Don't kill agility with agile processes

Troels Richter @troelsrichter Aino Vonge Corry @apaipi

The road to agility expertise (Dreyfus)

Expert Has intuitive grasp of whole situation

Proficient Unconsciously combines processes and responds to nuances of situations

Competent Responds to the unexpected

Beginner Applies guidelines

Novice Context-free rules

Enterprise and outsourcing



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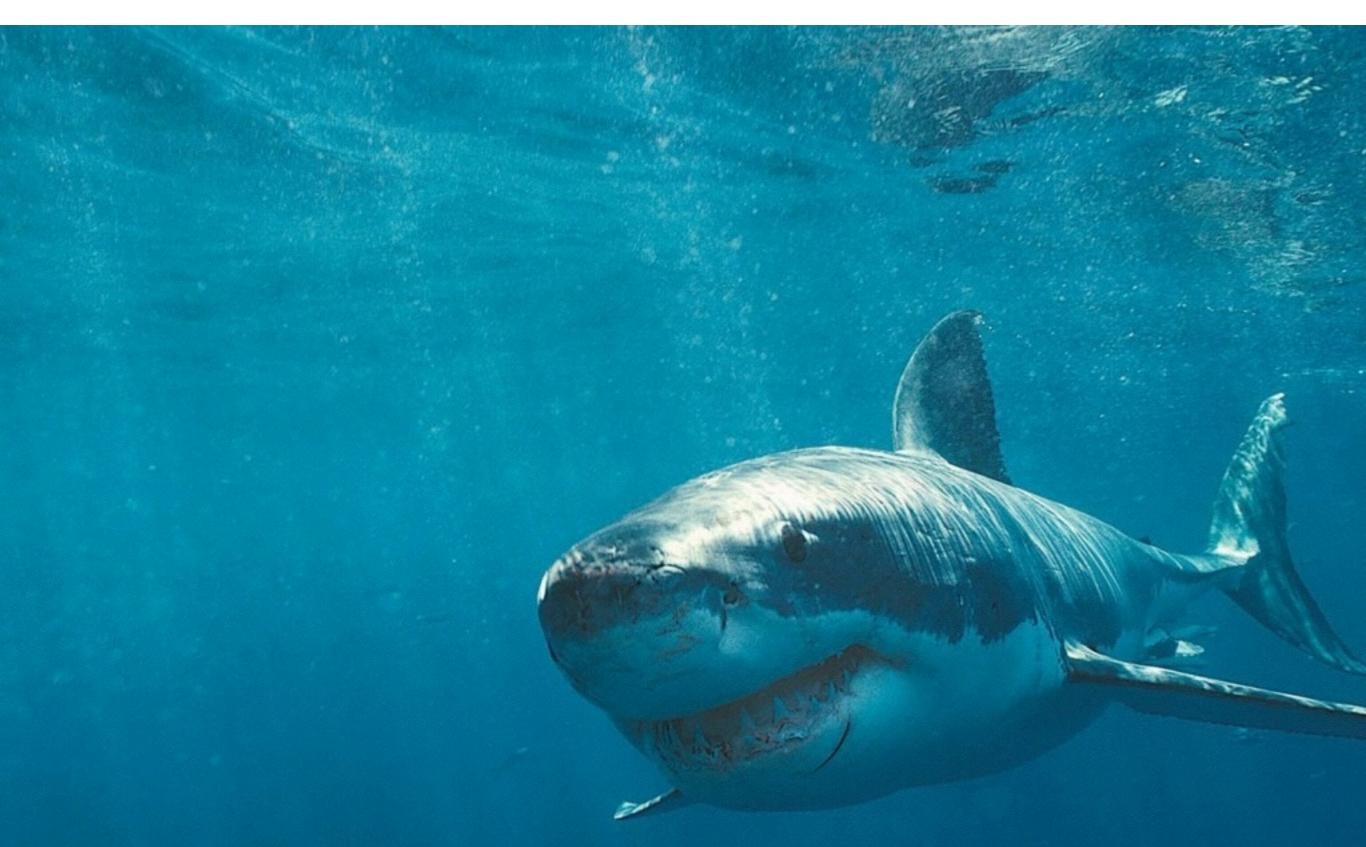
Test driven mindset



Celebrations and appreciations



They had retrospectives

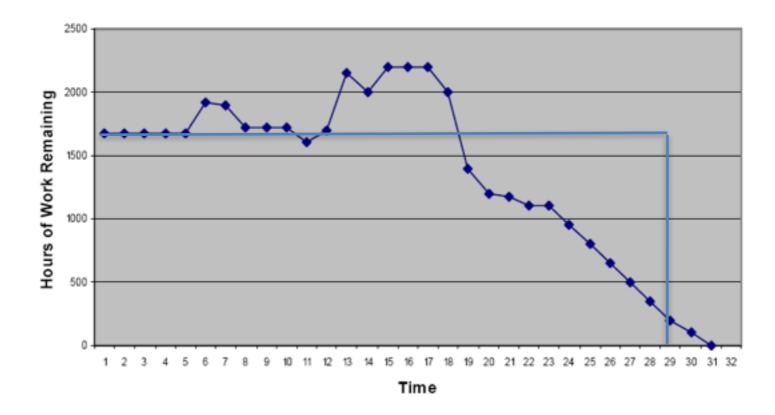


They had stand-up meetings



They had a burndown chart

Sprint Burndown Chart



They had the best of intentions, but...

...they did not communicate

- they did not react to the feedback they got from the measurements (or lack of them)
- they did not really talk about problems in a constructive way
- they were stuck in "them and us" in 3 dimensions...
- Don't kill agility with agile processes

What would I have done differently

- All in all babysteps!
- "Fearless Change" Linda Rising
 - Brown bag meetings
 - Champion Skeptics

-

- A lot more questions!
- But with no trust, nothing will come out of it
- You have to invest to get the trust

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Aino's Case

Beginner Applies guidelines

Enterprise

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Troels case

My own belief until 2011

Expert Has intuitive grasp of whole situation

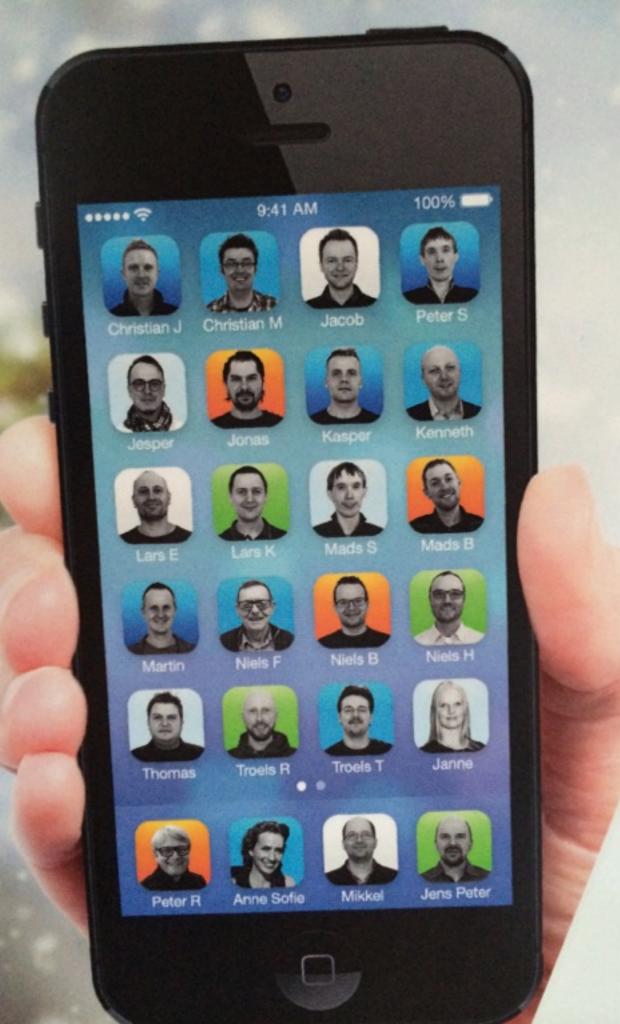
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Scrum

Novice Context-free rules

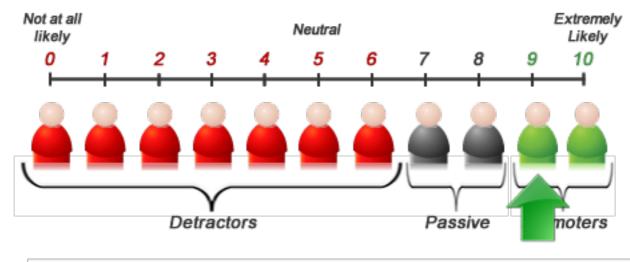


Then in 2012

No planning No estimates No burndown No retrospectives No unit tests No pair programming No agile training

But you know what?

Our partner/customer loved the team



Net Promoter Score = % promoters - % Detractors

The users loved the product

Average Rating	★★★★☆ 1.155 Ratings	****	726 195 83
Click to Rate	$\pm \pm \pm \pm \pm$	**	37 114

No Scrum, No Kanban How then?





they continuously delivered value to the users



Continuous Integration

Jenkins			Qsearch	? Troels Ri	chter log out
Jenkins 🕨			•	EN/	ABLE AUTO REFRESH
쯜 <u>New Item</u>	Welcome to	o Jenkins at ci03.	trifork.com		
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Build History	Installed SDI	('s:			
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O Delete View	• XCODE	5.1 and 105 5DK 7.1			
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Test each others work

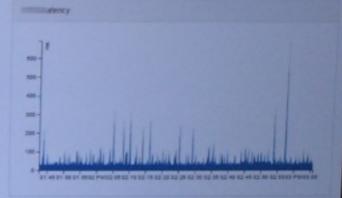
To Do (157)	In Progress 11 Mar: 10		Trifork Test 33 Max: 30		and Test		Done Re 555	elease
 DBP-934 Message Center should be closed when user are logged out from a session timeout 	DBP-350 Message center silder		 DBP-283 ↑ Kan ikke tage billede af Indbetalingskort 	Peter Brun	 DBP-416 Kontakt telefonnummer fra nye felter + andet nr. til private banking 		DBP-92 PROD! Kalenderview skal ikke vise slettede	
 DBP-930 Message Center: Jumping slider 	DBP-640 Danske Guide list view with recommendations	<u>.</u>	DBP-416 Kontakt telefonnummer fra nye felter + andet DBP-421 VIN8		BBP-417 Android		 DBP-879 MessageCenter NO: Beskjeder or Meldinger? 	
 DBP-931 Message Center: Not smooth sliding 	Replace list "empty" messages with new keys from translation document DBP-692		DBP-350 Message center slider		■ DBP-418	Peter Brun	 DBP-768 Bug: Actionbar to big on KitKat 	
 DBP-932 Message Center: Float 20 px up 	↑ Opgrader byggeproces til IOS 7		 Message center improvements 	2	DBP-419 v iPad	Peter Brun	DBP-663 Send with attachment: App crashes after closing confirmation page	N
DBP-933 Message Center: "There are payments" floats	 DBP-593 Ændring af Kontaktside 	9	 DBP-484 elnvoices & autogiro should be accessable from message center 	2	DBP-357 NY login sikkerhed (SE+NO)		DBP-674 Få unit tests til at køre på Jenkins	12
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 DBP-922 Agreements switcher has cells with transparent backgrounds 	DBP-895 Disable customer program		from message center		DBP-749 Message Center content should reload content automatically when needed	2	 DBP-557 RunUnitTests is obsolete. To run unit tests for your target, use the Test scheme action 	
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(0) DBP-899	 DBP-405 "Become customer" requests from other 	13	DBP-582 iPhone	2	CBP-644			

Phone Build server

Phone (default)	Denne (mgula)
-iP	hone (stable)
Phone (test)	iandbox iPhone (delas)

Android Build server

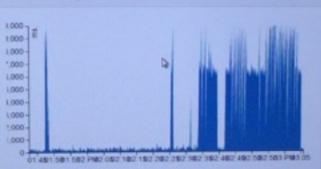
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Pad Build server

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Sprart velocity	

LOGIN Latency



But the process alone can only get you half the way

Trust is the foundation to evolve







When you have trust empowerment is the next step



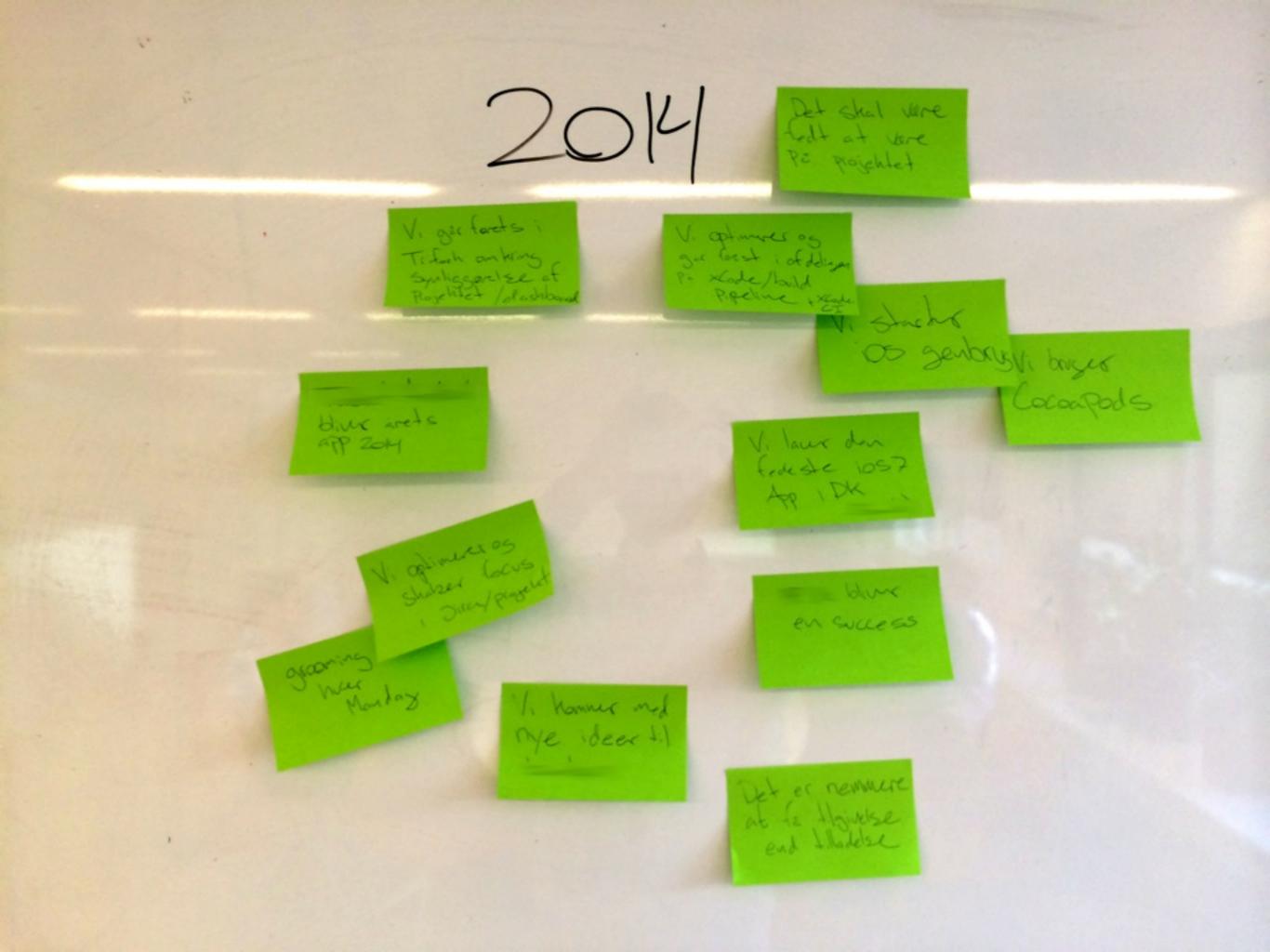




Disruptive Approach

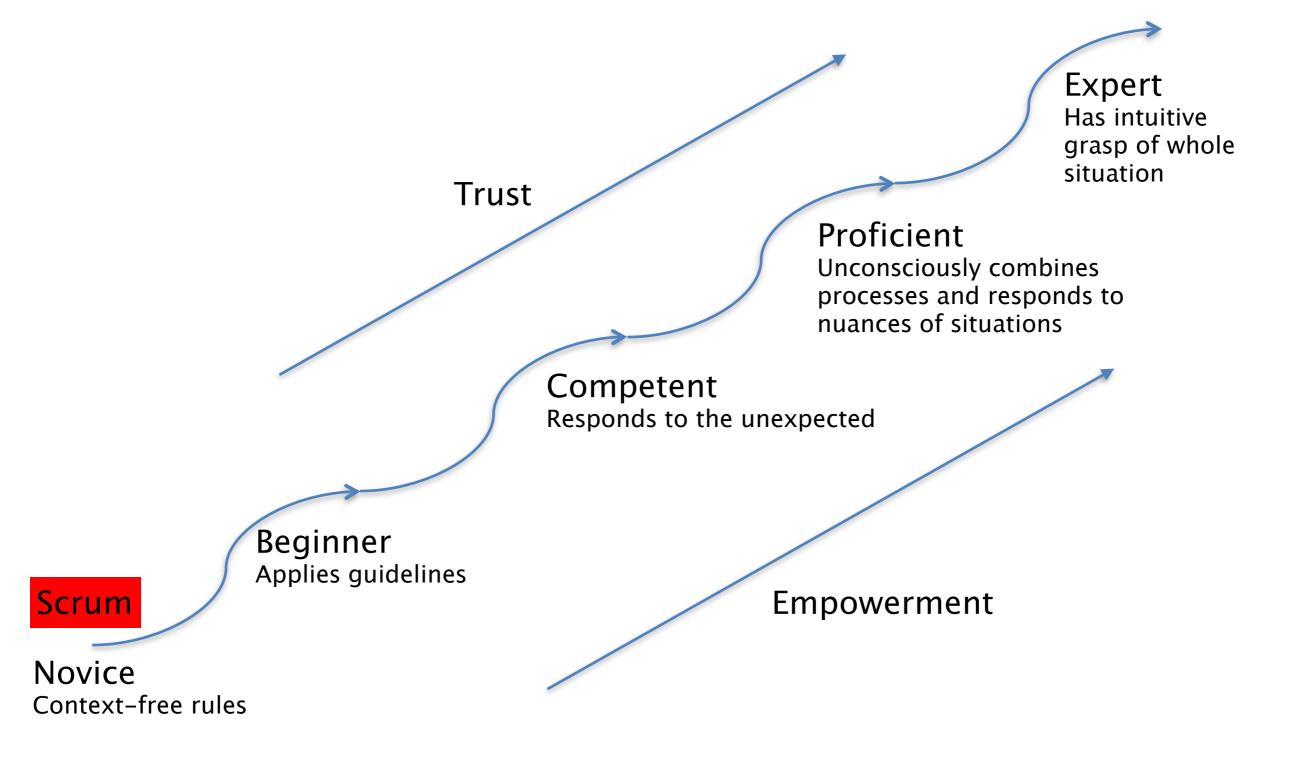


empowerment leads to a self organized culture





The road to agility expertise



Thank you for listening!

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