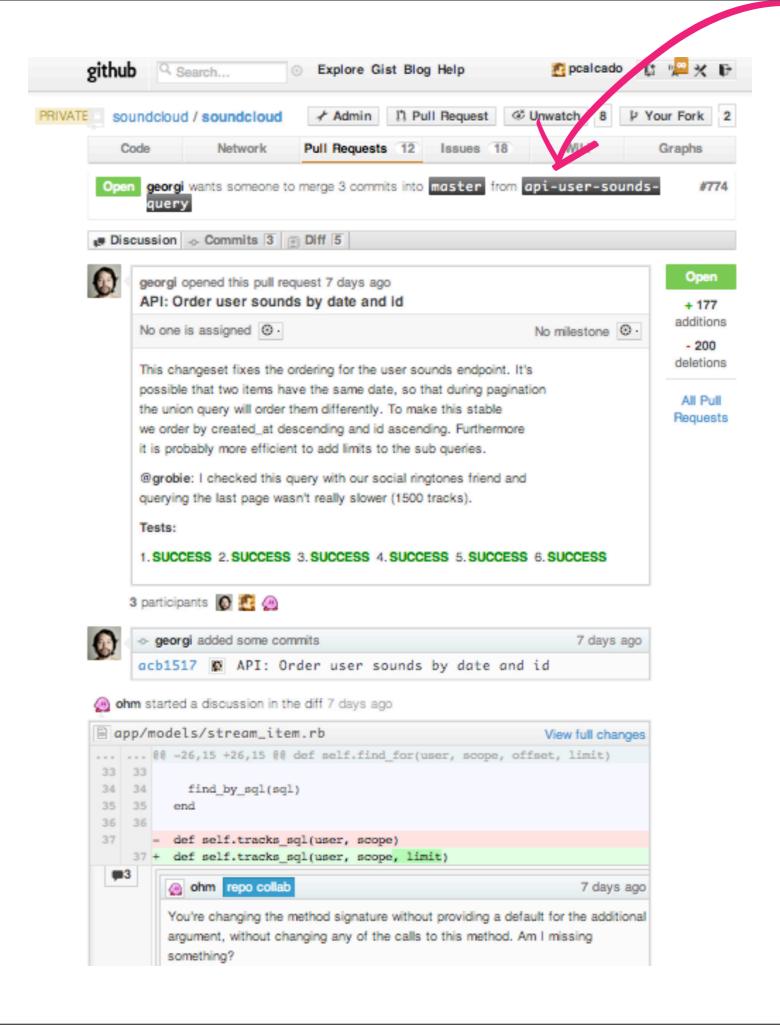
# automate yourself out of support

# async by default



## pull requests or pairing as code review



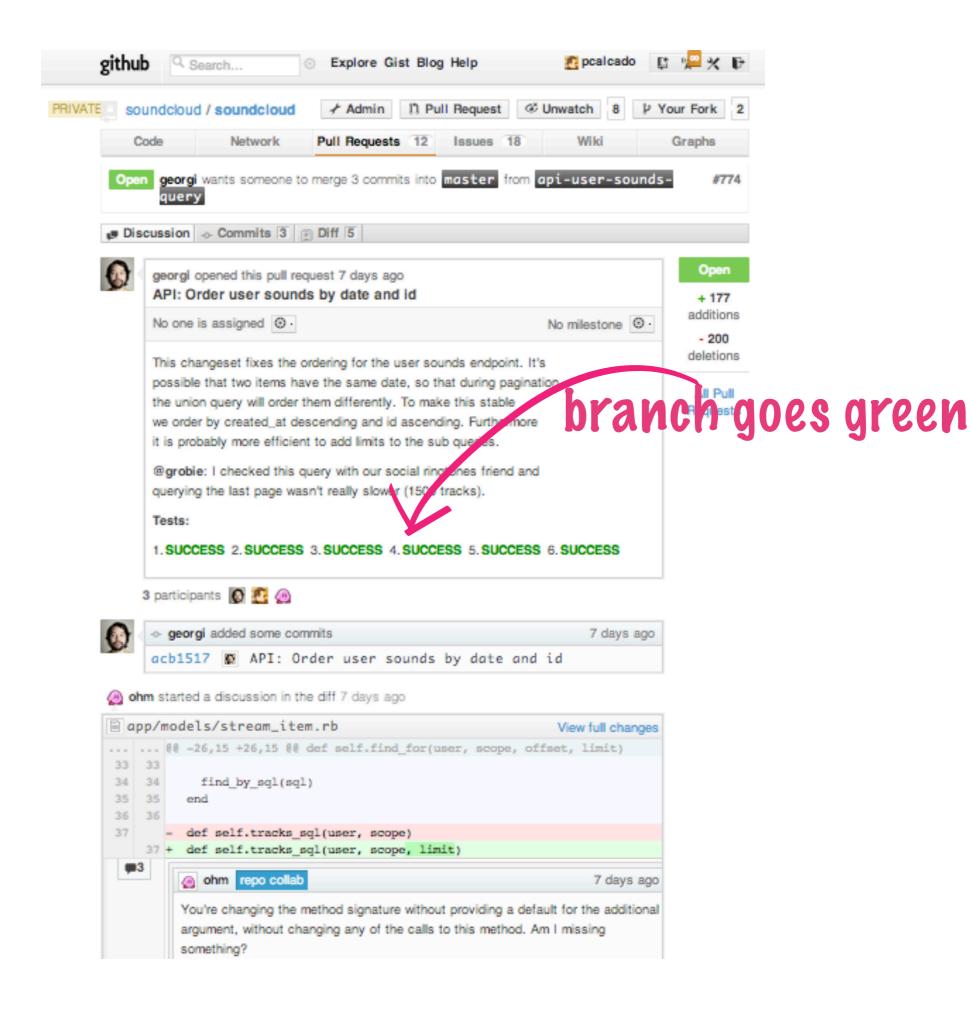


short-lived

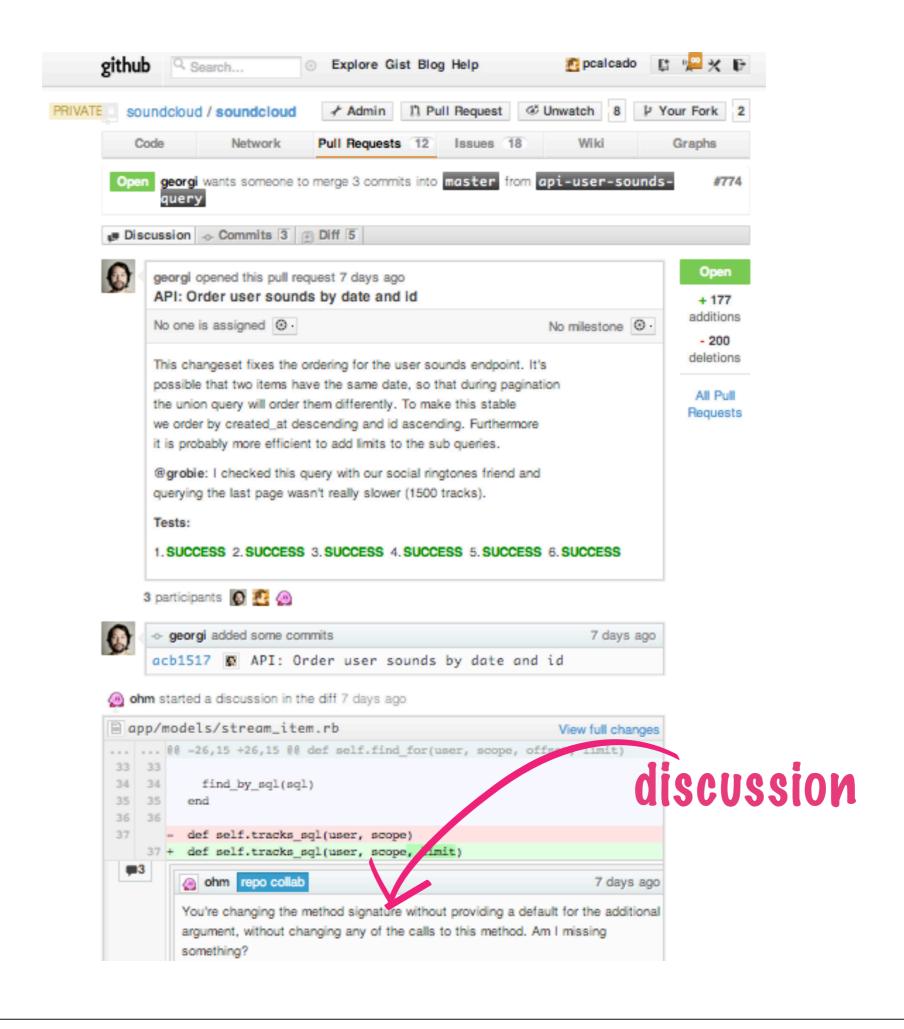
branch

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use the best tool for the job, but practice empathy

### no\_brainer choices: ruby, go, scala, java, R

our fav outliers: node.js, clojure, haskell, python

### everyone is an architect

bad calls are ok, gather feedback fast and make sure we can revert it when needed

### end\_to\_end testing before checking in code

# impersonators/stubs/ mocks for everything we can

### and we often can

```
$ ./precheckin.sh
Buildfile: /Users/pcalcado/code/foss/bananiser/build.xml
init:
   [delete] Deleting directory /Users/pcalcado/code/foss/bananiser/target
    [mkdir] Created dir: /Users/pcalcado/code/foss/bananiser/target
    [mkdir] Created dir: /Users/pcalcado/code/foss/bananiser/target/bin
    [mkdir] Created dir: /Users/pcalcado/code/foss/bananiser/target/test
resolve:
[ivy:retrieve] :: Ivy 2.2.0 - 20100923230623 :: http://ant.apache.org/ivy/ ::
[ivy:retrieve] :: loading settings :: file = /Users/pcalcado/code/foss/bananiser/ivysettings.xml
[ivy:retrieve] :: resolving dependencies :: org.apache#bananiser;working@28cfdaf2bcaa.netpoint.com
test:
    [javac] Compiling 8 source files to /Users/pcalcado/code/foss/bananiser/target/test
    [junit] Running com.soundcloud.bananiser.BananaJobsTest
2012-05-23 09:51:28.132 java[94430:1903] Unable to load realm info from SCDynamicStore
    [junit] Tests run: 2, Failures: 0, Errors: 0, Time elapsed: 0.424 sec
    [junit] Running com.soundcloud.bananiser.BananiserTest
    [junit] Tests run: 1, Failures: 0, Errors: 0, Time elapsed: 0.003 sec
    [junit] Running com.soundcloud.bananiser.NoOpReducerTest
    [junit] Tests run: 1, Failures: 0, Errors: 0, Time elapsed: 0.265 sec
    [junit] Running com.soundcloud.bananiser.SegFileCompatibleMapperTest
    [junit] Tests run: 1, Failures: 0, Errors: 0, Time elapsed: 0.022 sec
    [junit] Running com.soundcloud.bananiser.utilities.BananaUtilityTest
    [junit] Tests run: 3, Failures: 0, Errors: 0, Time elapsed: 0.09 sec
    [junit] Running com.soundcloud.bananiser.utilities.CatUtilityTest
    [junit] Tests run: 0, Failures: 0, Errors: 0, Time elapsed: 0.001 sec
    [junit] Running com.soundcloud.bananiser.utilities.cat.CatMapperTest
    [junit] Tests run: 2, Failures: 0, Errors: 0, Time elapsed: 0.003 sec
pack:
      [jar] Building jar: /Users/pcalcado/code/foss/bananiser/target/bananiser.jar
functional-test:
                                        ===== Test: Text->Text
     [echo] =
     [exec] 2012-05-23 09:51:33.999 java[94438:1903] Unable to load realm info from SCDynamicStore
     [exec] 12/05/23 09:51:34 INFO security.UserGroupInformation: JAAS Configuration already set up for Hadoop, not re-installi
     [exec] 12/05/23 09:51:34 INFO jvm.JvmMetrics: Initializing JVM Metrics with processName=JobTracker, sessionId=
     [exec] 12/05/23 09:51:34 WARN util.NativeCodeLoader: Unable to load native-hadoop library for your platform... using built
Wednesday, May 23, 12
```

## product manager is a benevolent dictator

### and they often can code

### 20% time is sacred

just don't have the whole team going away at once

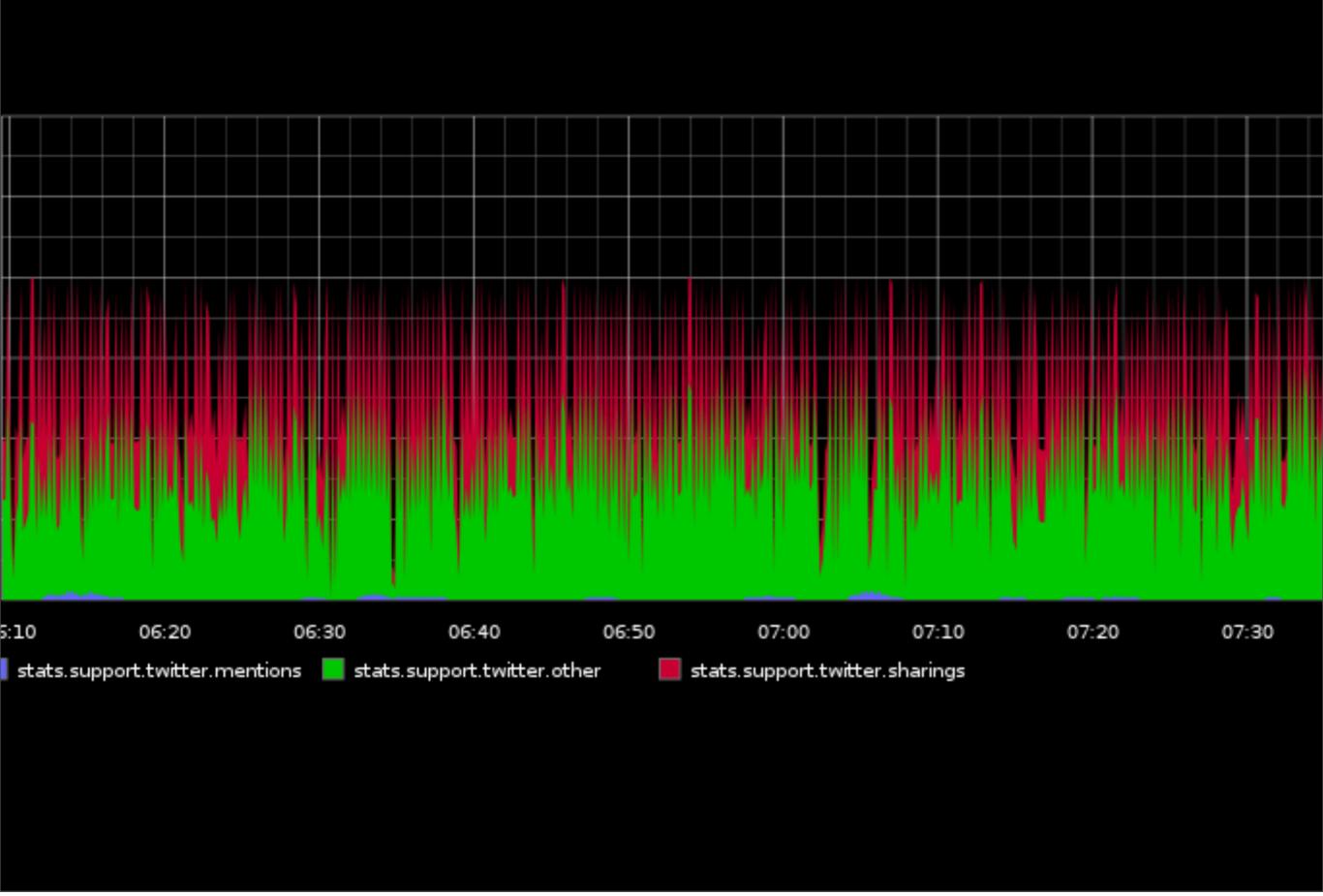
### no multi\_tasking



"done" means someone is using it (a.k.a. continuous deployment

### cycle time: ~3 days

### measure all the things



Qs?

Phil Calçado \_ SoundCloud @pcalcado http://philcalcado.com



http://bit.ly/work-at-soundcloud